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LABOR RELATIONS



February 8, 2022

Mr. Ivan Butts  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Mr. Butts:

As a matter of general interest, due to an error with tax software importing, postal employees who imported tax information into tax software on or before January 26 need to verify the accuracy of the imported information against their actual W-2s.

TurboTax initially brought this issue to our attention on January 24. Essentially, the problem was that the tax software was importing 2020 W-2 information instead of 2021 W-2 information. The issue was reviewed by HQ IT and corrected on January 26.

A total of 95 employees have been identified as being affected by this error. Each will receive a letter from Eagan IT/ASC Payroll department encouraging them to review and verify that all 2021 W-2 information has been correctly and accurately imported into the tax software.

Enclosed is a list of the affected employees along with a template of the letter the employees will receive informing them of the error and asking them to review and verify their 2021 W-2 tax information to ensure it matches the information imported into the tax software.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills  
Director  
Labor Relations Policies and Programs

Enclosures



[Date]

[EMPLOYEE NAME]  
[EMPLOYEE ADDRESS]

Dear [Employee Name],

Re: 2021 W-2 Information Imported Into Tax Software

The Postal Service recently learned about an issue affecting 2021 W-2 information that was imported into tax software (e.g. **TurboTax**<sup>®</sup>). The issue affected the accuracy of the imported information. As a result, information that was imported as the 2021 W-2 information may not actually be the 2021 W-2 information. The problem that caused the issue was resolved on January 26, 2022, meaning that 2021 W-2 information imported into tax software on or before January 26, 2022 may not be accurate.

You are receiving this notice because this issue may have affected you. You should review and verify that any 2021 W-2 information imported into tax software matches the information on your 2021 W-2.

If you have any questions or concerns, please contact the Accounting Help Desk (1-866-974-2733).