

# FY24 - Network Division Performance

## Network Division Performance

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
90.00	90.50	91.00	91.50	92.00	92.40	92.80	93.20	93.60	94.00

### Description

Network Division Performance (FC Letters, Flats and Packages) will be measured using a Three-Day to Five-Day composite processing score for First Class Mail, Three-Day to Five-Day Surface composite score for Ground Advantage Packages, and a Three-Day Surface composite score for Priority Mail Packages.

To accomplish this, performance scores will be calculated by (the total on-time pieces) divided by (total pieces in service measurement) and weighted at First Class Mail at 40% of total score, Ground Advantage at 30% of total score, and Priority Mail at the remaining 30%.

It will be measured at the Processing Division Level.

Network Division Performance is (8%) of the Functional Effectiveness - Processing and Maintenance indicator.

### Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

### Data Source and Calculation

<b>Source</b>	-	IV - SPM/MPPV (letters and flats), EDW - Package Product Reporting (packages)
<b>Indicator Value</b>	-	Rate = % On-Time
<b>Business Rule</b>	-	Rate = ((FCM Processing On Time divided by FCM Total Pieces) x 40%) + ((Ground Advantage On Time divided by Ground Advantage Total Pieces) x 30%) + ((Priority On Time divided by Priority Total Pieces) x 30%) x 100
<b>Decimal Precision</b>	-	Two Decimals

### Data Validation

#### First Class 3-5 Day Composite

##### Processing Score Heat Map

Filtered to Mail Class: First Class and Mail Class: 3-Day Composite, 4-Day Composite, and 5-Day Composite.

#### 3-5 Day Ground Advantage Packages

EDW: Product Performance Reporting --> Shared Reports --> Service Performance --> USPS Ground Advantage Service Performance Composite

#### 3 Day Priority Packages

EDW: Product Performance Reporting --> Shared Reports --> Shared User Folder --> \*Headquarters --> NPA Prompted Reports --> PMSP - Priority Mail Service Performance Composite

### Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	FE Weight	Total Weight Towards Composite
HQ CPDO	Nation	8.0%	4.0%
Region Processing and Maintenance	Region	8.0%	4.0%
Division Processing and Maintenance	Division	8.0%	4.0%
Plant Processing and Maintenance	Division	8.0%	4.0%