

FY24 - Intra-Division Performance

Intra-Division Performance

Targets and Thresholds

Intra-Division Performance									
1	2	3	4	5	6	7	8	9	10
94.00	94.63	95.25	95.88	96.50	96.80	97.10	97.40	97.70	98.00

Description

Intra-Division Performance (FC Letters, Flats and Packages) will be measured using a Two-Day Intra-Division composite processing score for First Class Mail, Two-Day Surface Intra-Division score for Ground Advantage Packages, and a Two-Day Surface Intra-Division score for Priority Mail Packages.

To accomplish this, performance scores will be calculated by (the total on-time pieces) divided by (total pieces in service measurement) and weighted at First Class Mail at 40% of total score, Ground Advantage at 30% of total score, and Priority Mail at the remaining 30%.

It will be measured at the Processing Division Level.

Intra-Division Performance is (12%) of the Functional Effectiveness - Processing and Maintenance indicator.

Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

- Source** – IV - SPM/MPPV (letters and flats), IV - PPPV (packages)
- Indicator Value** – Rate = % On-Time
- Business Rule** – $Rate = ((FCM \text{ Processing On Time divided by } FCM \text{ Total Pieces}) \times 40\%) + ((Ground \text{ Advantage On Time divided by } Ground \text{ Advantage Total Pieces}) \times 30\%) + ((Priority \text{ On Time divided by } Priority \text{ Total Pieces}) \times 30\%) \times 100$
- Decimal Precision** – Two Decimals

Data Validation

First Class 2-Day Composite Lane Performance

Lane Performance Qlik

Filtered to Mail Class: First Class and Mail Class: 2-Day Presort and Single Piece

2 Day Surface Ground Advantage Package Lanes

IV-PPV, 2-Day Surface Division to Division Lanes for 2-Day Surface Ground Advatange.

2 Day Surface Priority Package Lanes

IV-PPV, 2-Day Surface Division to Division Lanes for 2-Day Surface Priority Mail.

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	FE Weight	Total Weight Towards Composite
HQ CPDO	Nation	12.0%	6.0%
Region Processing and Maintenance	Region	12.0%	6.0%
Division Processing and Maintenance	Division	12.0%	6.0%
Plant Processing and Maintenance	Division	12.0%	6.0%