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MAR 14 2023



March 9, 2023

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0327 4258

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the Postal Service's partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated November 10, 2022 (enclosed).

As previously informed, the GSA has enlisted the Postal Service's assistance with credential verification during the hiring process. The GSA USAccess is a program that provides federal government agencies with identity credential solutions. Retail employees will use the program to enter applicant data for verification processing and PIV card activation.

In April, the Postal Service plans to expand the GSA USAccess program to the following five additional sites listed below by Area, District and Facility:

- Southern Area Florida 2 District Lakeland Post Office, Lakeland, Florida
- Southern Area Texas 2 District University Post Office, Houston, Texas
- Southern Area Texas 3 District San Marcos Post Office, San Marcos, Texas
- Southern Area Texas 3 District Sandy Creek Post Office, El Paso, Texas
- Southern Area Atlanta District Atlanta Post Office, Atlanta, Georgia

Enclosed is the service talk that will be given at the above referenced sites regarding the expansion.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures

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November 10, 2022

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0327 1073

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the Postal Service's partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated March 11 (enclosed).

As previously informed, the GSA has enlisted the Postal Service's assistance with credential verification during the hiring process. The GSA USAccess is a program that provides federal government agencies with identity credential solutions. Retail employees will use the program to enter applicant data for verification processing and PIV card activation.

The Postal Service plans to expand the GSA USAccess program to the Colleyville, Texas Post Office by the end of November. Enclosed is the service talk that will be given regarding the expansion.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson", with a long horizontal flourish extending to the right.

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures



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Retail Service Talk

March 2023

Government Services Administration (GSA) USAccess Personal Identity Verification (PIV) Credentialing Pilot Expansion

In November 2020, the USPS launched a pilot program in partnership with the Government Services Administration (GSA) USAccess to support Personal Identity Verification (PIV) credentialing services in 6 (six) Washington, D.C. offices. PIV credentialing services help to protect and keep government assets secure such as facilities, computers, or information systems, which are a fundamental responsibility of government employees.

Sales and Service Associates (SSAs) are supporting these services by operating GSA PIV equipment in support of the GSA USAccess Program. The program provides 120 Federal Agencies with identity credential solutions which consists of three primary services regarding PIV Cards:

1. Identity Verification PIV Enrollment
2. PIV Card Activation
3. PIV Rekey

USAccess and the USPS are seeking to expand this partnership to additional USPS retail locations nationwide, and the first expansion site launched in Colleyville, TX in November 2022. The additional five (5) expansion sites listed below have been identified, and the service will expand to these sites in April 2023.

AREA	DISTRICT	FACILITY NAME	FACILITY ADDRESS	City	ST	Zip Code
SOUTHERN	FLORIDA 2	Lakeland	2800 LAKELAND HILLS BLVD	Lakeland	FL	33805
SOUTHERN	TEXAS 2	University	1319 RICHMOND AVE	Houston	TX	77006
SOUTHERN	TEXAS 3	San Marcos	900 BUGG LN STE 110A	San Marcos	TX	78666
SOUTHERN	GEORGIA	Atlanta	3900 CROWN RD SW	Atlanta	GA	30354
SOUTHERN	TEXAS 3	Sandy Creek	2100 GEORGE DIETER DR	El Paso	TX	79936

Training

To prepare for this launch, the site's two identified Government Services SSAs with Moderate Risk Background Investigation (MBI) Clearances will attend a two-day virtual training session facilitated by a GSA USAccess vendor, Peroton.

Equipment and Payment

The site will be provided equipment from GSA USAccess for SSAs and Government Services Clerks to process PIV transactions, and USPS will provide routers. The GSA USAccess provided equipment will **NOT** be integrated within the USPS network, and SSAs will **NOT** collect payment from the customer.

Appointments

PIV applicants are required to register with GSA for an appointment that is aligned with the site's passport acceptance hours. Appointment information is available on the GSA equipment and made available for USPS and GSA management daily.