

Labor Relations System Applications

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Labor Relations System Applications

- GATS - Grievance Arbitration Tracking System
- GATS-ASR (Application System Reporting)
- ECM-NSC (National Service Center)

***System Use



Access Requirements

- Access must be submitted via eAccess or ARIS for approval
- Access level is restricted based on grievance handling responsibilities
- Access requests must be supported by an appropriate business justification.
- Access is granted with completion of required training

Grievance Arbitration Tracking System (GATS)



GATS

Welcome to GATS 3.0.3

Grievance Arbitration Tracking System (GATS)

What is GATS?

A national site used for tracking the status of grievances through the grievance process. The system provides a record of grievance appeal and arbitration activity including settlements, decisions, and payment history.



Realignment- Restructure Updates

***Access is limited and is based on business need.**

**Most Users Require Multiple Selections
Area/Region • PC/Division • HQ Related**

- Retail and Delivery
- Logistics
- Processing
- Fleet Management
- Customer Care/Customer Contact
- Chief Postal Inspector
- Etc...



Grievance Arbitration Tracking System (GATS)

GATS USER ROLES

DATA ENTRY BASIC	The Data Entry Basic role is responsible for adding appeal and grievance data. This role can add and update a profile, an appeal and ultimately update grievances within GATS.
INFORMAL ADJUSTMENT	The Informal Adjustment role can add and update informal pay adjustments, profiles; and has access to make payments.
	This role for entry of monetary remedies at the lowest appeal level.
DECISION WRITER	The Decision Writer role can add and update informal pay adjustments; make mass decisions; add or update a person's profile; add, update and view appeals and grievances; access letters – write decisions; retract decisions and request payments.
MANAGER - READ ONLY	The Manager - Read Only role is a limited access. This role can view appeals, decision letters and grievances; access the Payment, Grievance and Appeal Reports.

Grievance Arbitration Tracking System (GATS)

What are the primary uses for GATS?

- Create & Update Grievances
- Track grievance appeals progression
- Make payments (formal & informal)
- View past decisions
- Customize GATS (alerts)
- Generate grievance related reports
- View grievance trends
 - Repetitive violations
 - Identify areas for improvement

Grievance Arbitration Tracking System (GATS)

Create / Update

Update Grievance Record

[HELP](#)

New Grievance Record

Go to Appeal Levels

< Back

Griev No: 4G 19N-4G-D 23206912

TSO ID:

Incident Date: 04/04/2023

Fin No: 121189

Class Action?

Grievant Name: CLASS ACTION

Employee ID:

District ID: 300

PC: 300

Office: BRU-SAINT SIMONS ISLAND BR

Area: 4G

Des/Act: 134

Pay Loc:

Occ Code: 23102009

Griev Type: D

Union: N

Contract Year: 2019

Craft: N - CARRIERS



Grievance Arbitration Tracking System (GATS)

Set Alerts

- Activate up to 14 electronic notifications with an optional email for an alert condition.
- Alerts provide the number and nature of recent grievance appeals filed within your Functional Responsibility.
- Displays a count of grievance activity that satisfies user-specified alert criteria.

Alerts	
Activate and set thresholds for the following alerts:	
<input checked="" type="checkbox"/>	Notify me if there have been <input type="text" value="10"/> or more grievance appeals with actual or estimated payouts in excess of \$ <input type="text" value="9000"/> filed within the last <input type="text" value="30"/> days.
1.	
<input checked="" type="checkbox"/>	Notify me if there have been <input type="text" value="10"/> or more grievance appeals with payouts in excess of <input type="text" value="500"/> hours filed within the last <input type="text" value="56"/> days.
2.	
<input checked="" type="checkbox"/>	Notify me if there have been <input type="text" value="50"/> or more new grievance appeals filed within the last <input type="text" value="7"/> days.
3.	
<input checked="" type="checkbox"/>	Notify me if there have been <input type="text" value="10"/> or more grievance appeals filed within the last <input type="text" value="7"/> days with missing data in required fields.
4.	
<input checked="" type="checkbox"/>	Notify me if there are <input type="text" value="10"/> or more unanswered grievance appeals more than <input type="text" value="30"/> days old.
5.	
<input type="checkbox"/>	Notify me if there have been <input type="text" value="5"/> or more class-action grievance appeals been filed within the last <input type="text" value="7"/> days.
6.	
<input type="checkbox"/>	Notify me if there have been <input type="text" value="5"/> or more similar grievance appeals filed within the last <input type="text" value="7"/> days.
7.	
<input type="checkbox"/>	Notify me if there are 1 or more units for which no one has assumed responsibility.
8.	
<input type="checkbox"/>	Notify me when there have been <input type="text" value="10"/> or more informal pay adjustments processed in the last <input type="text" value="7"/> days.
9.	
<input type="checkbox"/>	Notify me when there have been <input type="text" value="10"/> or more informal pay adjustments with payouts in excess of \$ <input type="text" value="5000"/> filed within the last <input type="text" value="7"/> days.
10.	
<input type="checkbox"/>	Notify me when there have been <input type="text" value="10"/> or more regular pay adjustments with payouts in excess of \$ <input type="text" value="5000"/> filed within the last <input type="text" value="7"/> days.
11.	
<input checked="" type="checkbox"/>	Notify me when there have been <input type="text" value="10"/> or more payment requests with requested amounts in excess of \$ <input type="text" value="9000"/> filed within the last <input type="text" value="7"/> days.
12.	
<input type="checkbox"/>	Notify me if there are 1 or more grievance in Abeyance (ABY) has a lead case that has been decided.
13.	
<input checked="" type="checkbox"/>	Notify me when there are <input type="text" value="100"/> or more Abeyance decisions over <input type="text" value="56"/> days old.
14.	
<input type="checkbox"/> Notify me via E-mail when there are new alerts that require my attention.	
E-mail Address <input type="text" value="marina.dejo-nicholson@usps.gov"/>	
(Address must be within email.usps.gov , email.uspis.gov , usps.gov or uspis.gov domain(s))	

Grievance Arbitration Tracking System (GATS)

View Alerts

- Review your alerts online.
- Drill down to see the actual cases that satisfy the alert condition.
- Identify and minimize potential problems early.
- Identify and respond quickly to grievance trends.

Alert List

Click on alert to display details

- 1. Dollar Based Grievances**
Alert not activated
- 2. Hour Based Grievances**
Alert condition not met
- 3. New Grievance Appeals**
Alert not activated
- 4. Missing Required Fields**
[There have been 6 grievance appeals filed within the last 10 days with missing data i](#)
- 5. Unanswered Grievance Appeals**
[There are 2906 unanswered grievance appeals more than 10 days old.](#)
- 6. Class-Action Grievances**
[There have been 1 class-action grievance appeals filed within the last 10 days.](#)
- 7. Similar Grievance Appeals**
Alert condition not met
- 8. Functional Responsibility**
[There are 20 units for which no one has assumed responsibility.](#)

Grievance Arbitration Tracking System (GATS)

Make Payments



Grievance/Appeal ▼

-Grievance Sub Menu- ▼

Request Payout for Grievance 12345678

WARNING: All requests for payment are recorded as a permanent record. The date and time of each request is captured along with the name of the user making the request. Please be certain that only approved payments are requested.

**Please request fixed-dollar payouts only.
Do not request payouts for hours-based grievances.**

Grievance Arbitration Tracking System (GATS)

View Payout History

- Review payout history for a single case.
- Review payout history for all cases within your functional responsibility and within a specified date range.
- See dollar amount of new, pending, paid, and failed payout requests.
- Limited to your access role or Functional Responsibility

The screenshot displays a web browser window with the address bar showing `http://20.1.14.11/gats/`. The page header includes the United States Postal Service logo and the text "GATS". Navigation menus for "Grievance/Appeal" and "-Grievance Sub Menu-" are visible, along with a "My G" button. The main heading is "Payout Request History" with a "HELP" link. The interface is divided into two columns: "Not Processed By Payroll" and "Payroll Processed".

Not Processed By Payroll	Payroll Processed
<input checked="" type="checkbox"/> New (Not yet sent to Payroll)	<input checked="" type="checkbox"/> Paid (Back from Payroll without error)
<input checked="" type="checkbox"/> Pending (Not back from Payroll)	<input checked="" type="checkbox"/> Payroll Error (Back from Payroll with error)

Select Date Range of:

- Today
- Yesterday
- This Week
- This Accounting Period
- All Available or Specified Date Range:

Begin Date End Date (mm/dd/yyyy)

Grievance Arbitration Tracking System (GATS)



Reports

-Reports Sub Menu-

Reports:

- Open Cases
- Aging and Open Cases
- Cases Appealed
- Lead/Held Cases
- Payments
- Management Rep Detail Report

Grievance Arbitration Tracking System (GATS)

Management Detail Report



UNITED STATES
POSTAL SERVICE® **GATS**

Reports

-Reports Sub Menu-

Management Rep Detail Report Results

MGT REP	ID	CASE NO	APPEAL LEVEL	ASSIGNED DATE	DEC	DEC DATE
Clinkscale, M	516236	4B 18C-4B-D 20206223	2	03/24/2020	DEN	2020-04-15
Clinkscale, M	516236	4B 18C-4B-C 21207106	2	04/15/2021	DEN	2021-04-29
Clinkscale, M	516236	4B 18C-4B-D 20248638	2	04/28/2020	DEN	2020-05-21
Clinkscale, M	516236	4B 18C-4B-D 20307664	2	06/11/2020	DEN	2020-07-10
Total DEN cases for Mgt Rep Clinkscale: 4						
Clinkscale, M	516236	4B 19N-4B-C 22059202	A	11/26/2021	NLO	2021-12-28
Total NLO cases for Mgt Rep Clinkscale: 1						
Clinkscale, M	516236	4B 16N-4B-D 20134033	A	01/16/2020	RES	2020-03-11
Clinkscale, M	516236	4B 16N-4B-C 20119048	A	02/11/2020	RES	2020-03-10
Clinkscale, M	516236	4B 19N-4B-C 22185596	A	04/05/2022	RES	2022-04-26
Clinkscale, M	516236	4B 19N-4B-C 22185578	A	04/05/2022	RES	2022-04-15
Clinkscale, M	516236	4B 16N-4B-D 20248213	A	05/19/2020	RES	2020-06-08
Total RES cases for Mgt Rep Clinkscale: 5						
Total cases for Mgt Rep Clinkscale: 10						

Grievance Arbitration Tracking System (GATS)

GATS Integrity

You Are Responsible for Your GATS Entries

- Your ACE ID is associated with all GATS entries
- Do you have documents to support your decisions?
 - Settlement
 - Abeyance
- Is your decision letter a “One Liner”?
- Did you receive an appeal before entering a new level in GATS?



Grievance Arbitration Tracking System (GATS)

GATS Payments

- Do you have proper documentation and/or a signed settlement to support payments submitted?
- Does your GATS decision capture the Who, What, When, Why and How Much?
- You are responsible to monitor payments to ensure payment submitted reflect a PAID status
- Payment error codes require action. Re-submitting without correcting the error will result in a processing failure with no option to resubmit.
- GATS is not appropriate for back pay or missing work hours settlements.

Grievance Arbitration Tracking System (GATS)

“Hanging Decisions”

A hanging decision is a decision entered into GATS but not completed...

- The incomplete decision will be greyed out
- A GATS record with a hanging decision will appear on open case lists
- You will be unable to complete the decision if a subsequent appeal is added
- ASR report – Unapproved Decisions

Appeal Levels: Select a level to update.

Level/ Process	Appeal Sequence	Received Date	Decision	Decision Status	Decision Date	Issue	Comments	Status	Last Update		
2 / R	1	08/05/2021	DEN	Current	08/23/2021	Y	N	A	10/29/2021	Edit	
3 / R	2	09/02/2021	REM	Current		Y	N	A	10/29/2021		
3 / R	2	09/02/2021	REM	Pending	10/20/2021	Y	N	A	10/29/2021	Edit	
2 / R	3	10/29/2021	SET	Current	11/12/2021	Y	Y	A	11/12/2021	Edit	

Grievance Arbitration Tracking System (GATS)

GATS Coordinators

Blue United States Postal Service
You deliver for the country, we deliver for you.

The screenshot shows the Blue United States Postal Service website. The navigation bar includes Home, My Work, My Life, and Inside USPS. The left sidebar menu lists various HR and labor-related topics, with 'Grievance Arbitration Systems Overview' highlighted in blue. The main content area is titled 'Grievance Arbitration Systems' and contains the following text:

The Grievance and Arbitration Tracking System (GATS) is a rich source of information enabling managers at every level of the organization to review labor relations activity. Users can research grievances and appeals, issues most frequently in dispute, decisions, win rates, and settlement costs. GATS maintains accountability and documentation to support grievance-related settlement payments through the decision writing and informal adjustment modules.

Featured GATS Modules

- [GATS Internal Control Memo](#)
- [Instructions for GATS Access](#)
- [Instructions for GATS Entries](#)
- [Grievance File Content Requirements](#)
- [GATS informal Payments Educational User Guide](#)
- [GATS Informal Adjustment \(Hours\)](#)
- [GATS Informal Adjustment \(Lump Sum\)](#)
- [Instructions for Creating GATS Alerts](#)
- [Instructions for Updating GATS Profiles](#)

Any questions regarding GATS entries or problems should be directed to your district/area GATS Coordinators

Computer Systems used by Labor Relations professionals:

- [GATS \(login required\)](#)
- [ECM LR \(login required\)](#)
- [ECM National Service Center \(login required\)](#)
- [LRRIS \(Labor Relations Research Information Systems\) \(login required\)](#)

- Reach out to your local GATS Coordinator for application related issues and questions.
- The list of GATS coordinators is located on the Labor Relations webpage.

GATS- Application Systems Reporting (GATS-ASR)



GATS –Application Systems Reporting


GATS-ASR

What is GATS-ASR?

- GATS ASR is a reporting repository for specific types of reporting data.
- Created to provide easy access to data associated with grievance payouts and grievance totals.
- Reporting for Multiple Functional Areas from Various Sources: Accounts Payable, Complement, Finance Number Control Master, General Ledger/Financial Performance, Payroll, Property & Equipment, Standard Accounting for Retail and Grievance Appeal/Arbitration Information.

GATS –Application Systems Reporting GATS-ASR

GATS ASR ACCESS



[Home](#) > [Request Access Menu](#) > [Request Access](#) [Help](#)

Are you requesting access to GATS Reporting Project?*

Access to Technical Team Files is extremely restricted. Please get prior approval from Labor Relations Manager.

Do you Require Access to Technical Team Files*


Do you require access to Labor Relations folder?

Dependent Request Setup Information

Options displayed will depend upon Request Setup Info selected

Do you need Basic or Administrative Access?*

Request Related Processing Instructions

Date needed (mm/dd/yyyy)  [Clear Date](#)

GATS –Application Systems Reporting

GATS-ASR

ENTER GATS ASR THROUGH EDW

Blue United States Postal Service

You deliver for the country, we deliver for you.

Home My Work My Life Inside USPS

Essential Links

- Accounting
- BlueTube(R)
- Board of Governors
- Business Intelligence
- Capacity Model (BICM)
- Connecting with Customers
- Continuous Improvement
- Corporate Information Security Office
- Corporate library
- CSDC
- Delivering for America
- Digital Signature
- eAccess
- eAwards

General Tools

- ACE
- ARIS
- Attendance Control Training
- CAMS
- eAccess
- eBuyPlus
- eFlash
- Fuel Cards
- eRMS
- eTravel
- Enterprise Data Whse

Dashboard

- Postal Explorer
- Section 508
- SPEC (Formerly Pub 112)

Corporate Reporting Portal

ate reporting application I acknowledge and accept responsibility regarding the protection and data. I understand that my actions may be monitored pursuant to the [Postal Service Security Policy](#).

[MicroStrategy: Feature Videos!](#) | [Help Desk - Knowledgebase](#) | [What's New in MicroStrategy 941](#)

Warehouse (EDW)

EDW Information

- [FAQs](#)
- [What's in the EDW?](#)
- [Administration](#)

Application Access

- [Enter the EDW](#)
- [Request Access to the EDW](#)

on

onnectivity or access questions: Contact IT Help at 1-800-USPS HELP. Say "E D W" as the
3.
:itive date of these postings will only rarely reflect the current date. The effective date is NOT

ation about

(ASR)

ASR Information

- [FAQs](#)
- [What systems are in the ASR?](#)
- [Project Training](#)

Application Access

- [Enter the ASR](#)
- [Request Access](#)

GATS –Application Systems Reporting

GATS-ASR

GATS REPORTS PROD

Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd

- eCommerce Reporting**
This project provides various statistical reports that utilize the USPS Online Applications as the source.
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- Electronic Manifest Central Database**
Reporting from the centralized database containing manifest sent in from carriers.
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- eSAS PROD**
- GATS Reports Prod**
This project contains Grievance and Arbitration reports
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- RSS Analytics PROD**
RSS Analytics Reporting Environment.
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- SSA Revenue Goals**
The SSA Daily Revenue Goals system provides a revenue goal for each SSA assigned to work at a postal counter. It also provides a weekly and monthly revenue goal for each postal facility at the 6-digit finance number level.
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- Surface Visibility**
Surface Visibility provides real-time visibility to USPS assets as they move through the surface network.
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- eFMS Reporting**
eFMS Reporting supports the following systems: eFMS, PSSP, I
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- Enterprise Manager ASR**
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- Flats Analytics PROD**
USPS FSS
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- GRCH Reporting**
Duplicated from QA to Prod on 12/18/2013
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- Rural Management Support System (RM)**
Reporting for rural center work hours
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- Surface Air Support System**
Duplicated from QA 9/11/2014
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd
- TMOS**
The Technology Management Office System (TMOS) currently and displays this information in static reports that are both minimal data analysis.
Server name: EAGNMNMEP9C9/eagnmnme9ca/eagnmnme9cb/eagnmnme9cd

GATS –Application Systems Reporting GATS-ASR

GATS Reports Prod > Home

Create

- Recents
- Shared Reports
- My Reports
- History List
- My Subscriptions
- MicroStrategy Library

Browse

- Shared Reports
- My Reports
- History List
- My Subscriptions








Analyze

- Create Dossier
- Add External Data

GATS –Application Systems Reporting

GATS-ASR

GATS ASR REPOSITORIES

 Appeals	Includes summary and detail information on appeals received within selected timeframe
 General Mgmt and Cost	Includes Grievance Payout Summary; GATS Processed Pay Adjustments Summary Report
 Historical Reports	Includes summary reports with data captured on the first of the month; Open Case Summary
 Labor Relations Performance	These reports are designed to assist in the management of Labor Relations functions. T
 Open Cases	The Open Case Report Folder provides reports with information on the status of all griev
 Reference Reports	Includes List reports used for referencing purposes.
 User Shared	

GATS –Application Systems Reporting

GATS-ASR

GATS ASR Frequently Used Reports

- Open Cases Summary Report
- Open Cases Detail Report
- Rep & Held Pending Cases Report
- Grievance Payout Summary Report
- Grievance Payments Processed by GATS Detail Report
- OT Payouts Summary Report

GATS –Application Systems Reporting GATS-ASR

What can GATS-ASR do for you?

- Track your grievance activity
- Identify grievance trends
- Monitor payouts
- Manage abeyance decisions
- Identify areas of improvement
- Allows you to keep a pulse on grievance activity from a National level



GATS –Application Systems Reporting

GATS-ASR

Basic Reporting Functions

- Drill Down
- Filter On
- Remove Column(s)
- Save to My Reports Folder
- Export to Excel, Word, PDF
- Create a Report Subscription



GATS –Application Systems Reporting GATS-ASR

Drill down

Area DESC	Area	PC	State	Union	Craft	Appeal	Gri	ance	Union
SOUTHERN RETAIL DELIVERY									BUCO
SOUTHERN RETAIL DELIVERY					CLERKINFML ADJ		23177826		20230
SOUTHERN RETAIL DELIVERY					CLERKINFML ADJ		23178605		20230
SOUTHERN RETAIL DELIVERY					CLERKINFML ADJ		23182030		KETC
SOUTHERN RETAIL DELIVERY					CLERKSTEP 2		23182466		23010
SOUTHERN RETAIL DELIVERY					CLERKINFML ADJ		23173651		WP12
SOUTHERN RETAIL DELIVERY					CLERKSTEP 3		23121479		23PPC

- Drill
- Sort
- Sort Grid...
- Insert Metric
- Move
- Filter On...
- Keep on grid
- Remove from Grid
- Remove from Report
- Advanced formatting...
- Thresholds
- Rename...
- Attribute Forms
- Derived Elements...
- Edit Links...

- Finance Number
- Lead Finance Number
- PE_Finance Nbr

GATS –Application Systems Reporting GATS-ASR

Filter On

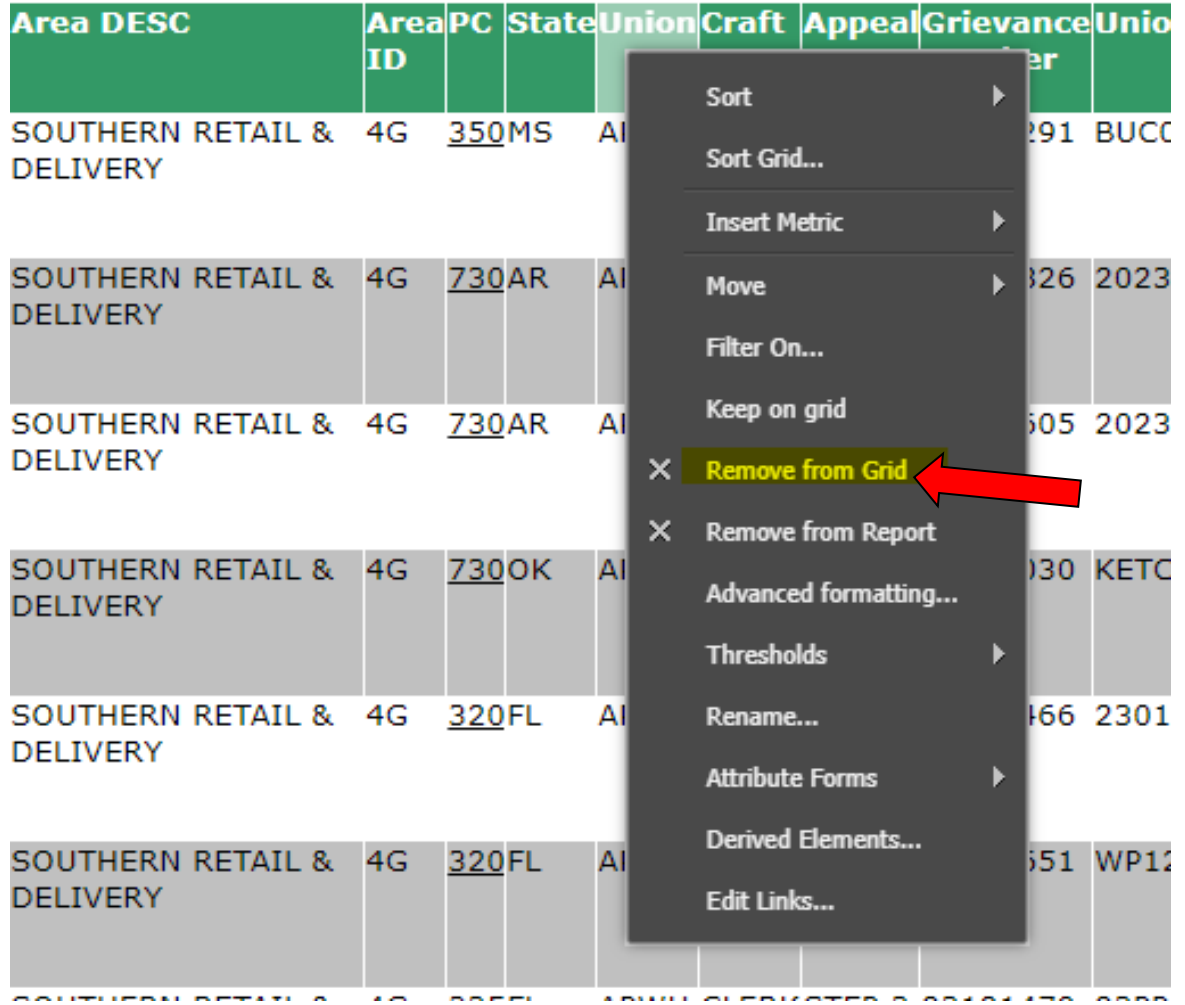
Area DESC	Area ID	PC DESC	PC ID	Lead Finance Number	Lead Finance Number DESC	Finance Number	Finance Number ID
SOUTHERN RETAIL & DELIVERY	4G	AL-MS DISTR			URG		2732
SOUTHERN RETAIL & DELIVERY	4G	AR-OK DISTR					0492
SOUTHERN RETAIL & DELIVERY	4G	AR-OK DISTR					0492
SOUTHERN RETAIL & DELIVERY	4G	AR-OK DISTR					3944
SOUTHERN RETAIL & DELIVERY	4G	FLORI 1 DISTR			BERRY		1114

- Drill
- Sort
- Sort Grid...
- Insert Metric
- Move
- Filter On...
- Keep on grid
- Remove from Grid
- Remove from Report
- Advanced formatting...
- Thresholds
- Rename...

GATS –Application Systems Reporting

GATS-ASR

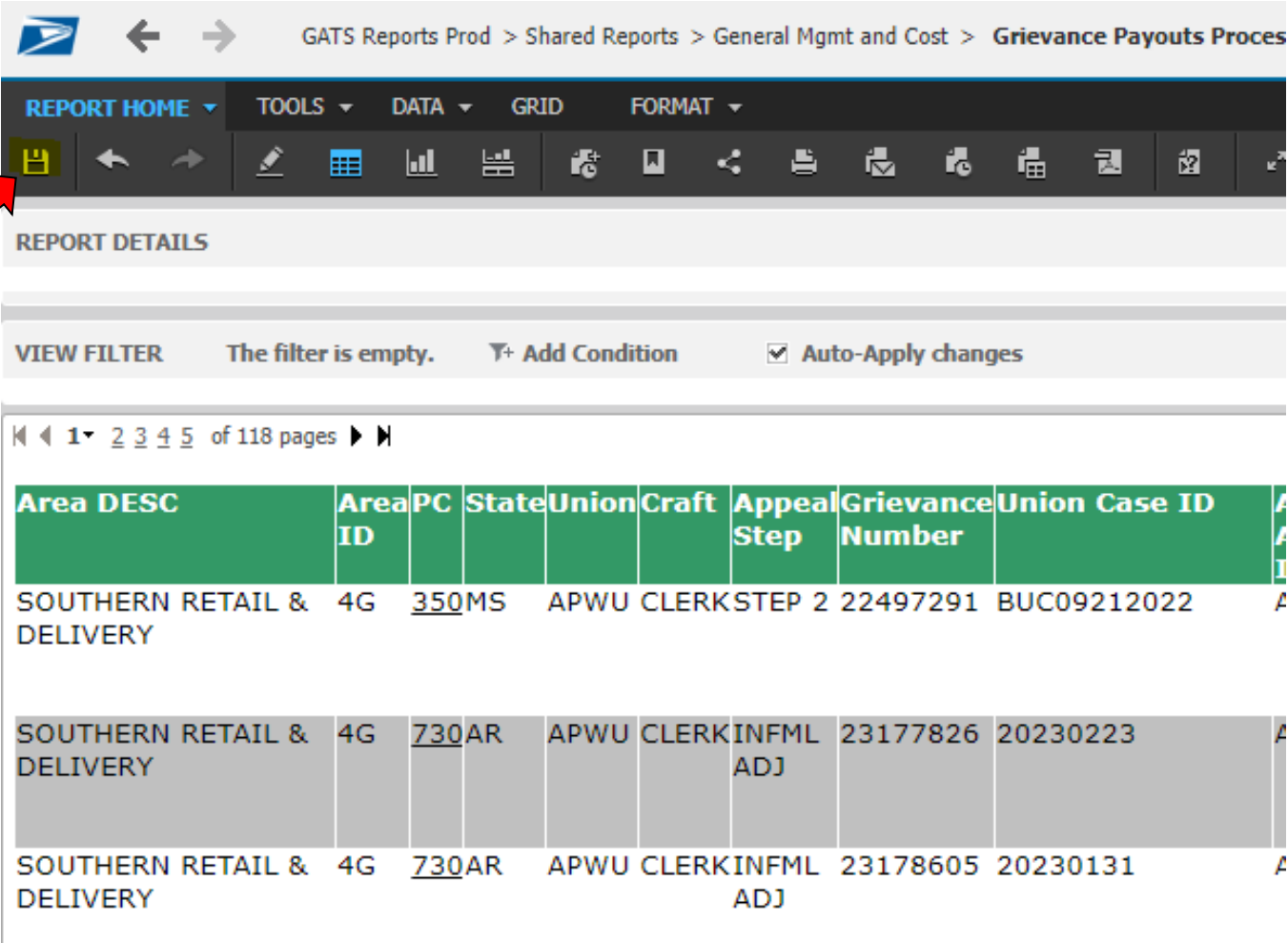
**Remove
from Grid**



Area DESC	Area ID	PC	State	Union	Craft	Appeal	Grievance	Union
SOUTHERN RETAIL & DELIVERY	4G	350	MS	AI			291	BUCC
SOUTHERN RETAIL & DELIVERY	4G	730	AR	AI			326	2023
SOUTHERN RETAIL & DELIVERY	4G	730	AR	AI			505	2023
SOUTHERN RETAIL & DELIVERY	4G	730	OK	AI			030	KETC
SOUTHERN RETAIL & DELIVERY	4G	320	FL	AI			466	2301
SOUTHERN RETAIL & DELIVERY	4G	320	FL	AI			551	WP12

GATS –Application Systems Reporting GATS-ASR

Save



The screenshot shows the GATS Reports interface. The breadcrumb trail is: GATS Reports Prod > Shared Reports > General Mgmt and Cost > Grievance Payouts Proces. The top navigation bar includes 'REPORT HOME', 'TOOLS', 'DATA', 'GRID', and 'FORMAT'. A red arrow points to the 'Save' icon (a floppy disk) in the toolbar. Below the toolbar is the 'REPORT DETAILS' section, followed by a 'VIEW FILTER' section with the text 'The filter is empty.' and 'Add Condition'. The main content area shows a table with 118 pages of data. The table has the following columns: Area DESC, Area ID, PC, State, Union, Craft, Appeal Step, Grievance Number, and Union Case ID. The first row is highlighted in green.

Area DESC	Area ID	PC	State	Union	Craft	Appeal Step	Grievance Number	Union Case ID
SOUTHERN RETAIL & DELIVERY	4G	<u>350</u>	MS	APWU	CLERK	STEP 2	22497291	BUC09212022
SOUTHERN RETAIL & DELIVERY	4G	<u>730</u>	AR	APWU	CLERK	INFML ADJ	23177826	20230223
SOUTHERN RETAIL & DELIVERY	4G	<u>730</u>	AR	APWU	CLERK	INFML ADJ	23178605	20230131

GATS –Application Systems Reporting

GATS-ASR

Export

REPORT HOME | TOOLS | DATA | GRID | FORMAT

VIEW FILTER The filter is empty. + Add Condition Auto-Apply changes

1 2 3 4 5 of 118 pages

Area DESC	Area ID	PC	State	Union	Craft	Appeal Step	Grievance Number	Union
SOUTHERN RETAIL & DELIVERY	4G	350	MS	APWU	CLERK	STEP 2	22497291	BUCO
SOUTHERN RETAIL & DELIVERY	4G	730	AR	APWU	CLERK	INFML ADJ	23177826	20230
SOUTHERN RETAIL & DELIVERY	4G	730	AR	APWU	CLERK	INFML ADJ	23178605	20230

Export Options

Grievance Payouts Processed by GATS Detail Report

Export:

Export Header and Footer:

Excel options:

- Excel with plain text
- CSV file format
- Excel with formatting
- HTML
- Plain text

Delimiter:

Export metric values as text

Export headers as text

Excel with formatting options:

- Export Report Title
- Export filter details

Remove extra column:

Do not prompt me again.

GATS –Application Systems Reporting GATS-ASR

Create a Report Subscription

The screenshot displays the GATS-ASR interface. The top section, labeled 'Browse', contains four icons: 'Shared Reports', 'My Reports', 'History List', and 'My Subscriptions'. A red arrow points to the 'My Subscriptions' icon. Below this is the 'Analyze' section with 'Create Dossier' and 'Add External Data' options. On the right, a sidebar shows the navigation path 'GATS Reports Prod > My Subscriptions'. Under 'Shared links', there is a dropdown menu for 'Subscription Name' with a red arrow pointing to it. Below the dropdown, two subscription entries are visible: 'Crosswalk 2/25/2021 1:01:31 PM' and 'SBR Slide Appeals Detail Report Issue Count 6/23'.

Enterprise Content Management- National Service Center (ECM-NSC)



Enterprise Content Management – National Service Center ECM-NSC

What is ECM-NSC?

- A secure repository for the uploading and storage of Union appeals. Management has access to view the union's appeals as well as to add substantiating management information. ECM-NSC replaces a manual, hard copy process. ECM-NSC also provides real time access for labor relations.
- ECM-NSC is also the location for State Problem Files (grievance appeals received at the Appeals Processing Center that have not been entered into GATS)

Enterprise Content Management – National Service Center ECM-NSC

What are the Primary uses for ECM-NSC?

- Retrieve Arbitration Scheduling Letters
- Search for case files
- Import / Export case files
- Correct State Problem Files



Enterprise Content Management – National Service Center ECM-NSC

What can ECM-NSC do for you?

- Provides a secure repository for grievance case files
- Allows users to access to grievance case files
- Allows users to import / share case file(s) with other users
- Allows users to export union appeals and moving papers
- Eliminates the possibility of a “lost” or “missing” fil




Enterprise Content Management – National Service Center ECM-NSC

ECM-NSC eACCESS

The screenshot shows the eACCESS web application interface. At the top, there is a header with the United States Postal Service logo and the eACCESS logo. Below the header is a navigation bar with the text "Home > Request Access Menu > Request Access" and a "Help" link. The main content area is divided into two columns: "Application/System" and "Identify User". Under "Application/System", there is an icon of a document labeled "ECM-LR" and the text "ECM LR - National Service Center (NSC)". Under "Identify User", the text "DEJO-NICHOLSON, MARINA" is displayed. Below this, there is a link with a question mark icon: "Click here if you need help filling out this page". A note states "Options displayed will depend upon System chosen". A dropdown menu is open, showing the text "Are you an Area, District or Headquarters/NSC user*" and the selected option "Headquarters/NSC". The dropdown menu also shows "Area" and "District" as options. Below the dropdown, there is a section titled "Dependent Request Setup Information" with a note "Options displayed will depend upon Request Setup". A section titled "Request Related Processing Instructions" contains a date field "Date needed (mm/dd/yyyy)" with the value "04/21/2023" and a "Clear Date" link. A calendar icon is also present next to the date field.

Application/System Identify User

 ECM LR - National Service Center (NSC) DEJO-NICHOLSON, MARINA

[?](#) [Click here if you need help filling out this page](#)


Options displayed will depend upon System chosen

Are you an Area, District or Headquarters/NSC user*

Dependent Request Setup Information

Options displayed will depend upon Request Setup

Request Related Processing Instructions

Date needed (mm/dd/yyyy) 
[Clear Date](#)

Enterprise Content Management – National Service Center

ECM-NSC LOGIN ECM-NSC

Blue United States Postal Service

You deliver for the country, we deliver for you.

[Home](#) | [My Work](#) | [My Life](#) | [Inside USPS](#)

HR Home

[About HR](#) →

Change Management

[Employee Engagement](#) →

HR Shared Service Center

[Jobs & Workforce](#) →

Labor ↓

[Labor Overview](#)

[Appeals & Arbitration](#) ↓

[Grievance Arbitration Systems](#) ↓

Grievance Arbitration Systems Overview

[Instructions for GATS Access](#)

[Instructions for GATS Entries](#)

[ELM 650 Nonbargaining Disciplinary, Grievance, & Appeal Procedures](#)

[Contracts & Agreements](#) →

[Field Resources](#) →

[Management Associations](#)

[Learning and](#) →

Grievance Arbitration Systems

The Grievance and Arbitration Tracking System (GATS) is a rich source of information enabling managers at every level of the organization to review labor relations activity. Users can research grievances and appeals, issues most frequently in dispute, decisions, win rates, and settlement costs. GATS maintains accountability and documentation to support grievance-related settlement payments through the decision writing and informal adjustment modules.

Featured GATS Modules

- [GATS Internal Control Memo](#) 📄
- [Instructions for GATS Access](#)
- [Instructions for GATS Entries](#)
- [Grievance File Content Requirements](#) 📄
- [GATS informal Payments Educational User Guide](#) 📄
- [Instructions for Creating GATS Alerts](#) 📄

Any questions regarding GATS entries or problems should be directed to your district/area [GATS Coordinators](#)

Computer Systems used by Labor Relations professionals:

- [GATS \(login required\)](#)
- [ECM LR \(login required\)](#)
- [ECM National Service Center \(login required\)](#)**
- [LRRIS \(Labor Relations Research Information Systems\) \(login required\)](#)

[American Arbitration Association](#) provides additional information on arbitrator rules and regulations and how arbitrations are handled nationally.


Enterprise Content Management – National Service Center ECM-NSC

ECM-NSC LOGIN

<https://ecm-prod.usps.gov/webtopnsc/component/main>

- Login Name must be in all CAPS
- Repository should be uspsnsc not uspslr

Login

 **UNITED STATES
POSTAL SERVICE**

Webtop 6.8.1

Login Name: **ALL CAPS**

Password:

Repository: **uspsnsc** ▼


Remember my credentials











[+] More Options

? Login

Enterprise Content Management – National Service Center ECM-NSC




ECM HOME CABINET

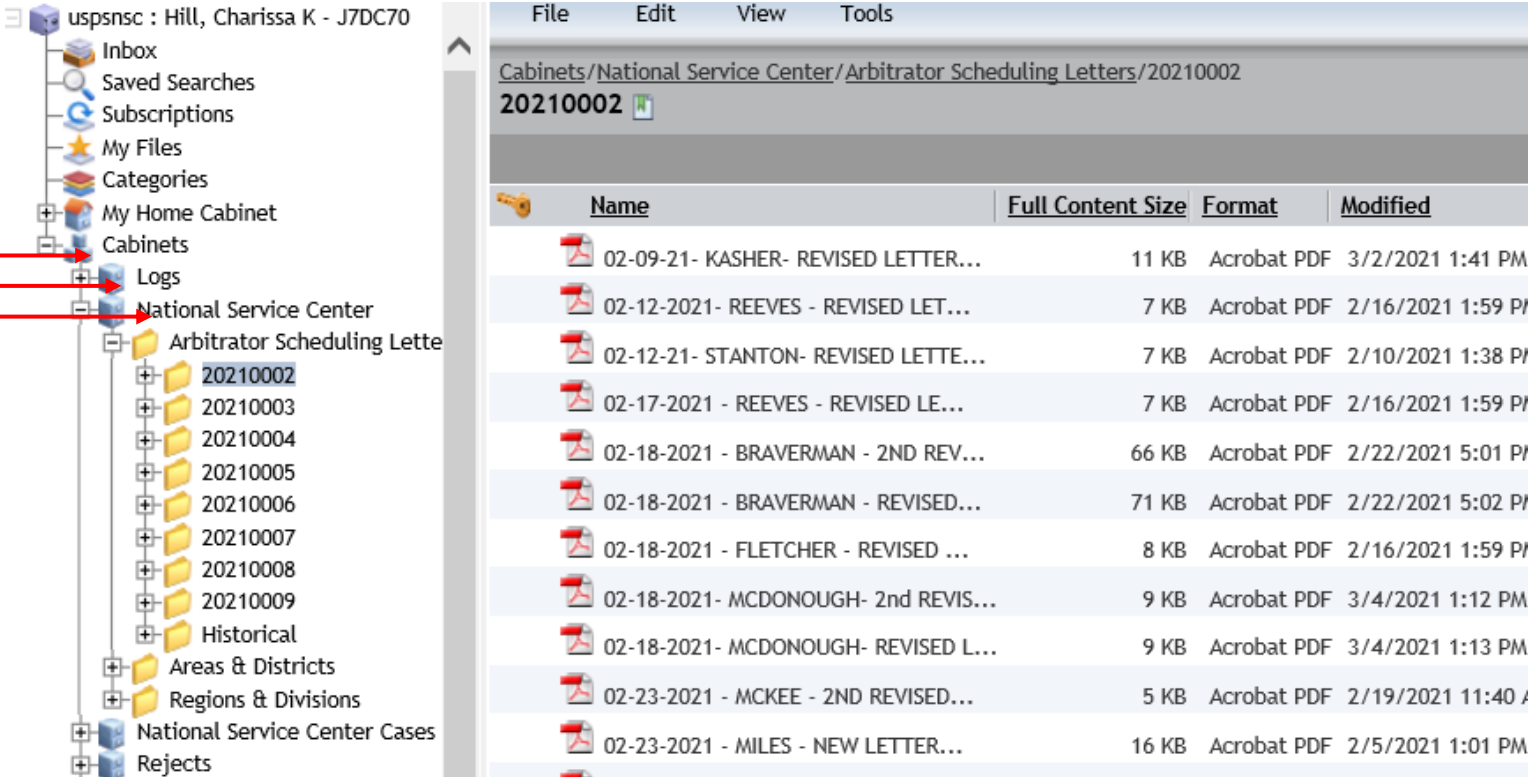
My Home Cabinet
My Home Cabinet (Hill, Charissa K - J7DC70) 

 Name	Full Content Size	Format	Modified	
 System Information			6/6/2018 10:24 AM	
 2012-Bus-Needs-Assessment.pdf	54 KB	Acrobat PDF	4/17/2013 2:21 PM	
 ACE 2 Client Machine Requirements and Cache Clearing.doc	214 KB	MS Word Docume...	11/29/2012 11:40 AM	
 ACE 3 Client Machine Requirements and Cache Clearing.doc	211 KB	MS Word Docume...	11/29/2012 11:35 AM	
 ACE2.zip	953 KB	Zip File	11/29/2012 11:37 AM	
 ACE3.zip	49.1 MB	Zip File	11/29/2012 11:15 AM	
 Guide: Fixing State Problem Files	750 KB	Acrobat PDF	9/21/2018 8:50 AM	
 Guide: Importing Files	1.53 MB	Acrobat PDF	9/21/2018 8:50 AM	

Enterprise Content Management – National Service Center ECM-NSC

Arbitration Scheduling Letters

1.   



Name	Full Content Size	Format	Modified
02-09-21- KASHER- REVISED LETTER...	11 KB	Acrobat PDF	3/2/2021 1:41 PM
02-12-2021- REEVES - REVISED LET...	7 KB	Acrobat PDF	2/16/2021 1:59 PM
02-12-21- STANTON- REVISED LETTE...	7 KB	Acrobat PDF	2/10/2021 1:38 PM
02-17-2021 - REEVES - REVISED LE...	7 KB	Acrobat PDF	2/16/2021 1:59 PM
02-18-2021 - BRAVERMAN - 2ND REV...	66 KB	Acrobat PDF	2/22/2021 5:01 PM
02-18-2021 - BRAVERMAN - REVISED...	71 KB	Acrobat PDF	2/22/2021 5:02 PM
02-18-2021 - FLETCHER - REVISED ...	8 KB	Acrobat PDF	2/16/2021 1:59 PM
02-18-2021- MCDONOUGH- 2nd REVIS...	9 KB	Acrobat PDF	3/4/2021 1:12 PM
02-18-2021- MCDONOUGH- REVISED L...	9 KB	Acrobat PDF	3/4/2021 1:13 PM
02-23-2021 - MCKEE - 2ND REVISED...	5 KB	Acrobat PDF	2/19/2021 11:40 AM
02-23-2021 - MILES - NEW LETTER...	16 KB	Acrobat PDF	2/5/2021 1:01 PM

Enterprise Content Management – National Service Center ECM-NSC

Arbitration Scheduling Letters

Cabinets/National Service Center/C - Eastern/Arbitrator Scheduling Letters/20190010

20190010

Name	For	Modified	ACL Name	Full Cont	Type
10-08-2019 MILES - CENTRAL PA - APWU.pdf	Acr	9/16/2019 11:37 AM	n_hq_acl	7 KB	nsc_case_doc
10-10 MILES - REVISED LETTER - WESTERN PA - EASTERN - APWU.pdf	Acr	10/9/2019 6:24 PM	n_hq_acl	7 KB	nsc_case_doc
10-16 BARRETT - NORTHERN OHIO - NALC.pdf	Acr	8/22/2019 5:30 PM	n_hq_acl	108 KB	nsc_case_doc
10-17 DESIMONE - REVISED LETTER - NORTHERN OHIO - EASTERN - APWU.pdf	Acr	8/29/2019 6:48 PM	n_hq_acl	7 KB	nsc_case_doc
10-17 DESIMONE - REVISED LETTER - NORTHERN OHIO - EASTERN - APWU.pdf	Acr	10/1/2019 12:01 PM	n_hq_acl	7 KB	nsc_case_doc
10-17 DESIMONE - SCHEDULING LETTER - NORTHERN OHIO - EASTERN - APWU.pdf	Acr	8/19/2019 6:03 PM	n_hq_acl	9 KB	nsc_case_doc
10-17 KELLY - REVISED LETTER - PHILADELPHIA - EASTERN - APWU.pdf	Acr	8/29/2019 6:48 PM	n_hq_acl	6 KB	nsc_case_doc
10-18 BRAVERMAN - OHIO VALLEY - NALC - REVISED.pdf	Acr	10/1/2019 12:49 PM	n_hq_acl	117 KB	nsc_case_doc
10-18 BRAVERMAN - OHIO VALLEY - NALC - REVISED.pdf	Acr	10/8/2019 9:22 AM	n_hq_acl	117 KB	nsc_case_doc
10-22 BRAVERMAN - OHIO VALLEY - NALC - RESCHEDULE.pdf	Acr	10/8/2019 9:22 AM	n_hq_acl	113 KB	nsc_case_doc
10-22 MCKISSICK - REVISED LETTER - NORTHERN OHIO - EASTERN - APWU.pdf	Acr	8/29/2019 6:48 PM	n_hq_acl	7 KB	nsc_case_doc
EASTERN APWU OCTOBER 2019 SCHEDULING LETTERS.pdf	Acr	8/29/2019 6:48 PM	n_hq_acl	28 KB	nsc_case_doc
EASTERN OCTOBER 2019 SCHEDULING LETTERS.pdf	Acr	7/26/2019 1:02 PM	n_hq_acl	135 KB	nsc_case_doc
NPMHU FINAL SCHEDULING LETTER(S) - OCTOBER 2019 - EASTERN.pdf	Acr	8/15/2019 8:38 AM	n_hq_acl	30 KB	nsc_case_doc
WESTERN OCTOBER 2019 LETTERS - APWU.pdf	Acr	8/27/2019 4:09 PM	n_hq_acl	24 KB	nsc_case_doc

Revised Letters, New Letters, Continuances

Letters Issued During Monthly Scheduling Period

Enterprise Content Management – National Service Center ECM-NSC



SEARCH

Suggested Sites United States Postal Servic... United States Postal Servic... United States Postal Servic... United St

98765432

uspsnsc : Hill, Charissa K - J7DC70

- Inbox
- Saved Searches
- Subscriptions
- My Files
- Categories
- My Home Cabinet
- Cabinets
 - Logs
 - National Service Center
 - Rejects
 - State Problem
 - System
 - Uploads
- uspslr
- Add Repository

File Edit View Tools

Search Results


My Home Cabinet (Hill, Charissa K - J7DC70)




Name
System Information
2012-Bus-Needs-Assessment.pdf
ACE 2 Client Machine Requirements and Cache Clearing.doc
ACE 3 Client Machine Requirements and Cache Clearing.doc
ACE2.zip
ACE3.zip
Guide: Fixing State Problem Files
Guide: Importing Files

Enterprise Content Management – National Service Center ECM-NSC

FOLDERS/FILES

Search Results

 7 Results for "98765432" in uspsnsc - 9/10/2020 1:39 PM

	 <u>Name</u>	<u>Notifications</u>	<u>Ev</u>	<u>Ranking</u>	<u>Modified</u>	<u>Source</u>
Folder	 98765432			69%	8/28/2018 3:28 PM	uspsnsc
File	 98765432 00139052.pdf			71%	4/30/2020 3:41 PM	uspsnsc

Enterprise Content Management – National Service Center ECM-NSC

How are the Folders Created?

The folder generation is triggered by two actions.....

- The entry of a Step 2, A or B Decision into GATS
- The receipt of an appeal at the Appeals Processing Center.



Enterprise Content Management – National Service Center ECM-NSC

EXPORT & IMPORT

Export

1. Identify file to export (or save)
2. Right click
3. Select Export
4. Identify the destination folder

Import

1. Open folder
2. Click file → Import (or add/upload)
3. Add files
4. Identify file to import → Next → Finish

Labor Relations System Applications

FINAL THOUGHTS

- LR Systems applications are available to facilitate efficient grievance management
- Reference materials are available on the Labor Relations website located on the Blue page
- Your District / Area GATS Coordinators are available to provide guidance
- Your local Labor Relations Office is available to provide guidance

