



January 31, 2023

Mr. Ivan D. Butts
President
National Association of Postal
Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Ivan:

As a matter of general interest, CareFirst has informed the Postal Service that both current and recently separated pre-career employees whose USPS Health Benefit Plan was terminated were incorrectly mailed a member ID card. These ID cards were mailed in error on December 16 and 17 2022.

A total of 6,244 current and recently separated pre-career employees have been identified as impacted by this error. They will receive a letter from CareFirst with any necessary next steps and a contact number to address any questions or concerns.

Enclosed is a draft of the letter CareFirst will mail to impacted employees informing them of the error. CareFirst will mail the letters mid-January.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "James Lloyd".

James Lloyd
Director
Labor Relations Policies and Programs

Enclosure

CareFirst BlueCross BlueShield
CareFirst BlueChoice, Inc.
10455 Mill Run Circle
Owings Mills, MD 21117-5559
www.carefirst.com



December 28, 2022

Mike Smith
12345 Winding Way Court
Suite 65
Owings Mills, MD 21117

Subscriber Name: Mike Smith
Identification Number: 999999999

Dear Mike Smith,

Our records show that your CareFirst BlueCross BlueShield (CareFirst) policy has been terminated. However, you may have recently received a CareFirst member ID card in the mail. This mailing was sent to you in error.

Please discard the member ID card you may have received. No additional action is required on your part. We regret any inconvenience or confusion this may have caused.

If you would like to contact us regarding this or any other matter, please call Customer Service at **833-960-4025**.

Sincerely,

MBRXXX (12/22)

CareFirst BlueCross BlueShield is the shared business name of CareFirst of Maryland, Inc. and Group Hospitalization and Medical Services, Inc. CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage, Inc. CareFirst BlueCross BlueShield Community Health Plan District of Columbia is the business name of Trusted Health Plan (District of Columbia), Inc. In the District of Columbia and Maryland, CareFirst MedPlus is the business name of First Care, Inc. In Virginia, CareFirst MedPlus is the business name of First Care, Inc. of Maryland (used in VA by: First Care, Inc.). CareFirst of Maryland, Inc., Group Hospitalization and Medical Services, Inc., CareFirst Advantage, Inc., Trusted Health Plan (District of Columbia), Inc., CareFirst BlueChoice, Inc., First Care, Inc., and The Dental Network, Inc. are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.