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August 11, 2023

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0327 8461

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the partnership with the General Service Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated July 21 (enclosed).

The GSA will be visiting two locations to see the site and answer any questions the clerks have regarding the work being performed. GSA will be on-site at each location for two days and approximately three hours each day. The locations and schedule for the visits are as follows:

- Atlanta, Georgia –August 15 - August 17
- Houston, Texas –August 28 - August 30

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson
Director
Contract Administration (APWU)

Enclosure



July 21, 2023

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0327 5941

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated March 9 (enclosed).

Postal Operations personnel will be collecting information by observing PIV transactions in designated offices to evaluate the average time spent on each transaction. This evaluation is to ensure that the office is receiving proper credit for the work being performed during each PIV transaction.

The evaluations will occur between July 27 through August 31 and will observe the three primary types of PIV transactions:

- Identity Verification PIV Enrollment
- PIV Card Activation
- PIV Rekey

Enclosed is the service talk that will be given regarding the evaluation.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson", written over a horizontal line.

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures