



July 11, 2022

Mr. Ivan D. Butts  
President  
National Association of Postal Supervisors  
1727 King St., STE 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7020 3160 0002 0327 0878

Dear Ivan:

This letter is in further reference to the Postal Service notice regarding the electronic Arrow Lock (eArrow Lock) for use on collection boxes and cluster box units (CBUs). The most recent notice on this initiative was dated July 29, 2021 (enclosed).

As previously stated, the eArrow Lock was developed as a solution to the ongoing problem the Postal Service is facing of collection boxes and CBUs being compromised by lost, stolen and counterfeit Arrow Lock keys. The Arrow Lock key alone will no longer open the collection box or CBU. The employee must open the eArrow Lock application on the Mobile Delivery Device-Technical Refresh (MDD-TR) device, which will communicate with the eArrow Lock on the collection box or the CBU, then use the Arrow Lock key to open the lock on the collection box or CBU.

Engineering Systems is expanding the installation and testing of the eArrow Locks on collection boxes and CBUs over the next six months in the following areas:

- Chicago, Illinois – 210 collection boxes, no CBUs
- Fort Worth, Texas – 136 collection boxes, 13 CBUs
- Houston, Texas – 160 collection boxes, 23 CBUs
- Los Angeles, California – 20 collection boxes, 47 CBUs
- Philadelphia (NEWARK), Pennsylvania – 85 collection boxes, no CBUs
- San Francisco, California – 190 collection boxes, no CBUs
- Washington, DC – 85 collection boxes, no CBUs

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson", with a long, sweeping horizontal line extending to the right.

Shannon Richardson  
Director  
Contract Administration (APWU)

Enclosure



July 29, 2021

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7020 3160 0002 0328 8958

Dear Brian:

As a matter of general interest, Headquarters Engineering Systems has developed an electronic Arrow Lock (eArrow Lock) for use on collection boxes and cluster box units (CBUs).

The eArrow Lock was developed as a solution to the ongoing problem the Postal Service is facing of collection boxes and CBUs being compromised by lost, stolen and counterfeit Arrow Lock keys. The Arrow Lock Key alone will no longer open the collection box or CBU. The employee must open the eArrow Lock application on the Mobile Delivery Device-Technical Refresh (MDD-TR) device, which will communicate with the eArrow Lock on the collection box or the CBU, then use the Arrow Lock Key to open the lock on the collection box or CBU.

Engineering Systems is planning to install and test the eArrow Locks for six months beginning mid-August. A total of 20 collection boxes and 30 CBUs will be utilized for testing in the Northern Virginia area.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson", written in a cursive style.

Shannon Richardson  
Director  
Contract Administration (APWU)