



November 3, 2023

OFFICERS

SUBJECT: Officer Appointment—Vice President, Retail and Delivery Operations, Southern Area

I am pleased to announce the appointment of Linda K. Crawford to the position of Vice President, Retail and Delivery Operations, Southern Area, effective immediately. She will report directly to the Chief Retail and Delivery Officer and Executive Vice President.

In this role, Linda will be responsible for overseeing retail and delivery operations in 13 districts comprised of 11 states, as well as Puerto Rico and the U.S. Virgin Islands, and a workforce of over 124,000 employees. The Southern Area services 49.3 million delivery points from more than 7,000 Post Offices, encompasses 750,000 square miles, and produces roughly \$3.2 billion total revenue annually.

Linda has over 34 years of service and brings a wealth of experience to this position. Her commitment to employee development includes partnering to create and implement Management Essentials for Field Leadership (MEFL). Linda is passionate about improving service to our customers by equipping teams to perform at high levels across the organization.

Linda holds a bachelor's degree from the University of Phoenix and has completed several management and leadership programs including Executive Foundations, Executive Leadership, the Processing and Distribution program, and the Senior Executive Assessment Development Center (SEADC).

Please join me in congratulating Linda and offering your continued support in her new role.



Louis DeJoy