



RECEIVED
APR 06 2024

April 2, 2024

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 0396

Dear Ivan:

This letter is in further reference to the notice dated January 11 (enclosed), regarding the Postal Service's partnership with the General Services Administration (GSA) and Federal Bureau of Investigation (FBI) to provide various biometric services.

As previously informed, the Postal Service deployed new technology, called the Enterprise Biometric Identity Service (EBIS), which consolidates biometric capture, in-person proofing, and personal identity verification (PIV) transactions into one platform. The various services are being incorporated into EBIS in phases. The Postal Service currently has over 600 EBIS devices to support the retail partnership with the FBI offering Identity History Summary Check (IdHSC) fingerprinting in select locations and will continue to expand to selected sites nationwide this year.

Enclosed is a list of 128 FBI IdHSC sites to receive the new EBIS devices in Quarter 3 of FY24, and a copy of the Retail Service Talk, Enterprise Biometric Identity Services (EBIS). Deployment, installation and training for the new devices will take place throughout Quarter 3, and the equipment will be ready for use after training is complete at each site.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures



January 11, 2024

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St, STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 0242

Dear Ivan:

This letter is in further reference to the notice dated October 25, 2023 (enclosed), regarding the Postal Service's partnership with the General Services Administration (GSA) and Federal Bureau of Investigation (FBI) to provide various biometric services. The Postal Service currently has 392 sites and plans to expand to selected sites nationwide this year.

As previously informed, the Postal Service deployed new technology, called the Electronic Biometric Identity Services (EBIS), which consolidated biometric capture, in-person proofing, and personal identity verification (PIV) transactions into one platform. The various services are being incorporated into EBIS in phases. The recent update replaced the laptops currently in use with new Enterprise Biometric Identity Services (EBIS) equipment in the existing FBI Identity History Summary Check (IdHSC) fingerprinting sites.

Enclosed on compact disc (CD) is a list of the 405 FBI IdHSC sites to receive the new EBIS devices and a copy of the Retail Service Talk, *Enterprise Biometric Identity Services (EBIS)*. Deployment, installation and training of the new devices will take place throughout the month of January and the equipment is tentatively expected to be ready for use in February.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson", with a long, wavy horizontal line extending to the right.

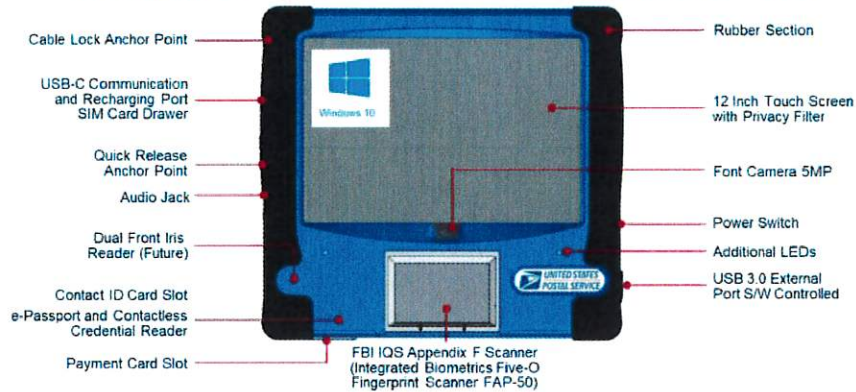
Shannon Richardson
Director
Contract Administration (APWU)

Enclosures

Retail Service Talk

April 2024

Enterprise Biometric Identity Services (EBIS)



The Postal Service is launching new technology to support biometric services for various government agencies. The Postal Service has deployed over 600 Enterprise Biometric Identity Service (EBIS) devices to support the retail partnership with the FBI offering Identity History Summary Check (IdHSC) fingerprinting in select locations. The Postal Service will continue to deploy EBIS equipment to select Passport locations nationwide in FY 2024. In Quarter 3, FY24, the Postal Service is deploying EBIS equipment to an additional 128 retail locations nationwide.

EBIS Training Sessions will be offered throughout Quarter 3.

Site and support personnel are required to attend at least one of the EBIS Training Sessions.

EBIS Training Sessions: Overview of EBIS program, equipment, and setup procedures.

Scheduled Dates (all times are EST):

- *Tuesday, April 16, 2024; 2:30 PM – 4:00 PM*
- *Thursday, April 18, 2024; 10:30 AM – 12:00 PM*
- *Tuesday, April 23, 2024; 10:30 AM – 12:00 PM*
- *Thursday, April 25, 2024; 2:30 PM – 4:00 PM*

EBIS User Roles must be requested via ARIS. Each unit must have at minimum two (2) EBIS Retail Identity Services Clerk Admin role holders with other users obtaining the EBIS Retail Identity Services Clerk Role. HERO training will be assigned to employees with appropriate occupation codes in expansion offices. Additional training would be assigned by the employee's **HERO Learning Manager.**

HERO Courses:

Retail Admin User Role – 2023HRSC6202CR11

Retail Clerk User Role – 2022HRSC6201CR09

In the future, identity business service transactions including Biometric Capture, In-Person Proofing (IPP), and Personal Identity Verification (PIV), will be consolidated under one EBIS platform, with additional services implemented in a phased approach. EBIS will be configurable for different government agencies' requirements, removing the need for multiple platforms and equipment to process these types of transactions.

For detailed information, training material is available in the CRDO Resource Library in the EBIS Toolkit.

[https://usps365.sharepoint.com/sites/RetailCapabilityandProficiency/SitePages/Enterprise-Biometric-Identity-Services-\(EBIS\).aspx](https://usps365.sharepoint.com/sites/RetailCapabilityandProficiency/SitePages/Enterprise-Biometric-Identity-Services-(EBIS).aspx)

Area	District	Retail Site	Street Address	City	State	Zip Code
ATLANTIC	CONNECTICUT	Camp Avenue	24 CAMP AVE, Stamford, CT 06907	Stamford	CT	6907
ATLANTIC	CONNECTICUT	PLANTSVILLE	847 S MAIN ST	PLANTSVILLE	CT	6479
ATLANTIC	DE-PA 2	Blue Bell	651 E TOWNSHIP LINE RD, Blue Bell, PA 19422	Blue Bell	PA	19422
ATLANTIC	DE-PA 2	CARBONDALE	50 DUNDAFF ST	CARBONDALE	PA	18407
ATLANTIC	DE-PA 2	Hockessin	651 VALLEY RD, Hockessin, DE 19707	Hockessin	DE	19707
ATLANTIC	MA-RI	Acton	7 POST OFFICE SQ, Acton, MA 01720	Acton	MA	1720
ATLANTIC	MA-RI	Brighton	424 WASHINGTON ST, Brighton, MA 02135	Brighton	MA	2135
ATLANTIC	MA-RI	GLOUCESTER	15 DALE AVE	GLOUCESTER	MA	1930
ATLANTIC	MA-RI	Haverhill	2 WASHINGTON SQ, Haverhill, MA 01830	Haverhill	MA	1830
ATLANTIC	MARYLAND	Clifton East End	4200 SHANNON DR, Baltimore, MD 21213	Baltimore	MD	21213
ATLANTIC	MARYLAND	Indian Head	4050 INDIAN HEAD HWY, Indian Head, MD 20640	Indian Head	MD	20640
ATLANTIC	MARYLAND	Waldorf	150 POST OFFICE RD, Waldorf, MD 20602	Waldorf	MD	20602
ATLANTIC	MARYLAND	Washington Square	1050 CONNECTICUT AVE NW, Washington, DC 20036	Washington	DC	20036
ATLANTIC	ME-NH-VT	Brattleboro	204 MAIN ST STE JJ, Brattleboro, VT 05301	Brattleboro	VT	5301
ATLANTIC	ME-NH-VT	DOVER	133 WASHINGTON ST	DOVER	NH	3820
ATLANTIC	NEW JERSEY	Bridgewater	495 N BRIDGE ST, Bridgewater, NJ 08807	Bridgewater	NJ	8807
ATLANTIC	NEW JERSEY	GLENWOOD	958 COUNTY RT 517	GLENWOOD	NJ	7418
ATLANTIC	NEW JERSEY	Hightstown	150 MERCER ST, Hightstown, NJ 08520	Hightstown	NJ	8520
ATLANTIC	NEW JERSEY	Hillsborough	437 AMWELL RD, Hillsborough, NJ 08844	Hillsborough	NJ	8844
ATLANTIC	NEW JERSEY	HOPATCONG	32 DURBAN AVE	HOPATCONG	NJ	7843
ATLANTIC	NEW YORK 3	Clinton	40 COLLEGE ST, Clinton, NY 13323	Clinton	NY	13323
ATLANTIC	NEW YORK 3	Monsey	15 MELNICK DR, Monsey, NY 10952	Monsey	NY	10952
ATLANTIC	NORTH CAROLINA	APEX	501 W WILLIAMS ST	APEX	NC	27502
ATLANTIC	NORTH CAROLINA	Chapel Hill	125 S ESTES DR, Chapel Hill, NC 27514	Chapel Hill	NC	27514
ATLANTIC	PENNSYLVANIA 1	ALTOONA	1201 11TH AVE	ALTOONA	PA	16601
ATLANTIC	PENNSYLVANIA 1	BETHEL PARK	2765 S PARK RD	BETHEL PARK	PA	15102
ATLANTIC	PENNSYLVANIA 1	BUTLER	345 S MAIN ST	BUTLER	PA	16001
ATLANTIC	PENNSYLVANIA 1	Cranberry Township	240 EXECUTIVE DR, Cranberry Township, PA 16066	Cranberry Township	PA	16066
ATLANTIC	PENNSYLVANIA 1	GETTYSBURG	115 BUFORD AVE	GETTYSBURG	PA	17325
ATLANTIC	PENNSYLVANIA 1	Meadville	212 ARCH ST, Meadville, PA 16335	Meadville	PA	16335
ATLANTIC	VIRGINIA	Chesterfield	10221 KRAUSE RD, Chesterfield, VA 23832	Chesterfield	VA	23832
ATLANTIC	VIRGINIA	Fairfax	10660 PAGE AVE, Fairfax, VA 22030	Fairfax	VA	22030
ATLANTIC	VIRGINIA	Fredericksburg	600 PRINCESS ANNE ST, Fredericksburg, VA 22401	Fredericksburg	VA	22401
ATLANTIC	VIRGINIA	Hampton	809 ABERDEEN RD, Hampton, VA 23661	Hampton	VA	23661
CENTRAL	IA-NE-SD	AMES	525 KELLOGG AVE	AMES	IA	50010
CENTRAL	IA-NE-SD	ASH CREEK	3311 100TH ST	URBANDALE	IA	50323
CENTRAL	IA-NE-SD	Gateway	6401 Q ST STE 100, Lincoln, NE 68505	Lincoln	NE	68505
CENTRAL	ILLINOIS 1	Buffalo Grove	255 N BUFFALO GROVE RD, Buffalo Grove, IL 60089	Buffalo Grove	IL	60089
CENTRAL	ILLINOIS 1	DEKALB	600 E LINCOLN HWY	DEKALB	IL	60115
CENTRAL	ILLINOIS 1	Evanston	1101 DAVIS ST, Evanston, IL 60201	Evanston	IL	60201
CENTRAL	ILLINOIS 1	Evergreen Park	9359 S KEDZIE AVE, Evergreen Park, IL 60805	Evergreen Park	IL	60805

CENTRAL	ILLINOIS 2	Batavia	500 N RANDALL RD, Batavia, IL 60510	Batavia	IL	60510
CENTRAL	ILLINOIS 2	Bolingbrook	105 CANTERBURY LN, Bolingbrook, IL 60440	Bolingbrook	IL	60440
CENTRAL	ILLINOIS 2	Calumet City	1200 RING RD, Calumet City, IL 60409	Calumet City	IL	60409
CENTRAL	ILLINOIS 2	Carbondale	1301 E MAIN ST, Carbondale, IL 62901	Carbondale	IL	62901
CENTRAL	ILLINOIS 2	DOLTON	14212 COTTAGE GROVE AVE	DOLTON	IL	60419
CENTRAL	ILLINOIS 2	Galesburg	476 E MAIN ST STE A, Galesburg, IL 61401	Galesburg	IL	61401
CENTRAL	ILLINOIS 2	Lockport	1059 E 9TH ST, Lockport, IL 60441	Lockport	IL	60441
CENTRAL	INDIANA	Brownsburg	411 E NORTHFIELD DR, Brownsburg, IN 46112	Brownsburg	IN	46112
CENTRAL	KS-MO	Cape Girardeau	320 N FREDERICK ST, Cape Girardeau, MO 63701	Cape Girardeau	MO	63701
CENTRAL	KS-MO	Clayton	7750 MARYLAND AVE, Saint Louis, MO 63105	Saint Louis	MO	63105
CENTRAL	KS-MO	Creve Coeur	331 N NEW BALLAS RD, Saint Louis, MO 63141	Saint Louis	MO	63141
CENTRAL	KS-MO	Fenton	10 FENTON PLZ, Fenton, MO 63026	Fenton	MO	63026
CENTRAL	KS-MO	Harrisonville	305 E MECHANIC ST, Harrisonville, MO 64701	Harrisonville	MO	64701
CENTRAL	MICHIGAN 1	ADRIAN	413 E MAUMEE ST	ADRIAN	MI	49221
CENTRAL	MICHIGAN 1	Grand Blanc	11426 DAVIS ST, Grand Blanc, MI 48439	Grand Blanc	MI	48439
CENTRAL	MN-ND	Elway	1715 7TH ST W, Saint Paul, MN 55116	Saint Paul	MN	55116
CENTRAL	OHIO 1	Cleveland Heights	3 SEVERANCE CIR, Cleveland Heights, OH 44118	Cleveland Heights	OH	44118
CENTRAL	OHIO 1	CUYAHOGA FALLS	2054 2ND ST	CUYAHOGA FALLS	OH	44221
CENTRAL	OHIO 1	EAST PALESTINE	269 N MARKET ST	EAST PALESTINE	OH	44413
CENTRAL	OHIO 1	Garfield Heights	12401 ROCKSIDE RD, Cleveland, OH 44125	Cleveland	OH	44125
CENTRAL	OHIO 1	Westlake	27300 CENTER RIDGE RD, Westlake, OH 44145	Westlake	OH	44145
CENTRAL	OHIO 2	Athens	5 W STIMSON AVE, Athens, OH 45701	Athens	OH	45701
CENTRAL	OHIO 2	FAIRBORN	67 W HEBBLE AVE	FAIRBORN	OH	45324
CENTRAL	WISCONSIN	BELOIT	300 MILL ST	BELOIT	WI	53511
CENTRAL	WISCONSIN	BURLINGTON	100 S PINE ST	BURLINGTON	WI	53105
CENTRAL	WISCONSIN	DEFOREST	619 S MAIN ST	DEFOREST	WI	53532
SOUTHERN	AR-OK	CARAWAY JONESBORO	2404 RACE ST	JONESBORO	AR	72401
SOUTHERN	AR-OK	EL RENO	203 N EVANS AVE	EL RENO	OK	73036
SOUTHERN	AR-OK	JACKSONVILLE	1205 W MAIN ST	JACKSONVILLE	AR	72076
SOUTHERN	AR-OK	JENKS	303 E A ST	JENKS	OK	74037
SOUTHERN	AR-OK	VAN BUREN	2741 FAYETTEVILLE RD	VAN BUREN	AR	72956
SOUTHERN	FLORIDA 1	Fleming Island	1880 EASTWEST PKWY, Fleming Island, FL 32003	Fleming Island	FL	32003
SOUTHERN	FLORIDA 2	Bonita Springs	26150 OLD 41 RD, Bonita Springs, FL 34135	Bonita Springs	FL	34135
SOUTHERN	FLORIDA 2	Clearwater	100 S BELCHER RD, Clearwater, FL 33765	Clearwater	FL	33765
SOUTHERN	FLORIDA 2	Ehrlich	14910 N DALE MABRY HWY, Tampa, FL 33618	Tampa	FL	33618
SOUTHERN	FLORIDA 3	Boynton Beach	1530 W BOYNTON BEACH BLVD, Boynton Beach, FL 33436	Boynton Beach	FL	33436
SOUTHERN	FLORIDA 3	Hallandale	500 S FEDERAL HWY, Hallandale Beach, FL 33009	Hallandale Beach	FL	33009
SOUTHERN	FLORIDA 3	JENSEN BEACH	2301 NE SAVANNAH RD	JENSEN BEACH	FL	34957
SOUTHERN	GEORGIA	CALHOUN	401 COURT ST	CALHOUN	GA	30701
SOUTHERN	GEORGIA	Cartersville	25 LIBERTY DR, Cartersville, GA 30121	Cartersville	GA	30121
SOUTHERN	GEORGIA	Dacula	470 DACULA RD, Dacula, GA 30019	Dacula	GA	30019
SOUTHERN	GEORGIA	Evans	607 RONALD REAGAN DR, Evans, GA 30809	Evans	GA	30809

SOUTHERN	GEORGIA	JACKSON	461 E 2ND ST	JACKSON	GA	30233
SOUTHERN	GEORGIA	Kennesaw	2001 DUNCAN DR NW, Kennesaw, GA 30144	Kennesaw	GA	30144
SOUTHERN	GEORGIA	Warner Robins	904 RUSSELL PKWY, Warner Robins, GA 31088	Warner Robins	GA	31088
SOUTHERN	SOUTH CAROLINA	Beaufort	501 CHARLES ST, Beaufort, SC 29902	Beaufort	SC	29902
SOUTHERN	SOUTH CAROLINA	BLUFFTON	25 THURMOND WAY	BLUFFTON	SC	29910
SOUTHERN	SOUTH CAROLINA	ELGIN	1100 CHURCH ST	ELGIN	SC	29045
SOUTHERN	TENNESSEE	HOLIDAY CITY	3715 WINCHESTER RD	MEMPHIS	TN	38118
SOUTHERN	TEXAS 1	Allen	304 W BOYD DR, Allen, TX 75013	Allen	TX	75013
SOUTHERN	TEXAS 1	AZLE	409 COMMERCE ST	AZLE	TX	76020
SOUTHERN	TEXAS 1	Bardin Road	1301 E BARDIN RD, Arlington, TX 76018	Arlington	TX	76018
SOUTHERN	TEXAS 1	CLEBURNE	201 FAIRCREST DR	CLEBURNE	TX	76033
SOUTHERN	TEXAS 1	Eules	210 N ECTOR DR, Eules, TX 76039	Eules	TX	76039
SOUTHERN	TEXAS 1	Garland	1000 W WALNUT ST, Garland, TX 75040	Garland	TX	75040
SOUTHERN	TEXAS 2	Astrodome	8205 BRAESMAIN DR, Houston, TX 77025	Houston	TX	77025
SOUTHERN	TEXAS 2	Bear Creek	16015 CAIRNWAY DR, Houston, TX 77084	Houston	TX	77084
SOUTHERN	TEXAS 2	CHANNELVIEW	531 SHELDON RD	CHANNELVIEW	TX	77530
SOUTHERN	TEXAS 2	CROSBY	133 HARE RD	CROSBY	TX	77532
SOUTHERN	TEXAS 2	DICKINSON	2515 TERMINI ST	DICKINSON	TX	77539
SOUTHERN	TEXAS 2	PINEHURST	34635 WRIGHT RD	PINEHURST	TX	77362
SOUTHERN	TEXAS 2	TEXAS CITY	2002 11TH AVE N	TEXAS CITY	TX	77590
SOUTHERN	TEXAS 2	Westfield	17119 RED OAK DR, Houston, TX 77090	Houston	TX	77090
SOUTHERN	TEXAS 2	Windmill	9898 ALMEDA GENOA RD, Houston, TX 77075	Houston	TX	77075
SOUTHERN	TEXAS 3	CASTROVILLE	1305 US HIGHWAY 90 W	CASTROVILLE	TX	78009
SOUTHERN	TEXAS 3	Temple	401 N MAIN ST, Temple, TX 76501	Temple	TX	76501
WESTPAC	AZ-NM	Capitol	2 S 35TH AVE, Phoenix, AZ 85009	Phoenix	AZ	85009
WESTPAC	AZ-NM	Casa Grande	1670 N PINAL AVE, Casa Grande, AZ 85122	Casa Grande	AZ	85122
WESTPAC	CA 1	Campbell	500 W HAMILTON AVE, Campbell, CA 95008	Campbell	CA	95008
WESTPAC	CA 1	REDWOOD CITY	1100 BROADWAY ST	REDWOOD CITY	CA	94063
WESTPAC	CA 3	VISALIA	2345 W BEECH AVE	VISALIA	CA	93277
WESTPAC	CA 4	Baldwin Park	4230 MAINE AVE, Baldwin Park, CA 91706	Baldwin Park	CA	91706
WESTPAC	CA 4	DANA POINT	24551 DEL PRADO	DANA POINT	CA	92629
WESTPAC	CA 4	West Covina	396 S CALIFORNIA AVE, West Covina, CA 91790	West Covina	CA	91790
WESTPAC	CA 5	Whittier	8520 MICHIGAN AVE, Whittier, CA 90605	Whittier	CA	90605
WESTPAC	CA 6	Arlington	10275 HOLE AVE, Riverside, CA 92503	Riverside	CA	92503
WESTPAC	CA 6	EL CAJON	401 W LEXINGTON AVE	EL CAJON	CA	92020
WESTPAC	CA 6	Encinitas	1150 GARDEN VIEW RD, Encinitas, CA 92024	Encinitas	CA	92024
WESTPAC	CO-WY	Canon City	1501 MAIN ST, Canon City, CO 81212	Canon City	CO	81212
WESTPAC	CO-WY	Glenwood Springs	113 9TH ST, Glenwood Springs, CO 81601	Glenwood Springs	CO	81601
WESTPAC	CO-WY	JOHNSTOWN	121 CASTLE PINES AVE	JOHNSTOWN	CO	80534
WESTPAC	ID-MT-OR	Helena	2300 N HARRIS ST, Helena, MT 59601	Helena	MT	59601
WESTPAC	ID-MT-OR	INDEPENDENCE	216 S 2ND ST	INDEPENDENCE	OR	97351
WESTPAC	NV-UT	VALLE VERDE	1575 W HORIZON RIDGE PKWY	HENDERSON	NV	89012

WESTPAC	WASHINGTON	Covington Branch	17300 SE 270TH PL, Covington, WA 98042	Covington	WA	98042
WESTPAC	WASHINGTON	Everett	3102 HOYT AVE, Everett, WA 98201	Everett	WA	98201
WESTPAC	WASHINGTON	Issaquah	400 NW GILMAN BLVD, Issaquah, WA 98027	Issaquah	WA	98027