

APR 26 2023

LABOR RELATIONS



April 24, 2023

Mr. Ivan D. Butts  
President  
National Association of Postal Supervisors  
1727 King St., STE 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7020 3160 0002 0327 5811

Dear Ivan:

This letter is follow-up to the Postal Service's previous correspondence regarding the development of a new Computerized Maintenance Management System (CMMS) to replace the Electronic Maintenance Reporting and Scheduling (eMARS) system that is currently being used. The most recent correspondence was dated February 11, 2022 (enclosed).

As previously informed, the next generation eMARS system will provide a more detailed description of the daily tasks maintenance personnel perform to include work orders, equipment records, preventive maintenance, inventory, workload scheduling and reactive maintenance.

The Oklahoma City, Oklahoma Processing and Distribution Center (P&DC) has been identified as the pilot location for the next generation eMARS system. The Postal Service plans to begin software deployment activities at the Oklahoma City, OK P&DC in July 2023. A project team is being established to handle the deployment activities, which will be led by Headquarters Maintenance Operations and the Maintenance Technical Support Center (MTSC).

If there are any questions concerning this matter, please contact Tom Elias at 301 300-5022.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson  
Director  
Contract Administration (APWU)

Enclosure



February 11, 2022

Mr. Ivan D. Butts  
President  
National Association of Postal Supervisors  
1727 King St., STE 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7020 3160 0002 0328 8491

Dear Ivan:

This letter is follow-up to the Postal Service's correspondence dated October 18, 2021 (enclosed), regarding the development of a new Computerized Maintenance Management System (CMMS) to replace the Electronic Maintenance Reporting and Scheduling (eMARS) system that is currently being used.

As previously informed, the new system will provide a more detailed description of the daily tasks maintenance personnel perform to include work orders, equipment records, preventative maintenance, inventory, workload scheduling, and reactive maintenance. The Postal Service plans to conduct observations, interviews, surveys and focus groups with craft and Executive and Administrative Scheduled (EAS) employees in maintenance operations.

The observations are planned to take place at the Denver, Colorado Network Distribution Center (NDC), Kansas City, Missouri Processing and Distribution Center (P&DC), Santa Clarita, California P&DC, Austin, Texas P&DC, Birmingham, Alabama P&DC, and North Houston, Texas P&DC. The observations will last approximately one week in each facility. Participation will be voluntary.

If there are any questions concerning this matter, please contact Dion Mealy at 202-507-0193.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson".

Shannon Richardson  
Director  
Contract Administration (APWU)

Enclosure