

FY21 - TEI % SPLY

TEI % SPLY

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
0.01	0.43	0.85	1.28	1.70	2.39	3.08	3.78	4.47	5.16

Description

TEI Rate measures the total of all deliveries per hour by dividing the total delivery hours by the total number of delivery points. TEI % SPLY compares the YTD TEI Rate to the same period last year (SPLY.)

TEI % SPLY is one portion (50%) of the Functional Effectiveness - Retail and Delivery indicator.

Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source	–	eFlash
Indicator Value	–	% of actual TEI to SPLY
Business Rule	–	(" YTD_Actual_TEI (City Delivery per Hour) " /"YTD SPLY " -1)×100
Decimal Precision	–	Two Decimals

Data Validation

In eFlash:

Choose My Report Builder

Select Work Hours Format in Step 3

Select All Delivery and Retail Clusters in Step 4

Select "TEI" in Step 5

Select "TWH % to Plan" in Step 6

Select CSV format and Detail by Finance in Step 7

Select Description Only and Show Zero Lines in Step 8, Save the report, Choose the week number that corresponds to the end of month you wish to view data on, Run report

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
Area Retail Delivery and Marketing	Area	50.0%	50.0%
District Retail Delivery and Marketing	District	50.0%	50.0%
MPOO	MPOO	50.0%	50.0%
Post Office 22 or above	LF	50.0%	50.0%
Post Office 21-20	LF	50.0%	50.0%
Post Office 18 or below	LF	50.0%	50.0%
Stations or Branch (MCS/SCS) - PCES & 26	LF	50.0%	50.0%