

FY21 - Functional Effectiveness - ISC

Functional Effectiveness - ISC

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10

Description

The Functional Effectiveness indicator for ISC scorecards is made up of four other NPA Indicators, CBP ISC Intercept, RVS Scan Performance, Trips on Time and Overtime Hours % Plan. Each of those indicators is calculated to a final cell and combined as shown below

Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source	–	See individual Indicator Information pages to see the source for each part The Functional Effectiveness - ISC indicator is calculated from the final cells of the four parts as noted:
		CBP ISC Intercept - 50%
		RVS Scan Performance - 30%
Business Rule	–	Trips on Time - 10%
		Overtime Hours % Plan - 10%
		The final cell is calculated for each of the parts, multiplied by the percentages above, added together and rounded to a whole number.
		Final achieved Cell for:
		CBP ISC Intercept - 4
		x 50%
		2.00 +
		RVS Scan Performance - 7
		x 30%
		2.10 +
		Trips on Time - 2
		x 10%
		0.20 +
		Overtime Hours % Plan - 4
		x 10%
		0.40
		= 4.70
		= (Rounds to Cell 5)
Example	–	
Decimal Precision	–	0 Decimals

Data Validation

See individual Indicator Information pages to learn how to validate each of the parts of the Functional Effectiveness - ISC indicator within their various source systems.

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
ISC	LF	100.0%	30.0%