



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

National Headquarters
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ALEXANDRIA, VA 22314-2753
(703) 836-9660

February 11, 2021

Board Memo 013-2021: USPS Implementation of Virtual Managed Service Points in Delivery Management System

Executive Board,

NAPS HQ received the attached notification that the Postal Service plans to implement Virtual Managed Service Points in the Delivery Management System. The new Virtual Managed Service Points were scheduled to be implemented on February 10.

Please share this memo and attached with your membership. This Board Memo will be posted on the NAPS website, too.

Thank you and be safe.

NAPS Headquarters

LABOR RELATIONS



February 10, 2021

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

As a matter of general interest, the Postal Service plans to implement Virtual Managed Service Points (VMSP) in the Delivery Management System (DMS).

VMSPs will provide near real time data of identified locations with the ability to observe when the locations have been serviced and include documented time stamps. On the day of implementation, the current MSPs listed in the Delivery Operations Information System (DOIS) program will migrate to the DMS platform and become the initial VMSPs.

The current manual city delivery process of requesting, printing and physical scanning of street barcodes will cease upon ratification of the 2019 National Agreement between the National Association of Letter Carriers (NALC) and the United States Postal Service (USPS).

The new Virtual Managed Service Points are scheduled to be implemented on February 10, in all offices nationwide.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills", with a long horizontal flourish extending to the right.

David E. Mills
Manager
Labor Relations Policies and Programs