



## NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

*National Headquarters*  
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January 29, 2024

### **Board Memo 011-2024: S&DC Presentation Update**

**Executive Board,**

Attached is the latest Delivery For America operational update on the implementation of S&DC facilities.

Thank you and be safe.

NAPS Headquarters

# Sorting & Delivery Center (S&DC)

**Unions &  
Management Associations**

**CRDO**

**Updated as of: 1/25/2024**

# Activation Roll Up

# Existing Facilities S&DC Activations Since Project Inception

<b>Project Inception Date:</b>	<b>May-22</b>
<b>Total Activations:</b>	<b>31</b>
<i>Atlantic Area:</i>	<b>7</b>
<i>Central Area:</i>	<b>8</b>
<i>Southern Area:</i>	<b>10</b>
<i>WESTPAC Area:</i>	<b>6</b>
<b>Existing Routes:</b>	<b>1,968</b>
<b>Insourced Offices:</b>	<b>87</b>
<b>Insourced ZIP Codes:</b>	<b>123</b>
<b>Insourced Routes:</b>	<b>1,379</b>
<b>Total Routes:</b>	<b>3,347</b>
<b>Total Delivery Points</b>	<b>2,315,441</b>
<b>Total Population:</b>	<b>4,660,056</b>
<b>Activated S&amp;DCs in Prior Non-Delivery Facilities:</b>	<b>3</b> Stewart NY S&DC South Atlanta GA S&DC Pompano Beach FL S&DC
<b>Warehouse Space Identified:</b>	<b>93,838 SQFT*</b> *pending additional reviews of several sites
<b>Total PKG ADV:</b>	<b>279,277</b>



# Existing Facilities S&DC Activations Since Project Inception

Area	District	Finalized Facility Name	Top Market	Current Building Amperage	Current BEV Capacity (Amperage)	Cross Dock within 90 Min	Total Spoke Units	Spoke Delivery ZIPS	Total Delivery ZIPS	SDC Existing Routes	Spoke Routes	Total Routes	Total Delivery Points	Total Population	DDU PKG ADV	Network PKG ADV	Total PKG ADV	FDB Name Change Date	First Carrier Insourcing Date	Cross-Dock Activation Date	Vehicle Deployment Start
SOUTHERN	GEORGIA	ATHENS GA SDC	NA	2,000	100	159	6	10	14	78	41	119	86,168	179,487	3,746	5,282	9,028	11/19/22	11/19/22	TBD	1/1/24
SOUTHERN	TEXAS 2	BRYAN TX SDC	NA	2,000	35	129	1	2	7	61	68	129	104,311	225,893	5,488	4,619	10,107	2/25/23	2/25/23	TBD	3/4/24
SOUTHERN	FLORIDA 1	GAINESVILLE FL SDC	NA	4,000	135	138	3	7	11	62	81	143	107,730	139,426	5,970	8,175	14,144	2/25/23	2/25/23	TBD	9/30/24
SOUTHERN	FLORIDA 1	PANAMA CITY FL SDC	NA	4,500	94	47	5	6	9	27	72	99	81,748	145,446	9,136	5,597	14,733	2/25/23	2/25/23	TBD	3/4/24
ATLANTIC	NEW YORK 3	UTICA NY SDC	NA	2,000	80	237	12	15	17	58	50	108	60,182	132,249	3,402	3,903	7,305	2/25/23	2/25/23	TBD	6/1/24
ATLANTIC	MA-RI	WOBURN MA SDC	NORTH READING MA	3,000	175	589	2	2	8	153	34	187	86,605	195,565	6,322	7,303	13,625	2/25/23	2/25/23	TBD	10/2/23
ATLANTIC	MARYLAND	ANNAPOLIS MD SDC	LINTHICUM MD	1,600	30	511	3	3	7	70	53	123	61,245	134,618	4,528	5,732	10,260	5/6/23	6/3/23	TBD	9/30/24
WESTPAC	CO-WY	GOLDEN CO SDC	DENVER CO	1,600	82	172	2	2	4	54	30	84	47,559	104,613	2,975	4,422	7,397	5/6/23	6/3/23	TBD	5/6/24
CENTRAL	ILLINOIS 1	HANOVER PARK IL SDC	CAROL STREAM IL	1,600	110	412	2	2	5	77	32	109	60,970	172,480	2,629	3,797	6,426	5/6/23	6/3/23	TBD	6/30/24
CENTRAL	INDIANA	KOKOMO IN SDC	INDIANAPOLIS IN	2,500	100	210	5	6	10	59	14	73	46,535	95,617	3,233	2,586	5,819	5/6/23	6/3/23	TBD	1/12/24
CENTRAL	KY-WV	OWENSBORO KY SDC	NA	1,000	453	160	0	0	2	69	0	69	41,205	86,137	3,805	2,288	6,093	5/6/23	6/3/23	TBD	10/7/24
WESTPAC	WASHINGTON	PASCO WA SDC	NA	2,500	144	62	1	3	8	99	49	148	110,087	261,100	13,193	7,160	20,353	5/6/23	6/3/23	TBD	2/5/24
CENTRAL	KS-MO	TOPEKA KS SDC	NA	2,000	108	226	5	10	17	34	72	106	65,189	129,089	4,001	3,636	7,637	5/6/23	6/3/23	TBD	6/30/24
ATLANTIC	PENNSYLVANIA 1	WILLIAMSPORT PA SDC	NA	1,200	34	191	0	0	5	60	0	60	31,176	64,321	3,442	1,885	5,327	5/6/23	6/3/23	TBD	2/26/24
ATLANTIC	CONNECTICUT	BRIDGEPORT CT SDC	WALLINGFORD CT	3,000	107	519	0	0	4	43	0	43	32,289	75,024	713	1,336	2,049	TBD	NA	TBD	10/2/23
WESTPAC	CALIFORNIA 6	CHULA VISTA CA SDC	SAN DIEGO CA	2,500	16	115	1	1	3	92	13	105	78,241	215,472	2,900	4,997	7,898	8/12/23	9/9/23	TBD	10/2/23
SOUTHERN	SOUTH CAROLINA	COLUMBIA SC SDC	NA	4,000	86	181	0	0	4	84	0	84	57,536	103,269	4,075	3,188	7,263	TBD	NA	TBD	10/30/24
ATLANTIC	NEW YORK 2	HUNTINGTON STATION NY SDC	MELVILLE NY	1,200	20	546	2	2	4	70	13	83	43,159	116,471	3,048	3,384	6,433	8/12/23	9/9/23	TBD	7/22/24
WESTPAC	CALIFORNIA 4	IRVINE CA SDC	SANTA ANA CA	1,200	12	426	1	1	5	74	1	75	63,340	126,007	2,315	4,993	7,308	8/12/23	9/9/23	TBD	7/8/24
CENTRAL	MICHIGAN 1	JACKSON MI SDC	NA	1,200	48	364	1	1	10	101	2	103	59,863	132,615	2,560	3,209	5,769	8/12/23	9/9/23	TBD	4/8/24
CENTRAL	KY-WV	MORGANTOWN WV SDC	NA	600	100	369	0	0	4	71	0	71	51,043	98,571	6,502	2,983	9,485	TBD	NA	TBD	10/7/24
WESTPAC	CALIFORNIA 1	PALO ALTO CA SDC	SAN FRANCISCO CA	1,000	129	268	1	1	6	102	16	118	67,245	160,806	2,355	4,137	6,492	8/12/23	9/9/23	TBD	6/23/24
CENTRAL	ILLINOIS 1	ROCKFORD IL SDC	NA	4,000	26	397	0	0	7	118	0	118	60,549	124,773	1,720	3,399	5,119	TBD	NA	TBD	4/8/24
ATLANTIC	NEW YORK 3	STEWART NY SDC	NA	4,000	45	690	13	13	13	0	115	115	129,378	312,347	4,693	5,347	10,041	8/12/23	9/9/23	TBD	7/1/24
WESTPAC	CALIFORNIA 2	STOCKTON WEST LANE CA SDC	NA	1,600	12	258	0	0	5	86	0	86	53,993	130,961	1,391	2,966	4,357	TBD	NA	TBD	10/2/23
CENTRAL	INDIANA	TERRE HAUTE IN SDC	NA	3,000	2	234	1	3	6	45	35	80	50,248	100,684	3,870	2,655	6,525	8/12/23	9/9/23	TBD	3/29/24
SOUTHERN	AR-OK	TULSA OK SDC	NA	3,000	102	166	0	0	4	30	0	30	18,102	25,666	546	868	1,414	TBD	NA	TBD	6/24/24
SOUTHERN	TEXAS 1	WACO TX SDC	NA	1,000	31	170	4	6	8	45	55	100	88,952	138,621	7,466	4,204	11,670	8/12/23	9/9/23	TBD	1/31/24
SOUTHERN	GEORGIA	NORTH ATLANTA GA SDC	ATLANTA GA	800	10	283	2	3	5	46	40	86	71,229	138,580	3,342	4,461	7,803	8/12/23	9/23/23	TBD	10/16/24
SOUTHERN	FLORIDA 3	POMPANO BEACH FL SDC	NA	TBD	TBD	157	5	10	10	0	256	256	190,584	195,866	7,298	9,929	17,228	TBD	1/13/24	TBD	1/1/25
SOUTHERN	GEORGIA	SOUTH ATLANTA GA SDC	DULUTH GA	3,200	260	294	9	14	14	0	237	237	208,980	398,282	7,371	16,798	24,169	TBD	1/13/24	TBD	10/2/23
TOTAL		31 S&DCs ACTIVATED				8,680	87	123	236	1,968	1,379	3,347	2,315,441	4,660,056	134,035	145,242	279,277				

Facility with no existing delivery



## South Atlanta S&DC Phasing Plan – Subject to Change

Spoke Property ID2	Spoke Property Name	Spoke Zip Codes	Spoke Zip Code Count	Spoke Delivery Points	Spoke Population	Routes	Activation
120440G54	ATLANTA - MARTECH STATION	30318	1	36,116	57,136	36	1/13/2024
120481G01	ATLANTA - NORTHSIDE CARRIER ANX	30305 30326	2	30,191	31,782	35	1/13/2024
<b>Total</b>			<b>3</b>	<b>66,307</b>	<b>88,918</b>	<b>71</b>	<b>1/13/2024</b>
120471001	ATLANTA - HOWELL MILL/ZONE 27	30327	1	11,179	23,059	24	1/27/2024
120472G01	ATLANTA - INDUSTRIAL BRANCH	30331 30336	2	30,652	66,872	31	1/27/2024
<b>Total</b>			<b>3</b>	<b>41,831</b>	<b>89,931</b>	<b>55</b>	<b>1/27/2024</b>
120455G01	ATLANTA - BROADVIEW STATION	30324	1	20,365	28,654	19	2/10/2024
120457G01	ATLANTA - CASCADE HEIGHTS STATION	30311	1	16,770	35,523	16	2/10/2024
120478001	ATLANTA - MORRIS BROWN STATION	30313 30314	2	13,673	37,513	13	2/10/2024
<b>Total</b>			<b>4</b>	<b>50,808</b>	<b>101,690</b>	<b>48</b>	<b>2/10/2024</b>
125159001	LITHIA SPRINGS - MAIN OFFICE	30122	1	11,356	27,580	13	2/24/2024
125467G01	MABLETON - MAIN OFFICE	30106 30126 30168	3	38,678	90,163	50	2/24/2024
<b>Total</b>			<b>4</b>	<b>50,034</b>	<b>117,743</b>	<b>63</b>	<b>2/24/2024</b>

## Pompano Beach S&DC Phasing Plan – Subject to Change

Spoke Property ID	Spoke Property Name	Spoke Zip Codes	Spoke Zip Code Count	Spoke Delivery Points	Spoke Population	Routes	Activation
117635002	POMPANO BEACH - TROPICAL REEF STATION	33060 33062 33064	3	68,384	38,637	91	1/13/2024
<b>Total</b>			<b>3</b>	<b>68,384</b>	<b>38,637</b>	<b>91</b>	<b>1/13/2024</b>
117635009	POMPANO BEACH - COCONUT CREEK BRANCH	33067 33073	2	24,417	26,294	37	3/9/2024
117635G12	POMPANO BEACH - MAIN OFFICE	33066 33069	2	29,002	17,382	33	3/9/2024
<b>Total</b>			<b>4</b>	<b>53,419</b>	<b>43,676</b>	<b>70</b>	<b>3/9/2024</b>
117635G02	POMPANO BEACH - CORAL SPRINGS BR	33065	1	22,734	58,637	32	3/23/2024
117635G01	POMPANO BEACH - MARGATE BRANCH	33063 33068	2	46,047	54,916	63	3/23/2024
<b>Total</b>			<b>3</b>	<b>68,781</b>	<b>113,553</b>	<b>95</b>	<b>3/23/2024</b>

\* March dates are dependent on carrier vestibule and parking lot redesign. Currently only 60 accessible parking stalls for carrier loading and unloading

# February 2024 S&DCs



# Existing Facilities S&DC Activation Roadmap – Implementation List

Facility Name	Top Market	Current Building Amperage	Current BEV Capacity (Amperage)	Cross Dock within 60 Min	Total Spoke Units	Spoke Delivery ZIPS	Total Delivery ZIPS	SDC Existing Routes	Spoke Routes	Total Routes	Total Delivery Points	Total Population	DDU PKG ADV	Network PKG ADV	Total PKG ADV	Finalized Spokes Approved	S&DC Activation Date	Cross-Dock Activation Date	Vehicle Deployment Start
→ SOUTH ATLANTA (ATLANTA NDC)	DULUTH GA	3200	TBD	154	9	14	14	0	237	237	208,161	297,281	7	16,798	24,169	3/14/2023	2/24/2024	TBD	8/18/2025
★ ASHEVILLE - P&DF	NA	3000	TBD	64	1	2	3	49	20	69	47,228	79,652	2,569	3,381	5,950	5/31/2023	2/24/2024	TBD	2/5/2024
BINGHAMTON - MPO	NA	2000	75	55	10	10	16	78	72	150	128,572	189,771	4,820	7,164	11,984	5/31/2023	2/24/2024	TBD	2/5/2024
CANTON - MAIN OFFICE/P&DF	NA	1600	42	122	0	0	5	86	0	86	49,434	99,526	2,135	2,652	4,787	5/31/2023	2/24/2024	TBD	2/5/2024
CHARLOTTESVILLE - MAIN OFFICE	NA	1600	TBD	71	4	5	10	96	12	108	71,667	142,323	6,270	4,968	11,238	5/25/2023	2/24/2024	7/29/2023	5/27/2024
★ ERIE - P&DC	NA	4000	161	28	3	3	12	106	7	113	70,774	150,562	2,823	3,878	6,701	5/31/2023	2/24/2024	TBD	2/26/2024
EVERETT - P&DF/NORTH DDC	SEATTLE WA	4000	225	71	2	4	7	57	105	162	131,940	309,155	7,587	9,496	17,083	5/31/2023	2/24/2024	TBD	2/26/2024
FLINT - MAIN OFFICE	NA	2500	49	128	3	6	8	27	80	107	69,061	131,810	1,698	2,529	4,227	5/31/2023	2/24/2024	TBD	2/5/2024
HAMPTON - MAIN OFFICE	NORFOLK VA	1600	TBD	67	2	3	6	75	18	93	67,470	130,709	2,896	3,677	6,573	5/25/2023	2/24/2024	8/12/2023	4/22/2024
★ HATTIESBURG - MAIN OFFICE	NA	1200	96	34	1	1	2	29	28	57	47,117	83,546	2,104	2,413	4,518	5/31/2023	2/24/2024	TBD	7/1/2024
HUNTINGTON - P&DF	NA	3000	TBD	42	2	4	9	65	34	99	64,280	93,675	6,098	3,238	9,336	5/31/2023	2/24/2024	TBD	2/12/2024
LAFAYETTE - P&DF	NA	2000	142	65	6	6	11	116	10	126	86,999	196,921	2,836	3,476	6,312	5/31/2023	2/24/2024	TBD	1/29/2024
MANSFIELD - MAIN OFFICE	NA	2000	74	38	0	0	6	72	0	72	46,073	90,436	3,794	2,311	6,105	5/31/2023	NA	NA	NA
→ NORFOLK - P&DC	NORFOLK VA	2500	TBD	140	7	0	7	0	94	94	77,235	142,561	2,153	4,855	7,008	5/25/2023	2/24/2024	10/1/2023	4/15/2024
OXNARD - MAIN OFFICE & VMF	NA	1600	142	20	1	1	6	97	20	117	93,156	276,335	4,171	5,923	10,095	5/31/2023	2/24/2024	TBD	1/29/2024
PORTLAND - MAIN OFFICE	NA	3000	120	45	0	0	8	128	0	128	60,802	108,245	5,172	4,436	9,608	5/31/2023	2/24/2024	TBD	8/15/2024
→ POMPAÑO BEACH (NEW)	FT LAUDERDALE FL	TBD	TBD	65	5	10	10	0	256	256	190,584	195,866	7,298	9,929	17,228	2/7/2023	2/24/2024	TBD	4/19/2027
RICHMOND - MAIN OFFICE	NA	4000	TBD	110	5	10	14	63	152	215	172,005	207,073	5,047	9,269	14,316	5/25/2023	2/24/2024	7/29/2023	2/19/2024
SALEM - P&DF/VMF	NA	2000	215	61	3	4	6	42	61	103	84,581	206,381	3,376	6,423	9,799	5/31/2023	2/24/2024	TBD	2/19/2024
SOUTHEASTERN - P&DC	SOUTHEASTERN PA	3000	22	163	3	4	11	107	53	160	80,853	125,182	4,510	6,646	11,155	5/31/2023	2/24/2024	TBD	2/26/2024
Total				1,543	67	87	171	1,293	1,259	2,552	1,847,992	3,257,010	77,365	113,462	198,192				

→ Facility with no existing delivery

★ Carrier moves post-February

# June 2024 S&DCs

# S&DC Activation Roadmap June 2024 – Implementation List

Facility Name	Top Market	Current Building Amperage	Current BEV Capacity (Amperage)	Cross Dock within 90 Min	Total Spoke Units	Spoke Delivery ZIPS	Total Delivery ZIPS	SDC Existing Routes	Spoke Routes	Total Routes	Total Delivery Points	Total Population	DDU PKG ADV	Network PKG ADV	Total PKG ADV	Finalized Spokes Approved	S&DC Activation Date	Cross-Dock Activation Date	Vehicle Deployment Start
SOUTHERN MARYLAND MD SDC	GAITHERSBURG MD	1600	44	471	0	0	8	110	0	110	63,041	167,320	2,438	3,276	5,715	6/6/2023	6/1/2024	TBD	5/1/2024
SAINT PETERSBURG, FL SDC	TAMPA FL	2500	48	149	0	0	2	46	0	46	27,440	53,133	6,883	11,107	17,990	6/6/2023	6/1/2024	TBD	7/22/2024
→ KALAMAZOO, MI SDC	NA	4000	212	239	3	6	6	0	97	97	67,470	54,651	2,182	4,117	6,300	6/6/2023	6/1/2024	TBD	7/22/2024
STOCKTON AIRPORT CA SDC	SACRAMENTO CA	3000	272	289	8	9	10	25	91	116	90,991	266,135	2,816	6,266	9,082	6/6/2023	6/1/2024	TBD	10/2/2023
FT LAUDERDALE, FL SDC	FT LAUDERDALE FL	10300	308	161	4	7	12	177	132	309	208,891	346,158	6,931	11,056	17,987	6/6/2023	6/1/2024	TBD	10/2/2023
BOSTON, MA SDC	BOSTON MA	1200	54	507	3	3	5	61	45	106	45,444	98,235	2,758	2,972	5,729	6/6/2023	6/1/2024	TBD	8/1/2024
HICKSVILLE, NY SDC	QUEENS NY	4000	180	667	0	0	2	57	0	57	19,704	53,271	1,473	1,687	3,160	6/6/2023	6/1/2024	TBD	4/28/2024
ORANGE, CA SDC	ANAHEIM CA	1600	110	407	0	0	6	95	0	95	56,983	149,562	4,814	7,457	12,271	6/6/2023	6/1/2024	TBD	6/24/2024
SPRINGFIELD, MA SDC	NA	2000	103	552	2	2	9	78	24	102	57,516	132,423	1,825	2,805	4,629	7/6/2023	6/1/2024	TBD	10/2/2023
BEAVERTON, OR SDC	PORTLAND OR	800	77	139	1	1	4	73	3	76	63,617	150,629	2,993	5,002	7,995	7/6/2023	6/1/2024	TBD	8/5/2024
PHOENIX RIO SALADO, AZ SDC	PHOENIX AZ	3000	259	99	4	7	11	48	183	231	174,212	226,016	4,511	11,349	15,860	6/6/2023	6/1/2024	TBD	10/2/2023
LAKELAND, FL SDC	TAMPA FL	2400	225	237	1	1	4	61	1	62	48,636	109,158	1,895	2,750	4,645	6/6/2023	6/1/2024	TBD	7/22/2024
NEW BRUNSWICK, NJ SDC	NEWARK NJ	6000	250	1,007	11	14	17	68	232	300	169,216	357,485	9,667	13,293	22,960	6/6/2023	6/1/2024	TBD	10/2/2023
NEWARK, NJ SDC	NEWARK NJ	4000	116	1,056	0	0	2	30	0	30	26,768	64,678	687	2,394	3,081	6/6/2023	6/1/2024	TBD	TBD
Total				5,980	37	50	98	929	808	1,737	1,119,929	2,228,854	51,872	85,533	137,405				

→ Facility with no existing delivery

# Local Transportation Optimization

## Local Transportation Optimization (LTO) | WI Reflection

- **Wisconsin/Michigan started Local Transportation Optimization on January 8<sup>th</sup> - Other dates and locations to be discussed next meeting**
  - **Positives**
    - No missed pickups first week (Non-weather related)
      - Onsite engagement from every team
        - District staff
        - HQ/Local logistics
        - HQ/Local delivery operations
        - Local processing
      - Issues resolved quickly, due to all parties being onsite
  - **Negatives**
    - Weather
      - Saturday January 13<sup>th</sup>, major winter weather storm
        - Caused several trucks to run late/not show up
    - Registry bag supplies
      - Units did not have spare registry bags due to local procedure of recycling the bags daily
        - Addressed after day 1, provided spares registry bags to every unit

# Thank You / Questions

# Atlanta Integrated Region Go Live Planning

January 25, 2024

# Agenda

## Topics for discussion today (1/25)

1. **Go East / Go West update**
2. **Local Transportation Optimization update**
3. **Richmond**
  - a) Critical path milestone update
4. **Atlanta**
  - a) Critical path milestone update
  - b) Health check
5. **Portland**
  - a) Critical path milestone update
  - b) Health check
  - c) Material flow for 2/24 activation
6. **Path forward for parcel machines in co-located LPC / S&DCs**

## Topics for discussion next week (1/30)

1. Critical path milestone update – Richmond, Atlanta, Portland
2. Risk summary – integration regions and GE / GW hubs



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# Go East / Go West Update

# Go East / Go West Activation Tracker (I/II)

No mail to Atlanta or Memphis Hubs  
(mail to ATL starting ~March 2024)

Activation Date	Origin campus	Origin NASS	Hub														
			Southeast (Atlanta RPDC) 303RP			Northeast (New Jersey NDC) 7Z			Southeast (Memphis MPA) 381MP			Northwest (Salt Lake City ASF/MPA) 840AN			Southwest (West Valley) 85H		
			Parcels	Trays	Tubs	Parcels	Trays	Tubs	Parcels	Trays	Tubs	Parcels	Trays	Tubs	Parcels	Trays	Tubs
6-Jan	✓ Salt Lake City	840AN	28K														
	Denver P&DC	800	13K			18K	0.1K	12									
13-Jan	✓ New Jersey NDC	7Z										25K	2.0K	80			
	Atlanta RDPC	303RP										20K	0.7K	54			
20-Jan	West Valley	85H			27K	1.0K	88	26K									
	Las Vegas	890						19K									
	✓ Santa Clarita CA	913	23K		33K	0.1K	74										
	North Peninsula DDC	940NP	9K														
	Portland	972	17K														
	San Bernardino	923			19K	0.2K	50	16K									
29-Jan	Charlotte NC RPDC	280RP										11K	2.0K	64	8K	2.0K	74
	Atlanta GA RPDC	302RP													17K	0.5K	47
	Royal Palm FL P&DC	330PM										23K	0.2K	51	22K	0.3K	44
	Music City Annex (to NW)	372MA										10K	0.1K	36			
	Akron OH 442 (to SW)	442													15K	0.5K	87
	North Houston TX P&DC (to NW)	774LP											15K	0.7K	43		
5-Feb	Oakland	945	15K		14K	0.2K	66										
	San Jose	951PA	10K		9K	0.1K	48										
	San Diego	920	24K		28K	0.3K	129										
	North Houston TX P&DC (GoEast)	774LP	29K		22K	2.0K	132										
12-Feb	Springfield MA 010	01Z										18K	0.7K	117	15K	0.8K	92
	Boston MA 021	021										7K	0.1K	52	5K	0.2K	66
	Tampa FL	335DC										3K	0.3K	52	3K	0.4K	44
	Music City Annex (to SW)	372MA													7K	0.1K	32
19-Feb	Los Angeles	900	36K		43K	0.4K	236	11K									
26-Feb	Greensboro NDC	27Z										12K	0.2K	50	10K	0.2K	86
	Washington DC	20Z										20K	0.1K	40	3K	0.1K	32
	Jacksonville NDC	32Z										7K	0.2K	42	6K	0.5K	41
	Harrisburg PA 170	170										11K	0.2K	151	10K	0.2K	112
	New Jersey NDC	7Z													42K	2.0K	179

Note: Numbers reflect volumes on an 85<sup>th</sup>% day

Capacity at SLC ASF to be discussed during today's integration meeting

Restrict  On track  Complete  Not Disclose.



# Go East / Go West Activation Tracker (II/II)





No mail to Memphis Hub  
(mail to ATL starting ~March 2024)

Activation Date	Origin campus	Origin NASS	Hub														
			Southeast (Atlanta RPDC) 303RP			Northeast (New Jersey NDC) 7Z			Southeast (Memphis MPA) 381MP			Northwest (Salt Lake City ASF/MPA) 840AN			Southwest (West Valley) 85H		
			Parcels	Trays	Tubs	Parcels	Trays	Tubs	Parcels	Trays	Tubs	Parcels	Trays	Tubs	Parcels	Trays	Tubs
4-Mar	Industry	917	56K			66K			20K								
	Anaheim	928	20K	0.7K	140	28K	0.8K	301	9K								
11-Mar	Northwest Rochester	144PM										12K	0.3K	100	10K	0.3K	57
	Philadelphia NDC	19Z										18K	1.0K	64	19K	0.8K	52
18-Mar	Albuquerque	870	5K	0.1K	37	7K	0.2K	57									
	Sacramento CA 956	956	21K	2.0K	85	21K	1.0K	95									
25-Mar	Birmingham Annex	350AX										3K	0.2K	20	2K	0.3K	20
	Memphis TN MPA	381MP										5K	0.1K	26	4K	0.1K	20
	Northern VA	220										4K	0.2K	56	4K	0.2K	63
	Seminole	328PM										11K	0.1K	25	8K	0.2K	23
	Akron OH 442 (to NW)	442										18K	0.7K	91			

Note: Numbers reflect volumes on an 85<sup>th</sup>% day

# Upcoming Salt Lake City GE / GW activations

 Sufficient Resource
  Constrained Resource

Hub Site	Current Volume <i>(non-peak, non-holiday)</i>	Peak Volume	Activation Date	Planned throughput	Engineered throughput standard	Incremental GE / GW Volume			Resource		Notes
						Parcels	Trays	Tubs	People	Equipment	
Salt Lake City ASF/MPA	85k <i>(1/8/2024)</i>  <i>Note: reflects OG package volume for MPA only</i>	112k <i>(12/18/2023)</i>  <i>Note: reflects OG package volume for MPA only</i>	1/29	516K	756k	60k	3.0k	0.2k			
			2/12	516K	756k	45k	1.0k	0.2k			• Need additional staff to process incremental volume
			2/26	516K	756k	43k	0.8k	0.3k			
			3/11	516K	756k	30k	1.3k	0.2k			
			3/25	516K	756k	51k	1.3k	0.2k			

## Backup | Considerations for Salt Lake City ASF/MPA throughput

- SLC ASF/MPA Machine Engineered throughput at a 20-hour run (four hours maintenance): 756k
- 756k throughput does not reflect reductions in capacity due to:
  - Volume arrival profile
  - Staffing
  - Machine downtime (changing sort plans, unplanned maintenance)
  - Bottlenecks for NMO processing: Limitations on package type by machine (e.g. majority APBS in SLC has max package size 15x12x12 / 20lb max weight – so more volume needs to be run on NMO machines)
- The current planned throughput in SLC run plans is 25,794 per run hour (516k per 20-hour day)
- Illustrative - average run volume on Jan 23: 24,485 per run hour

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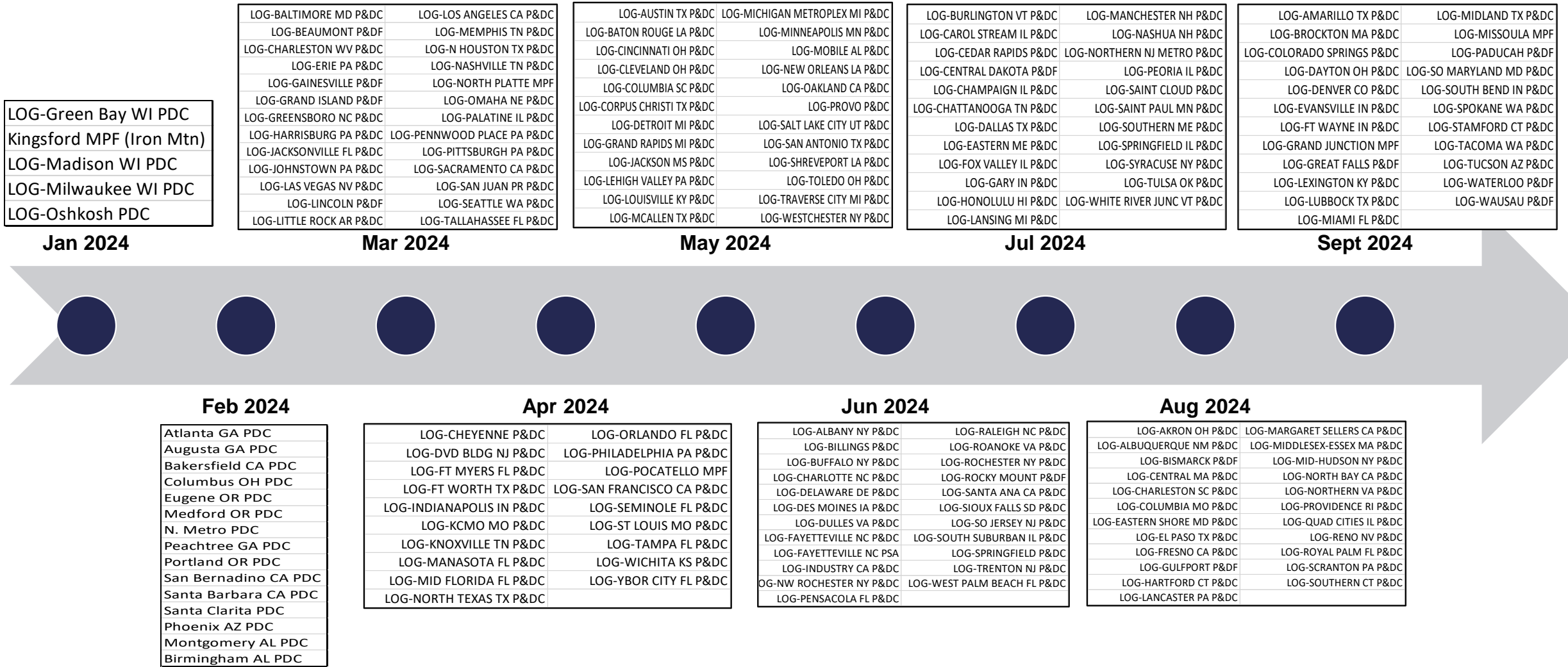
# Local Transportation Optimization (LTO) Update

# Upcoming launches and corresponding impacts

Location	Launch date	# offices impacted	% volume impacted	# offices unaffected	% volume unaffected	# trip reductions	\$ value of trip reductions	Expected service impact by product	Open Q's / Risks
Birmingham, AL PDC	2/12						<b>TBD</b>		
Montgomery, AL PDC	2/12								
Phoenix, AZ PDC	2/20								

CLO
  CDAO

# Local Transportation Optimization – 2024 Site Timeline





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# Richmond

# Richmond region overview

## Integration activities in progress

- Ongoing service performance and customer experience monitoring**
- Continued in-plant support from Operational Excellence team
- Additional onsite support from Processing & Engineering
- Richmond Action Plan underway
- Finalizing sort plans for S&DCs relocating carriers on 2/24 (Richmond, Charlottesville, Hampton, Norfolk)

*Today's focus in blue text*

## Risks

## Decisions from Prior Weeks

## Completed and Upcoming Activities

As of 1.25.2024

Milestone/Deliverable	Date
Richmond launch	Completed 7/29
Norfolk 5-zip, sort schemas, and parent child validation workshop	Completed 8/28
Delivery to validate Local Transportation Optimization offices	Completed 9/6
PVO drivers start date in role	Completed 9/9
Norfolk S&DC SDUS installation date	Completed 9/9
Delivery, Logistics, and Processing plan validation for Local Transportation Optimization and Norfolk launch (including route and sort changes)	Completed
Norfolk LPC restack substantial completion	Completed 9/27
Validate and lock plan for Norfolk transition (~30-45 days prior to planned 10/28 launch)	Completed
Bring in ZIP 279 from Rocky Mount to Richmond	Completed 10/28
Norfolk S&DC transition from Processing to CRDO	Completed 10/28
Local Transportation Optimization launch	Completed 10/28
FedEx 279 sort move from Rocky Mount to Richmond	Completed 10/30
Expand Local Transportation Optimization radius to 50 miles	Completed 1/8
Post-implementation review	TBD
S&DC carriers relocated (Richmond, Charlottesville, Hampton, Norfolk)	2/24

2023

2024



Approved	Approved with condition	Not Approved	New proc. / method.	Additional info req.	Guiding principle
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- ◆ Completed
- ◆ On track
- ◆ At risk
- ◆ Off track

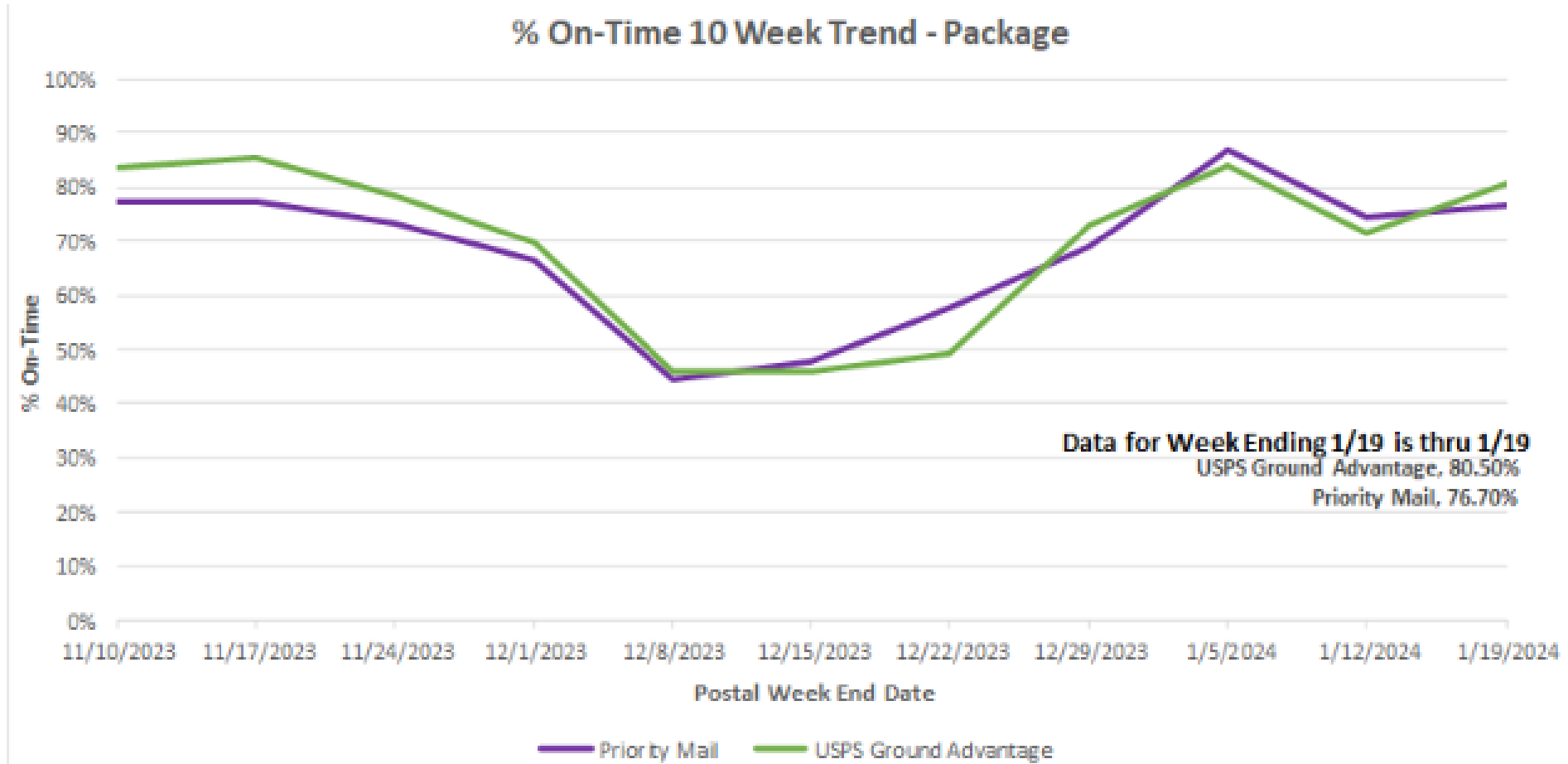
# Richmond Service Report – (1/3)

Richmond RPDC Service Performance (ZIP-3's: 224-225, 229-239, 244, 279): Week To Date Data Thru 1/19/2024										
Proportion of Measured Volume Delivered				Proportion of Population Receiving Parcels	Service Performance				Volume	
Mail Class	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Originating	Destinating
Priority Mail	33.70%	79.16%	92.22%	100.00%	73.60%	88.01%	79.16%	92.22%	82,155	103,953
USPS Ground Advantage	37.11%	81.51%	92.66%	100.00%	78.79%	90.45%	81.51%	92.66%	221,767	378,633

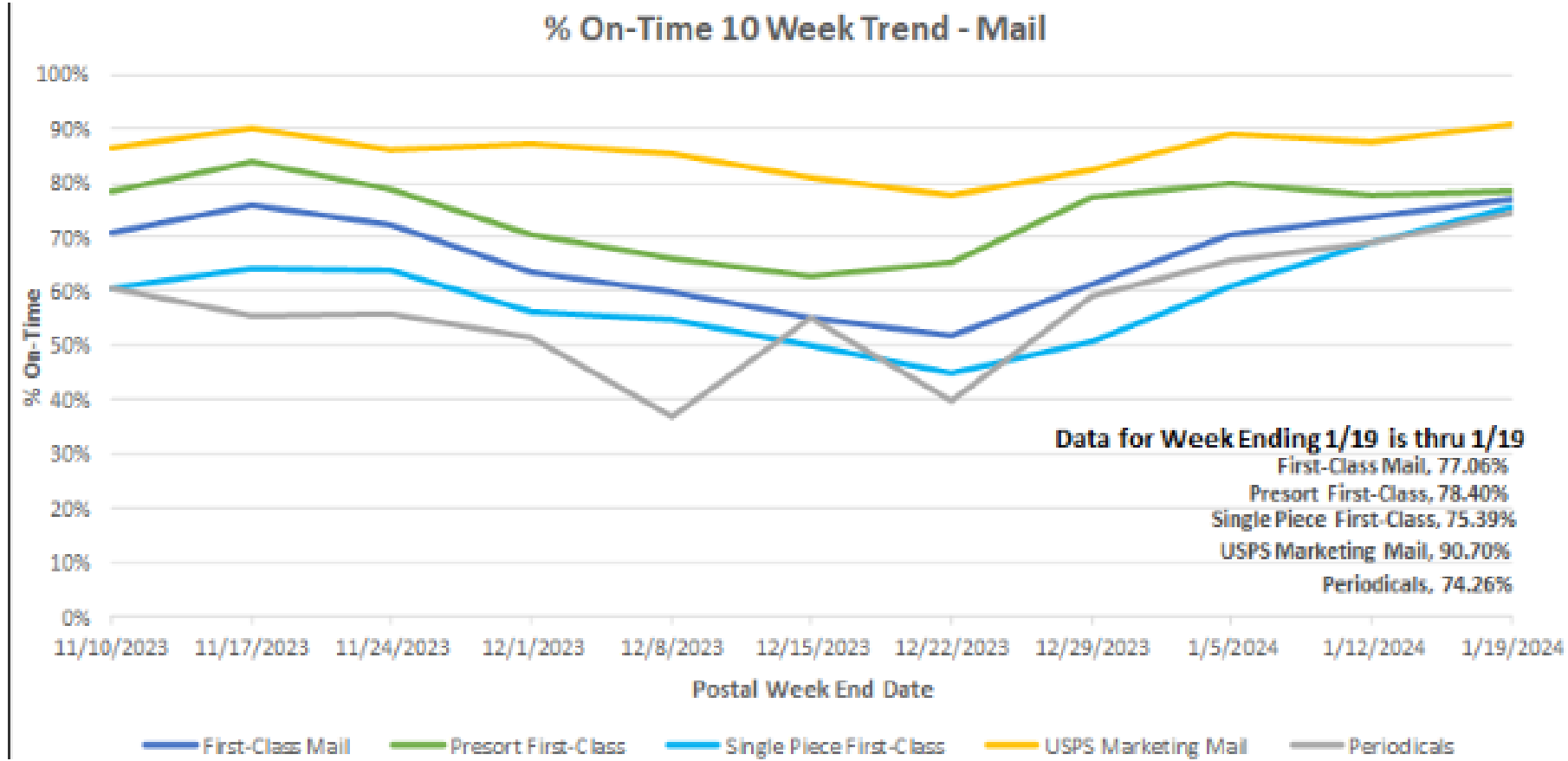
  

Proportion of Measured Volume Delivered				Proportion of Population Receiving Mail	Service Performance			
Mail Class	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1
First-Class Mail Composite	30.15%	77.24%	90.34%	14.12%	76.64%	89.35%	77.24%	90.34%
Presort First-Class	32.08%	78.35%	90.45%	0.00%	78.79%	86.51%	78.35%	90.45%
Single Piece First-Class	25.67%	74.68%	90.07%	100.00%	76.02%	90.17%	74.68%	90.07%
USPS Marketing Mail	60.80%	90.74%	95.33%	34.72%	90.66%	95.40%	90.74%	95.33%
Periodicals	22.96%	73.54%	88.32%	100.00%	75.08%	90.23%	73.54%	88.32%

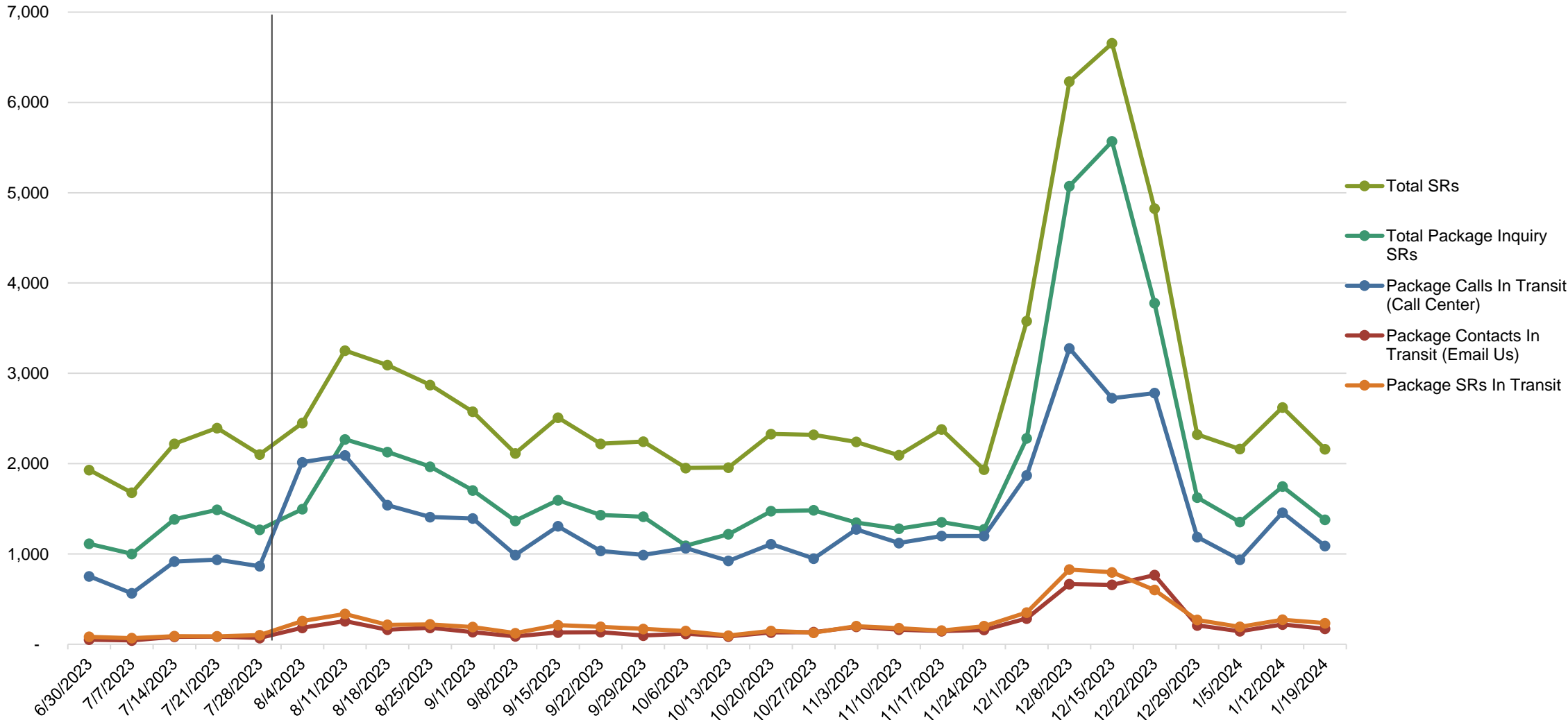
# Richmond Service Report – (2/3)



# Richmond Service Report – (3/3)



# Richmond RPDC



Sources

- 1: Total SRs, Total Package Inquiry SRs - RPM Database
- 2: Package Calls/Package SR In Transit - Product Performance Reporting Database

# RPDC Opportunity

RPDC	Package Inquiry Service Requests					Package Inquiry SRs In Transit					Package Calls In Transit				
	Last Week Volume	Prior 3 Week Average	SPLY Average 4 Weeks	% Change over Prior 3 Weeks	% Change over SPLY 4 Weeks	Last Week Volume	Prior 3 Week Average	SPLY Average 4 Weeks	% Change over Prior 3 Weeks	% Change over SPLY 4 Weeks	Last Week Volume	Prior 3 Week Average	SPLY Average 4 Weeks	% Change over Prior 3 Weeks	% Change over SPLY 4 Weeks
Boise RPDC	401	354	359	13%	2%	29	30	30	-2%	-2%	244	354	1,091	-31%	-79%
Forest Park RPDC	3,464	2,612	2,845	33%	-1%	473	391	287	21%	44%	3,778	2,612	5,329	45%	-33%
Gastonia RPDC	1,954	1,942	1,816	1%	7%	200	124	128	62%	12%	1,182	1,942	1,222	-39%	-24%
Palmetto RPDC	4,033	4,136	3,742	-2%	10%	558	411	351	36%	27%	2,913	4,136	2,656	-30%	-4%
Portland RPDC	1,688	1,676	1,885	1%	-11%	129	141	132	-9%	5%	707	1,676	1,110	-58%	-26%
Richmond RPDC	1,379	1,576	1,291	-12%	18%	235	246	81	-5%	199%	1,089	1,576	835	-31%	40%

Prior 3 Weeks ending date: 1/12/2024, 1/5/2024 and 12/29/2023

Average 3 Weeks ending date: 1/19/2024, 1/12/2024, 1/5/2024 and 12/29/2023

Package Calls-Call Center, IVR, AIVA

#### Sources

1: Total SRs, Total Package Inquiry SRs - RPM Database

2: Package Calls/Package SR In Transit - Product Performance Reporting Database

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# Atlanta



# Atlanta region overview

Status	At risk
Model	100% Model

## Integration activities in progress

1. Material flow ahead of 2/24 activation – review with Division Directors
2. Finalize pre-launch deliverables 45-days ahead of 2/24 launch (transportation routes, staffing, sort schemas)
3. Implementation Plan development
4. Ongoing monitoring service performance and customer experience
5. OCR software upgrades for SDUS in S&DCs required to process bundles
6. Finalizing facility readiness and operating approach for LPC / S&DC activation as transfer hubs (Crown Rd and N. Metro)
7. Driver and truck readiness for 2/24 activation (e.g. PVO hiring and training; HCR contracts updated/canceled; new schedules communicated; trucks leased for PVS conversion)

*Today's focus in blue text*

## Risks

1. Lack of permanent EAS staff
2. **F4 Mail Handlers running dumpers to accommodate Postal Paks**

## Decisions from Prior Weeks

**NOPM-62:** On 1/27, the Atlanta THS will be insourced to the RPDC in Palmetto. Once unpacked, destinating Atlanta region volume will be transferred to Crown Road and North Metro plants for destinating processing. On 2/24, once the Atlanta RPDC is fully activated, destinating air volume will be unpacked and processed within the Atlanta RPDC.

**NOPM-63:** Atlanta RPDC (Palmetto) BMEU will be opened on 2/24, when full facility goes live. Proceed with customer communication and staffing to support 2/24 activation of Atlanta RPDC BMEU. The go-forward plan for the Peachtree City Post Office BMEU will be evaluated after 2/24.

**NOPM-65:** Need to define preparation, entry point, and pricing for bundles and parcels entered at the RPDC and LPC. Engineering, Delivery, and Processing to ensure LPCs are properly equipped to handle 5D bundle and parcel volume, including necessary labor and equipment. Need to evaluate whether Atlanta LPCs (Macon, Augusta, Crown Rd., N. Metro) can be used for processing or whether manual operations are required.

## Completed and Upcoming Activities

As of 1.25.2024

Milestone/Deliverable	Date
Critical plans locked for RPDC partial originating parcel go-live on 11/4 (5-zips, interim state sort plans, interim state staffing)	Completed 9/20
100% model released	9/29 (11/22 update)
Atlanta STC insourcing	Completed 10/14
☆ Start originating package move – machinable partial parcel go-live	Completed 11/4
6/8 MaRS strands running	Completed 12/11
☆ Start destinating package move - NMOs from Atlanta PSA	Completed 1/2
☆ End originating package move – from Peachtree, N. Metro, Atlanta NDC	Completed 1/2
Pre-launch deliverables locked for 2/24 Date of Significance (5-zips, transportation, sort schema, staffing)	1/10
Start destinating machinable package move (turnaround volume)	Completed 1/13
8/8 MaRS strands running	Completed 1/14
Final customer notification for mail & package moves (drop ship & BMEU)	1/15
THS insourcing to Palmetto RPDC (breaking down air cans)	1/27
THS volume destinating processing at Palmetto RPDC	2/24
☆ End destinating package move and shift to new operating plan	2/24
☆ Originating letters & flats launch with new operating plan at RPDC	2/24
☆ Destinating letters & flats launch with new operating plan at LPCs	2/24
Local Transportation Optimization launch and PVO/PVS conversion	2/24
S&DC Transfer Hub launch (Athens, S. Macon, S. Atlanta NDC, Columbus)	2/24
External Label List effective date	3/1
Move all operations out of Atlanta STC	TBD
Crown Road Transfer Hub launch	7/22
North Metro Transfer Hub launch	9/10
North Metro LPC / S&DC process capable on LPC side	10/11
Crown Road LPC / S&DC process capable on LPC side (vacate Peachtree)	11/17

2023

2024



Approved	Approved with condition	Not Approved	New proc. / method.	Additional info req.	Guiding principle
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- ◆ Completed
- ◆ On track
- ◆ At risk
- ◆ Off track
- ☆ Key mail & package move dates

# Atlanta Pre-Launch Deliverables

◆ Inbound ★ Within facility ▲ Between plants ● Downstream

Deliverable	Status	Owner	Completion Deadline	Submission Date
◆ Collection volume profile (from Delivery to RPDC)	Complete	CLO (R. Cintron)	1/10/2024	1/19/2024
◆ Inbound network truck schedules and volumes	Complete	CLO (R. Cintron)	1/10/2024	1/19/2024
★ RPGs (RPDC / LPCs)	In progress	CTO (J. Dunlop) / CPDO (J. Herrmann)	1/10/2024	TBD
★ Sort plan: Mail, Parcels, NMOs (RPDC / LPCs)	In progress	CTO (J. Dunlop) / CPDO (J. Herrmann)	1/10/2024	TBD
★ Processing completion times by shape / Dock clear times by shape	In progress	CPDO (J. Herrmann) / CLO (R. Cintron)	1/10/2024	TBD
★ Sort plan: Parcels (S&DCs)	Complete	CRDO (A. Torres)	1/10/2024	1/12/2024
★ Staffing Plan (RPDCs / LPCs)	In progress	CPDO (J. Herrmann)	1/10/2024	TBD
★ Staffing Plan (S&DCs)	In progress	CRDO (L. Johnson-Frick)	1/10/2024	TBD
▲ Inbound truck schedules (S&DCs / LPCs)	Complete	CLO (R. Cintron)	1/10/2024	1/19/2024
● Destinating Routes and dispatch times (from RPDC / LPCs)	Complete	CLO (R. Cintron)	1/10/2024	1/19/2024
● Destinating Routes and dispatch times (from S&DCs)	Complete	CLO (R. Cintron)	1/10/2024	1/19/2024

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# Health Checks and Action Plans - Atlanta

# Background on pre-launch Health Check action plans for near-term regions

**Purpose:** Get a baseline view of a region's performance in steady-state, prior to significant launch activity. Enables calibration of expectations for post-launch performance.

## Guiding Principles:

- Conducted monthly beginning ~60 days prior to significant launch activity
- Critical metrics directly tied to service performance are tracked leading up to launch
- Action plans developed for metrics performing below target
- Demonstrated improvements or action plans to mitigate risk will be required for underperforming areas prior to launch

# Atlanta | Pre-launch Health Check Action Plans

Function	Critical Metrics (included in Action Plan)	Lead
<b>CRDO</b>	<ul style="list-style-type: none"> <li>• Distribution Uptime</li> <li>• Employee Availability</li> <li>• Employee Retention</li> <li>• SPM Collection Compliance</li> </ul>	<ul style="list-style-type: none"> <li>• Adyani Torres</li> </ul>
<b>Processing</b>	<ul style="list-style-type: none"> <li>• Mail Handler Availability               <ul style="list-style-type: none"> <li>- LWOP</li> <li>- AWOL</li> </ul> </li> <li>• Supervisor Vacancies</li> <li>• % Packages on USS that do not meet NMO criteria</li> </ul>	<ul style="list-style-type: none"> <li>• Jim Herrmann</li> <li>• Jake Campbell</li> <li>• Gun Udomsawat</li> </ul>
<b>Logistics</b>	<ul style="list-style-type: none"> <li>• Extra Trips</li> <li>• Late Trips</li> <li>• Overall Scan Performance</li> <li>• Arrivals after 8PM</li> <li>• Utilization</li> </ul>	<ul style="list-style-type: none"> <li>• Lisa Adams</li> </ul>
<b>Maintenance</b>	<ul style="list-style-type: none"> <li>• At-Risk Target for key machines</li> </ul>	<ul style="list-style-type: none"> <li>• Kevin Couch</li> </ul>

# Delivery | Action Plans for Priority Health Check Metrics for Atlanta

Function Lead	Relevant Metric(s)	Description	Pre-launch Baseline (10/25)	Performance Update (11/30)	Performance Update (1/25)	Action(s) to Resolve	Target Performance	Responsible POC	Risk Level
Adyani Torres	Average distribution uptime	Avg DUT is high across the board, in some cases exceeding 9:15am leading to late carrier office leave time and return	Acworth PO: 8.84 Athens PO: 8.78 Atl North BR: 8.92 Augusta PO: 8.31 Columbus PO: 8.66 S. Macon Sta: 8.99	9.20 9.28 8.65 8.25 8.61 9.24	9.04 8.74 8.58 8.44 8.19 9.05	<ul style="list-style-type: none"> <li>SDUS staffing clerk realignment</li> <li>Sorting of NMOs and no-reads</li> <li>Machine operational throughput goals and employee expectations</li> <li>Follow CRDO back-office play</li> </ul>	8:30	Cathleen Lujan (HQ)	Low
Adyani Torres	F2 Employee Availability	Employees available for work for delivery operations	Acworth PO: 80.76 Atl North Br: 80.25 Columbus PO: 80.39 S. Macon Sta: 78.77	83.09 77.66 78.89 78.64	79.61 77.45 79.17 71.28	<ul style="list-style-type: none"> <li>Follow CRDO attendance play</li> </ul>	85%	Tyrone Williams (HQ)	Low
Adyani Torres	F4 Employee Availability	Employees available for work for clerk operations	Atl North Br: 83.77 Columbus PO: 68.41	84.68 75.05	80.45 76.23	<ul style="list-style-type: none"> <li>Follow CRDO attendance play</li> </ul>	85%	Cathleen Lujan (HQ)	Low
Adyani Torres	Employee Retention	Pre-career employees retained in the last 90 days	Augusta PO: 64.3 Columbus PO: 67.7	64.3 67.7	64.3 67.7	<ul style="list-style-type: none"> <li>Employee scheduling</li> </ul>	73.8%	Avinesh Kumar (DM)	Low
Adyani Torres	SPM Collection Compliance	Collection sampling compliance is a leading indicator for first mile failures	n/a	Athens PO: 81.02 Columbus PO: 73.68 S. Macon Sta: 81.25	88.00 85.29 78.57	<ul style="list-style-type: none"> <li>Re-issue standard work and importance of scanning</li> </ul>	90%	Avinesh Kumar (DM)	Med

# Processing | Action Plans for Priority Health Check Metrics for Atlanta

**OUTDATED**

Function Lead	Relevant Metric(s)	Description	Pre-launch Baseline (10/25)	Performance Update (11/30)	Performance update (1/25)	Action(s) to Resolve	Target Performance	Responsible POC	Risk Level
Jim Herrmann	Mail Handler Availability: LWOP	Average Mailhandler baseline LWOP hours used during a week within the RPDC campus	18%	13%		<ul style="list-style-type: none"> <li>Follow CPDO attendance improvement plan</li> </ul>	- 33% Total Improvement	Jake Campbell (HQ)	Low
Jim Herrmann	Mail Handler Availability: AWOL	Average Mailhandler baseline AWOL hours used during a week within the RPDC campus	6%	5%		<ul style="list-style-type: none"> <li>Follow CPDO attendance improvement plan</li> </ul>	- 50% Total Improvement	Jake Campbell (HQ)	Low
Jim Herrmann	% Packages on USS that do not meet NMOs Criteria	Processing machinable packages on USS incurs extra cost due to lower productivity of USS in comparison to other non-NMOs sorter	85.4%	92.3% (Data available through 11/03/2023)		<ul style="list-style-type: none"> <li>RDC Mail prep audit</li> <li>Training of USS, MaRS, and SIPS employees</li> <li>Establish flow back of machinable packages from USS</li> <li>Identify and work with origin sites to stop machinable packages in NMOS flow</li> </ul>	Less than 30%	Gun Udomsawat (HQ)	Low

# Logistics | Action Plans for Priority Health Check Metrics for Atlanta

Function Lead	Relevant Metric(s)	Description	Pre-launch Baseline	Action(s) to Resolve	Target Performance	Responsible POC	Risk level
Lisa Adams	Extra Trips	Extra Trips occur when planned trips bulk out, not in alignment with operations or unplanned mailer volume	Atlanta P&DC – Avg 202 extras/week Augusta P&DC – Avg 41 extras/week Macon P&DC – Avg 45 extras/week N. Metro P&DC – Avg 131 extras/week (Weeks 5-7, 14-16)	Daily review with local teams to eliminate unwarranted trips or entry errors	0	Barbara Murph	Low
Lisa Adams	Trips on Time	Early Trips + Overtime Trips – Manually Edited Trips Divided by Total Scheduled Trips – Cancelled Trips	Atlanta P&DC – 58.95% Augusta P&DC – 88.18% Macon P&DC – 75.42% N. Metro P&DC – 67.60%	Eliminate manual edits and reconcile trips by tour	90%	Barbara Murph	Low
Lisa Adams	Utilization	Load % for Departed Outbound Trips	Atlanta P&DC – 52.71% Augusta P&DC – 36.84% Macon P&DC – 52.71% N. Metro P&DC – 46.94%	Share load / unload scores with mail processing and review low (<30%) utilization trips daily	65%	Barbara Murph	Low
Lisa Adams	Arrivals after 8PM (Committed Destinating Parcels Trips)	Minimizing impact of trips arriving after 8PM in order to improve the VAP	None	Review inbound trips with local team and surface planners to properly align	0	Barbara Murph	Low



# Maintenance | Major Mail Processing Equipment Performance

Machine Performance Summary

	Atlanta NDC	Atlanta NDC Trend	Peachtree PDC	Peachtree PDC Trend	North Metro PDC	North Metro PDC Trend	Atlanta (Crown Road) PDC	Atlanta (Crown Road) PDC Trend
AFCS200						▼		
AFSM100						▲		▼
APBS		▲		▲		▼		▼
APPS				▲				
DBCS						▼		▼
DIOSS						▼		▲
SPSS								▲
USS				▲				

Legend:



Operations not making At-Risk target



Operations making At-Risk target



Decline in past week



Improvement in past week

# Backup | Major Mail Processing Equipment Performance

## Machine Performance Summary

	Atlanta NDC	Atlanta NDC Trend	Peachtree PDC	Peachtree PDC Trend	North Metro PDC	North Metro PDC Trend	Atlanta (Crown Road) PDC	Atlanta (Crown Road) PDC Trend	Target
<b>AFCS200</b>									
Operator					1.1097	▲			0.016
Maintenance					13.9651	▼			7.5
Shared									
<b>AFSM100</b>									
Operator					3.8437	▲	2.7147	▼	0.843
Maintenance					1.3247	▲	1.676	▼	0.356
Shared					0.9953	▼	0.8764	▼	0.561
<b>APBS</b>									
Operator	1.3416	▲	5.256	▲	0.1947	▼	1.8421	▲	0.613
Maintenance									
Shared	4.6856	▼	7.1894	▲	5.6407	▼	7.5412	▼	7.022
<b>APPS</b>									
Operator			0.9431	▲					1.376
Maintenance			5.8584	▲					2.861
Shared			9.7638	▲					3.029
<b>DBCS</b>									
Operator					0.5258	▼	0.6451	▼	0.061
Maintenance					0.4661	▲	0.357	▼	0.174
Shared					1.5466	▼	1.8033	▼	0.878
<b>DIOSS</b>									
Operator					0.6293	▼	0.4002	▼	0.467
Maintenance					1.7301	▲	4.4496	▲	0.593
Shared					3.6083	▼	2.9522	▲	1.11
<b>SPSS</b>									
Operator							1.2648	▼	0.489
Maintenance									
Shared							2.4428	▲	8.435
<b>USS</b>									
Operator			6.0145	▲					4.534
Maintenance			0.2037	▲					0.063
Shared			12.8958	▲					9.947

Legend:   Operations not making At-Risk target   Operations making At-Risk target ▲ Decline in past week ▼ Improvement in past week

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# Portland

# Portland region overview

Status	At risk
Model	100% complete

Integration activities in progress
1. Finalize pre-launch deliverables 45-days ahead of 2/24 launch (transportation routes, staffing, sort schemas)
2. Ongoing service performance and customer experience monitoring
3. Implementation Plan development
4. Finalizing facility readiness and operating approach for LPC / S&DCs activation as transfer hubs (Eugene and Medford)
5. OCR software upgrades for SDUS in S&DCs required to process bundles
6. Phased THS insourcing plan (partial outsource to UPS, partial insource to Portland RPDC)
7. Driver and truck readiness for 2/24 activation (e.g. PVO hiring and training; HCR contracts updated/canceled; new schedules communicated; trucks leased for PVS conversion)
<i>Today's focus in blue text</i>

Risks

Decisions from Prior Weeks
<b><u>NOPM-65:</u></b>
Need to define preparation, entry point, and pricing for bundles and parcels entered at the RPDC and LPC.
Engineering, Delivery, and Processing to ensure LPCs are properly equipped to handle 5D bundle and parcel volume, including necessary labor and equipment.
Pricing, Costing, and CDAO to implement pricing and service for mailers. Pricing and Costing to work on strategy for eliminating published DSCF pricing for packages and to revisit NSAs with DSCF pricing with CCBSO team.

## Completed and Upcoming Activities

As of 1.25.2024

Milestone/Deliverable	Date
☆ Start originating package move - Eugene to Portland RPDC / LPC	Completed 7/15
50% model released	Completed 8/4
Staffing post-matrices due (F1 and F4)	Completed 8/14
☆ Start destinating letters & flats move - SCF 977 from Portland RPDC / LPC to Eugene LPC	Completed 8/26
90% model released	Completed 9/22
100% model released	Completed 11/17
Initiate Health Check (60-90 days before 2/24 launch)	Completed
Pre-launch deliverables locked for 2/24 Date of Significance (5-zips, transportation, sort schema, staffing)	1/10
Final customer notification for mail & package moves (drop ship & BMEU)	Completed 1/19
Eugene NMOs and originating letters / flats move into Portland RPDC	1/27
Partial THS outsource to UPS; partial insource to Portland RPDC	1/29
☆ End originating package move - Portland RPDC full go-live	2/24
☆ End destinating package move - Portland RPDC full go-live	2/24
☆ Originating letters & flats move - Portland RPDC full go-live	2/24
☆ Destinating letters & flats launch with new operating plan at LPCs	2/24
Shift to new operating plan	2/24
Eugene and Medford S&DCs activated as transfer hubs	2/24
Salem and Bend S&DCs activated as transfer hubs	2/24
External Label List effective date	3/1
THS insourcing	May 2024



2023

2024

Approved	Approved with condition	Not Approved	New proc. / method.	Additional info req.	Guiding principle
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◆ Completed
◆ On track
◆ At risk
◆ Off track
☆ Key mail & package move dates

# Portland Pre-Go Live Deliverables

◆ Inbound ★ Within facility ▲ Between plants ● Downstream

Deliverable	Status	Owner	Completion Deadline	Submission Date
◆ Collection volume profile (from Delivery to RPDC)	In progress	CLO (R. Cintron)	1/10/2024	1/19/2024
◆ Inbound network truck schedules and volumes	In progress	CLO (R. Cintron)	1/10/2024	1/19/2024
★ RPGs (RPDC / LPCs)	Complete	CTO (L. Malone) / CPDO (J. Herrmann)	1/10/2024	1/10/2024
★ Sort plan: Mail, Parcels, NMOs (RPDC / LPCs)	In progress	CTO (L. Malone) / CPDO (J. Herrmann)	1/10/2024	TBD
★ Processing completion by shape / Dock clear time by shape	In progress	CPDO (J. Herrmann) / CLO (R. Cintron)	1/10/2024	TBD
★ Sort plan: Parcels (S&DCs)	In progress	CRDO (A. Torres)	1/10/2024	TBD
★ Staffing Plan (RPDCs / LPCs)	In progress	CPDO (J. Herrmann)	1/10/2024	TBD
★ Staffing Plan (S&DCs)	In progress	CRDO (L. Johnson-Frick)	1/10/2024	TBD
▲ Inbound truck schedules (S&DCs / LPCs)	In progress	CLO (R. Cintron)	1/10/2024	1/19/2024
● Destinating Routes and dispatch times (from RPDC / LPCs)	In progress	CLO (R. Cintron)	1/10/2024	1/19/2024
● Destinating Routes and dispatch times (from S&DCs)	In progress	CLO (R. Cintron)	1/10/2024	1/19/2024

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# Health Checks and Action Plans – Portland

# Portland | Pre-launch Health Check Action Plans

Function	Critical Metrics (included in Action Plan)	Lead
<b>CRDO</b>	<ul style="list-style-type: none"> <li>• Distribution Uptime</li> <li>• Employee Availability</li> <li>• Employee Retention</li> <li>• SPM Collection Compliance</li> </ul>	<ul style="list-style-type: none"> <li>• Adyani Torres</li> </ul>
<b>Processing</b>	<ul style="list-style-type: none"> <li>• Mail Handler Availability               <ul style="list-style-type: none"> <li>- LWOP</li> <li>- AWOL</li> </ul> </li> <li>• Supervisor Vacancies</li> <li>• % Packages on USS that do not meet NMO criteria</li> </ul>	<ul style="list-style-type: none"> <li>• Jim Herrmann</li> <li>• Jake Campbell</li> <li>• Gun Udomsawat</li> </ul>
<b>Logistics</b>	<ul style="list-style-type: none"> <li>• Extra Trips</li> <li>• Late Trips</li> <li>• Overall Scan Performance</li> <li>• Arrivals after 8PM</li> <li>• Utilization</li> </ul>	<ul style="list-style-type: none"> <li>• Lisa Adams</li> </ul>
<b>Maintenance</b>	<ul style="list-style-type: none"> <li>• At-Risk Target for key machines</li> </ul>	<ul style="list-style-type: none"> <li>• Kevin Couch</li> </ul>

# Delivery | Action Plans for Priority Health Check Metrics for Portland

Function Lead	Relevant Metric(s)	Description	Pre-launch Baseline (11/30)	Performance Update (1/25)	Action(s) to Resolve	Target Performance	Responsible POC	Risk level
Adyani Torres	Average distribution uptime	Avg DUT is at goal	Beaverton PO: 7.23 Bend PO: 8.63 Medford: 7.50 Salem PO: 7.11	7.34 7.93 7.50 7.06	<ul style="list-style-type: none"> <li>Follow CRDO back-office play</li> </ul>	8:30	Cathleen Lujan (HQ)	Low
Adyani Torres	F2 Employee Availability	Employees available for work for delivery operations	Beaverton PO: 84.44 Bend PO: 82.36 Medford: 83.43 Salem PO: 82.80	80.02 85.95 84.73 80.81	<ul style="list-style-type: none"> <li>Follow CRDO attendance play</li> </ul>	85%	Tyrone Williams (HQ)	Low
Adyani Torres	F4 Employee Availability	Employees available for work for clerk operations	Beaverton PO: 89.86 Bend PO: 80.96 Medford: 83.15 Salem PO: 82.88	84.42 92.45 75.49 83.41	<ul style="list-style-type: none"> <li>Follow CRDO attendance play</li> </ul>	85%	Cathleen Lujan (HQ)	Low
Adyani Torres	SPM Collection Compliance	Collection sampling compliance is a leading indicator for first mile failures	Bend PO: 77.78	75.00	<ul style="list-style-type: none"> <li>Re-issue standard work and importance of scanning</li> </ul>	90%	William Schwartz (DM)	Med



# Processing | Action Plans for Priority Health Check Metrics for Post

**OUTDATED**

Function Lead	Relevant Metric(s)	Description	Pre-launch Baseline (11/30)	Performance Update (1/25)	Action(s) to Resolve	Target Performance	Responsible POC	Risk level
Jim Herrmann	Mail Handler Availability: LWOP	Average Mailhandler baseline LWOP hours used during a week within the RPDC campus	7%		<ul style="list-style-type: none"> <li>Follow CPDO attendance improvement plan</li> </ul>	- 33% Total Improvement	Jake Campbell (HQ)	Low
Jim Herrmann	Mail Handler Availability: AWOL	Average Mailhandler baseline AWOL hours used during a week within the RPDC campus	0%		<ul style="list-style-type: none"> <li>Follow CPDO attendance improvement plan</li> </ul>	- 50% Total Improvement	Jake Campbell (HQ)	Low
Jim Herrmann	% Packages on USS that do not meet NMOs Criteria	Processing machinable packages on USS incurs extra cost due to lower productivity of USS in comparison to other non-NMOs sorter	42.7% (Data available through 11/27/2023)		<ul style="list-style-type: none"> <li>RDC Mail prep audit</li> <li>Training of USS and EPPS employees</li> <li>Establish flow back of machinable packages from USS</li> <li>Identify and work with origin sites to stop machinable packages in NMOS flow</li> </ul>	Less than 30%	Gun Udomsawat (HQ)	Low

# Logistics | Action Plans for Priority Health Check Metrics for Portland

Function Lead	Relevant Metric(s)	Description	Pre-launch Baseline	Action(s) to Resolve	Target Performance	Responsible POC	Risk level
Lisa Adams	Extra Trips	Extra Trips occur when planned trips bulk out, not in alignment with operations or unplanned mailer volume	Portland – Avg 166 extras per week (Last 6 weeks)	<ul style="list-style-type: none"> <li>Validate utilization on Scheduled vs Extra Trips. Adjust or eliminate Scheduled Trips with low utilization to help reduce cost and Extra Trip count.</li> </ul>	0	Dwayne Lewis	Low
Lisa Adams	Trips on Time	Early Trips + Ontime Trips – Manually Edited Trips Divided by Total Scheduled Trips – Cancelled Trips	Portland – 80.30%	<ul style="list-style-type: none"> <li>Reduce Manually Edited, Unrecorded &amp; Cancelled Trips which accounts to 9% of Ontime Performance. Work with Mail Processing to align trips with clearance time.</li> </ul>	90%	Dwayne Lewis	Low
Lisa Adams	Utilization	Load % for Departed Outbound Trips	Portland – 77.16%	<ul style="list-style-type: none"> <li>Review utilization of all trips. Eliminate underutilized trips. Consolidate trips to maximize trailer capacity.</li> </ul>	65%	Dwayne Lewis	Low
Lisa Adams	Arrivals after 8PM (Committed Destinating Parcels Trips)	Minimizing impact of trips arriving after 8PM in order to improve the VAP	Portland – 8	<ul style="list-style-type: none"> <li>Review root cause at of trips arriving after 8PM. Work with the Surface Planner for possible adjustments with no impact to service.</li> </ul>	0	Dwayne Lewis	Low

# Maintenance | Major Mail Processing Equipment Performance

Machine Performance Summary

	Portland OR PDC	Portland OR PDC Trend
AFCS200		▼
AFSM100		▲
APBS		▼
CIOSS		▼
DBCS		▲
DIOSS		▼
USS		▲

Legend:  Operations not making At-Risk target     Operations making At-Risk target    ▲ Decline in past week    ▼ Improvement in past week

# Backup | Major Mail Processing Equipment Performance

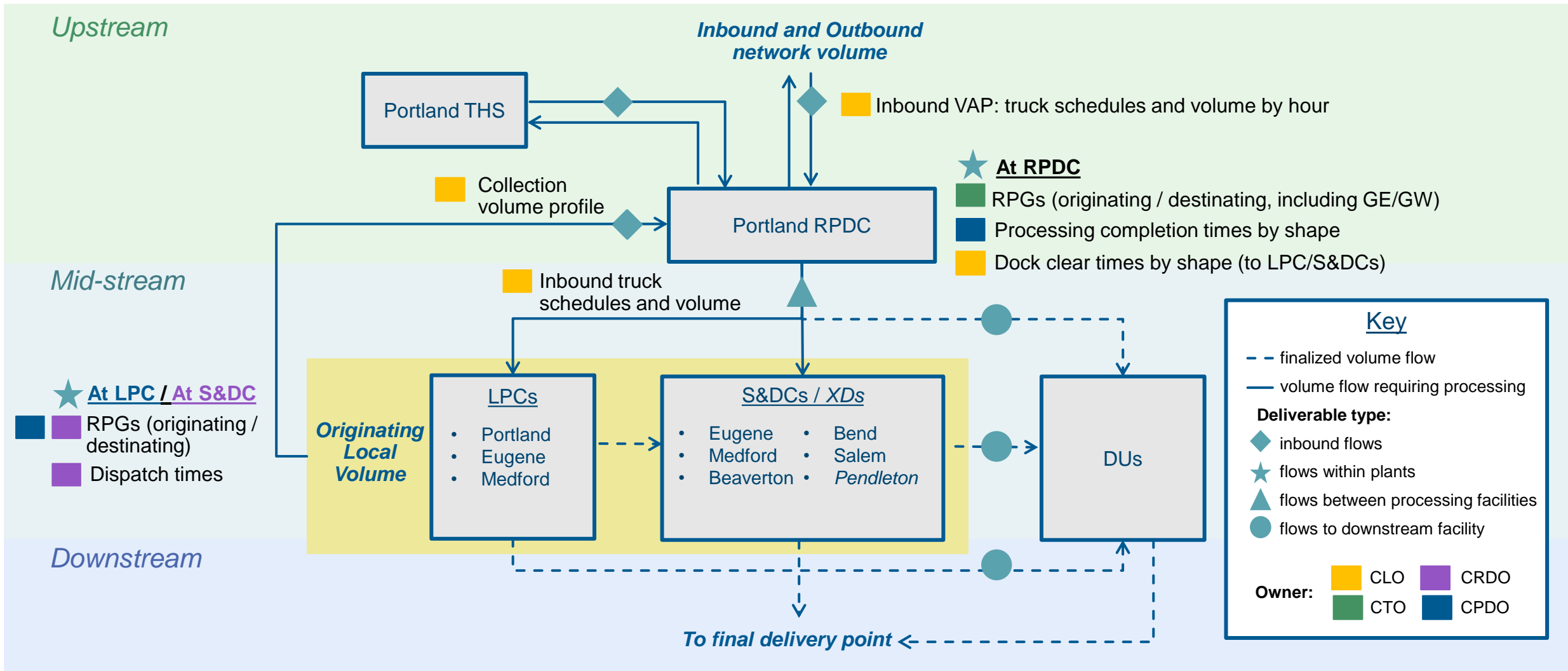
	Portland OR PDC	Portland OR PDC Trend	Target
<b>AFCS200</b>			
Operator	0.5369	▲	0.016
Maintenance	10.3522	▼	7.5
Shared			
<b>AFSM100</b>			
Operator	0.8136	▲	0.843
Maintenance	0.3472	▲	0.356
Shared	0.5326	▲	0.561
<b>APBS</b>			
Operator	7.8978	▼	0.613
Maintenance			
Shared	6.2342	▲	7.022
<b>CIOSS</b>			
Operator	0.2221	▲	0.118
Maintenance	1.2207	▼	1.069
Shared	1.4823	▼	1.422
<b>DBCS</b>			
Operator	0.4365	▼	0.061
Maintenance	0.167	▲	0.174
Shared	1.0883	▲	0.878
<b>DIOSS</b>			
Operator	0.2221	▲	0.467
Maintenance	1.2207	▼	0.593
Shared	1.4823	▼	1.11
<b>USS</b>			
Operator	13.0756	▼	4.534
Maintenance	0.0444	▲	0.063
Shared	15.1768	▲	9.947

Legend: Operations not making At-Risk target Operations making At-Risk target ▲ Decline in past week ▼ Improvement in past week

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# Material Flow – Portland

# Material Flow in Portland Region



# Portland Region | Interim Parcel flow summary

3 ZIPS: 970, 971, 972, 973, 974, 975, 976, 977, 978, 986

**PORTLAND OR RPDC**  
315k network parcels<sup>5</sup>  
172 RPDC Separations

**265k (84%) parcels and 382 (73%) ZIP-5s finalized at RPDC<sup>3</sup>**

Facility Info	Medford OR LPC Catchment Area	Portland OR LPC Catchment Area				Springfield OR LPC Catchment Area	
	Co-located with Medford LPC	Co-located with Portland RPDC				Co-located with Springfield LPC	
	MEDFORD OR S&DC	BEAVERTON OR S&DC	PENDLETON OR XD	PORTLAND OR LPC	SALEM OR S&DC	BEND OR S&DC	EUGENE OR S&DC
S&DC Carriers	63 <sup>4</sup>	73	14	-	86	47	-
Carrier parcels sorted <sup>1</sup>	11k	12k	2k	-	12k	9k	0.3k
DUs / POs Sorted	4 / 3	- / -	- / -	- / -	34 / 12	11 / 3	50 / 7
DUs / POs XD	24 / 6	- / -	41 / 3	103 / 45	11 / 9	1 / -	20 / 8
Downstream Parcels Sorted <sup>2</sup>	0.5k <sup>6</sup>	-	-	-	11k	3k	11k
Parcels XD	18k	-	10k	161k	15k	2k	31k

Volume directly dispatched from the Portland RPDC / LPC

RPDC and LPC co-located

S&DC and LPC co-located

<sup>1</sup> Carrier sort parcels include network and destination entered volume  
<sup>2</sup> Downstream sort parcels is only network volume  
<sup>3</sup> Finalized at RPDC includes sorts to DU/PO and sorts to S&DCs for carrier routes  
<sup>4</sup> Medford S&DC co-located with carrier annex  
<sup>5</sup> Includes all network & hub-entered parcel pieces  
<sup>6</sup> Manually sort for 7 offices given low volume (0.5k pcs)

# Portland RPDC & LPC | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	-
Manual sort downstream parcels	-
SDUS sort carrier parcels	-
Manual sort carrier parcels	-
Parcels cross-docking	161k
Letters sorted	3,844k
Letters cross-docking	-
Flats sorted	114k
Flats cross-docking	-
Carrier count	-

Note: reflects volumes on an 85<sup>th</sup>% day

**Hub-specific notes**

- Volume labeled as cross-docking through Portland LPC is directly dispatched to offices in the region

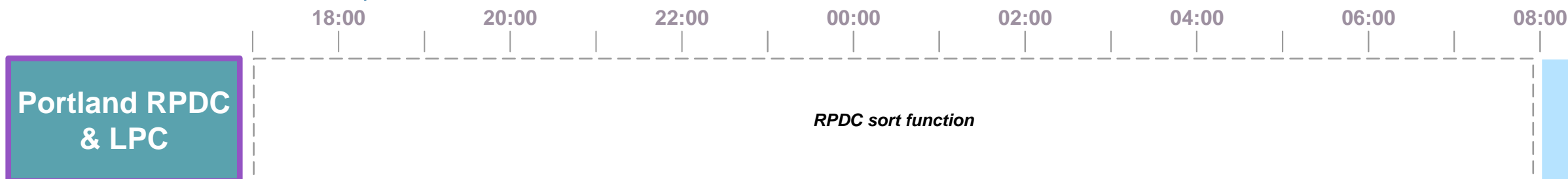
### What's changing vs. today?

Is arrival profile and run plan set up to meet DUT? ■ ■ ■

Are destinating sort plans known? ■ ■ ■

Are dispatches for destinating runs known, including where each 5 digit is going? ■ ■ ■

Are 5D ZIPs for each S&DC known? ■



Sign off from:

CRDO  CPDO  CTO  CLO

■ Downstream DU/PO Sort
 ■ Carrier Sort
 ■ CLO
 ■ CRDO
 ■ CTO
 ■ CPDO



# Eugene S&DC & LPC | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	11k
Manual sort downstream parcels	-
SDUS sort carrier parcels	0.3k
Manual sort carrier parcels	-
Parcels cross-docking	31k
Letters sorted	1,110k
Letters cross-docking	-
Flats sorted	212k
Flats cross-docking	-
Carrier count	0

### Hub-specific notes

- Downstream sorting and cross-docking
- Option to merge downstream sort with the carrier sort for 0.3k PO box parcel pcs

### What's changing vs. today?

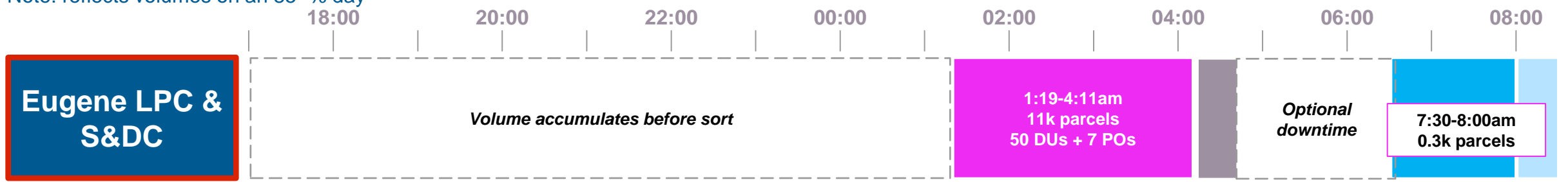
Is arrival profile and run plan set up to meet DUT? ■■■

Are destinating sort plans known? ■■■

Are dispatches for destinating runs known, including where each 5 digit is going? ■■■

Are 5D ZIPs for each S&DC known? ■

Note: reflects volumes on an 85<sup>th</sup>% day



Sign off from:

CRDO  CPDO  CTO  CLO

■ Downstream DU/PO Sort
 ■ Carrier Sort
 ■ CLO
 ■ CRDO
 ■ CTO
 ■ CPDO

# Medford S&DC & LPC | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	0.5k
Manual sort downstream parcels (F1)	-
SDUS sort carrier parcels	11k
Manual sort carrier parcels (F4)	-
Parcels cross-docking	18k
Letters sorted	440k
Letters cross-docking	-
Flats sorted	88k
Flats cross-docking	-
Carrier count	63

Note: reflects volumes on an 85<sup>th</sup>% day

**Hub-specific notes:**

- Downstream sorting, carrier sorting, and cross-docking volume
- 7 low volume offices total ~500 parcels, option to manually downstream sort

### What's changing vs. today?

Is arrival profile and run plan set up to meet DUT? ■ ■ ■

Are destinating sort plans known? ■ ■ ■

Are dispatches for destinating runs known, including where each 5 digit is going? ■ ■ ■

Are 5D ZIPs for each S&DC known? ■



Sign off from:

CRDO  CPDO  CTO  CLO

■ Downstream DU/PO Sort
 ■ Carrier Sort
 ■ CLO
 ■ CRDO
 ■ CTO
 ■ CPDO

# Pendleton XD | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	-
Manual sort downstream parcels	-
SDUS sort carrier parcels	-
Manual sort carrier parcels	2k
Parcels cross-docking	10k
Letters sorted	-
Letters cross-docking	158k
Flats sorted	-
Flats cross-docking	25k
Carrier count	14

### Hub-specific notes

- Cross-docking and carrier-sorting hub
- 2k parcel sort for existing 14 carriers
- Does not have a belt; no downstream sortation to DU/PO; not insourcing carriers

**What's changing vs. today?**

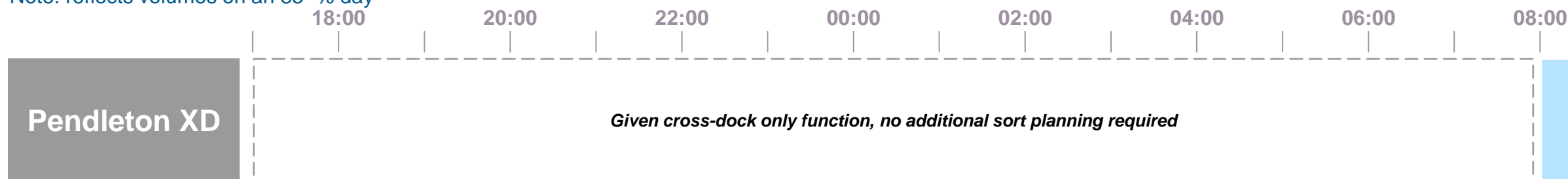
Is arrival profile and run plan set up to meet DUT? ■■■

Are destinating sort plans known? ■■■

Are dispatches for destinating runs known, including where each 5 digit is going? ■■■

Are 5D ZIPs for each S&DC known? ■

Note: reflects volumes on an 85<sup>th</sup>% day



Sign off from:

CRDO  CPDO  CTO  CLO

Downstream DU/PO Sort
  Carrier Sort

CLO
  CRDO
  CTO
  CPDO

## Next Steps

- CPDO, CTO, CLO, CRDO to align on deliverable statuses / completion dates
- Functional leadership to share material flow deep-dive slides with Division Directors for awareness and alignment

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# Path forward for parcel machines in co-located LPC / S&DCs

# For Discussion | Region go-forward recommendations to enable SCF destinating entry at co-located LPC / S&DCs

**Context:** Going forward, LPCs will take on additional destinating sortation responsibility from RPDCs to alleviate potential emergent separation constraints, speed up pace of regional activations, and enable even more Go East / Go West consolidation volume in select hubs

Recommendation

## Richmond Region

### Norfolk LPC / S&DC

- No change to current approach
- F4 and F1 continue to share operations within facility
- Optimize and evolve shared dock operations as needed

## Portland Region

### Eugene LPC / S&DC Medford LPC / S&DC

- Move forward with SDUS that has already been installed in the facility
- SDUS and primary facility operations owned and run by F4 (incl. downstream and carrier sortation on the SDUS)
- F2 carrier operations will continue as planned

## Go forward guiding principle

*including Crown Rd. LPC / S&DC and N. Metro LPC / S&DC*

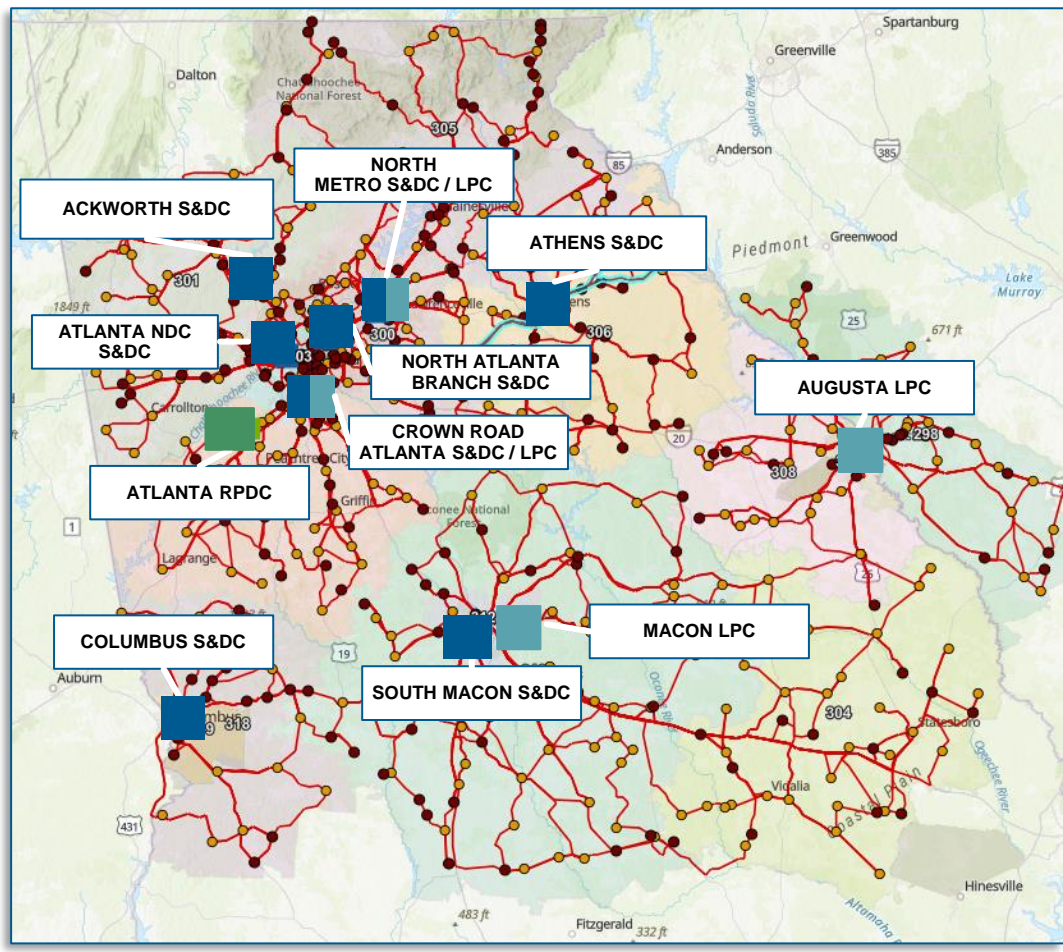
- LPCs and collocated sites will have APPS (or other parcel sorting capability)
- APPS and primary facility operations owned and run by F1 (incl. downstream and carrier sortation on the APPS or other sorting equipment)
- F2 carrier operations will continue as planned

**Request for guidance/decision:** Confirm path forward so Processing and Delivery can adjust complement and labor needs in time for union notification deadlines

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# Appendix - Atlanta

# Atlanta region overview | Palmetto RPDC region has 8 S&DCs and 4 LPCs



■ RPDC   
 ■ LPC   
 ■ S&DC   
 — Route

## Atlanta region summary

# LPCS	4
# S&DCs	8
# Offices (DUs+POs)	547 (303 DU + 235 Standalone PO + 9 Collection locations)
# 5-digit ZIP Codes	740
3-Digit ZIP Codes <sup>1</sup>	298, 300, 301, 302, 303, 304, 305, 306, 308, 309, 310, 311, 312, 318, 319, 399

**Partial Parcel Go-Live** November 4th, 2023  
**Destinating Go-Live** February 24<sup>th</sup>, 2024  
**End-State** Late 2024

### Critical dates

Note: Numbers are for estimated Destinating Atlanta Go Live February 2024 state. late '24 state will reduce # DUs as spoke offices are in-sourced. 1. Validated against CDAO v4.7 data



3 ZIPS: 298, 300, 301, 302, 303, 304, 305, 306, 308, 309, 310, 311, 312, 318, 319, 399

Note: Reflects NORTH METRO TH and CROWN ROAD TH sorting capabilities TEMPORARILY not fully activated. North Metro parcels sorted by F1 in building and Crown Rd. parcels shifted to RPDC sort

RPDC separations will return to 190 in final state

**PALMETTO GA RPDC**  
445k network parcels<sup>1</sup>  
221 RPDC Separations in interim state

391k (88%) parcels and 557 (75%) 5-ZIPs finalized at RPDC<sup>2</sup>

Facility Info	Atlanta GA LPC Catchment Area				Augusta GA LPC Catchment Area	Duluth GA LPC Catchment Area		Macon GA LPC Catchment Area			RPDC Direct dispatch
	ACWORTH GA S&DC	ATLANTA - NDC GA S&DC	Co-located with Atlanta LPC		AUGUSTA GA LPC	ATHENS GA S&DC	Co-located with Duluth LPC	COLUMBUS GA S&DC	MACON GA LPC	SOUTH MACON GA S&DC	PALMETTO GA RPDC
			CROWN RD ATLANTA GA S&DC	NORTH ATLANTA BRANCH GA S&DC			NORTH METRO DULUTH GA S&DC				
TH Carriers	60	237	-	86	36	119	-	114	-	55	-
Carrier parcels sorted (excluding bundles) <sup>3</sup>	8k	30k	2k <sup>4</sup>	9k	3k <sup>6</sup>	13k	<0.1k <sup>4</sup>	13k	0.2k <sup>6,7</sup>	4k	-
DUs / POs Sorted	- / -	18 / 18	-	- / -	11 / 14	18 / 14	9 / 15	22 / 13	- / 6	36 / 14	59 / 37
Downstream Parcels Sorted (excl. bundles) <sup>5</sup>	-	10k	-	-	2k <sup>6</sup>	8k	5k	7k	0.1k <sup>6</sup>	4k	194k
DUs / POs XD	- / -	2 / 1	32 / 27	- / -	30 / 7	7 / 5	17 / 15	1 / 1	41 / 23	- / -	- / -
Parcels XD (excluding bundles)	-	5k	30k	-	27k	10k	37k	1k	27k	-	-
% of Parcels	2%	10%	7%	2%	6%	7%	9%	5%	6%	2%	44%

<sup>1</sup> Includes all network & hub-entered parcel pieces

<sup>2</sup> Finalized at RPDC includes sorts to DU/PO and sorts to THs for carrier routes

<sup>3</sup> Carrier sort parcels include network and destination entered volume

<sup>4</sup> Associated child office / PO Box volume

<sup>5</sup> Downstream sort parcels is only network volume

<sup>6</sup> Manual sort operations

<sup>7</sup> Macon PO Box volume

  Co located with RPDC    
   LPC and TH co-located

12k parcels for 20 DUs and 22 POs temporarily XDing through Crown Rd. instead of downstream sort

Parcels temporarily sorted on APBS

Additional RPDC direct dispatches added in latest Atlanta transportation plan

# Interim State for CROWN ROAD and NORTH METRO from 11/1 Integration Meeting

## Interim State Planning for Feb 2024 Launch | Crown Rd and North Metro S&DC

Facility Info	CROWN RD ATLANTA GA S&DC	NORTH METRO DULUTH GA S&DC
S&DC Carriers	-	-
Carrier parcels sorted <sup>1</sup>	2k	-
DUs / POs Sorted	21 / 22	10 / 14
DUs / POs XD	36 / 19	47 / 34
Downstream Parcels Sorted <sup>2</sup>	13k	7k
Parcels XD	101k	144k
% of Parcels	26%	34%

LPC and S&DC colocated

### N. Metro:

**Proposal:** Leave APBS package sorter in place while re-stack happens. Sortation of 7k downstream volume will be done by F1 currently in building

### Outstanding Questions/ Next Steps:

1. Confirm sufficient labor and space at N. Metro in interim state to perform sorting of 7k parcels and crossdocking of 144k parcels
2. Finalize interim state rollout timeline
3. Finalize facilities phasing plan for completion of N. Metro LPC/S&DC

### Crown Rd:

**Proposal:** Finalize parcel volume to 5 digit at Atlanta RPDC during re-stack

### Outstanding Questions/ Next Steps:

1. Confirm sufficient labor and space at Crown Rd in interim state to support crossdocking of 101k parcels
2. Finalize interim state rollout timeline
3. Finalize volume phasing plan for completion of Crown Road LPC/S&DC

### Note:

Cross Docking and downstream sorted volumes addressed in interim plan are reduced due to the addition of RPDC direct parcel dispatches included in this update

### CROWN ROAD

- Cross Dock now 41K parcels (20 DUs and 9 POs)
- Sorted now 12K parcels (20 DUs and 22 POs)

### NORTH METRO

- Cross Dock now 106K parcels (37 DUs and 30 POs)
- Sorted now 5K parcels (9 DUs and 14 POs)

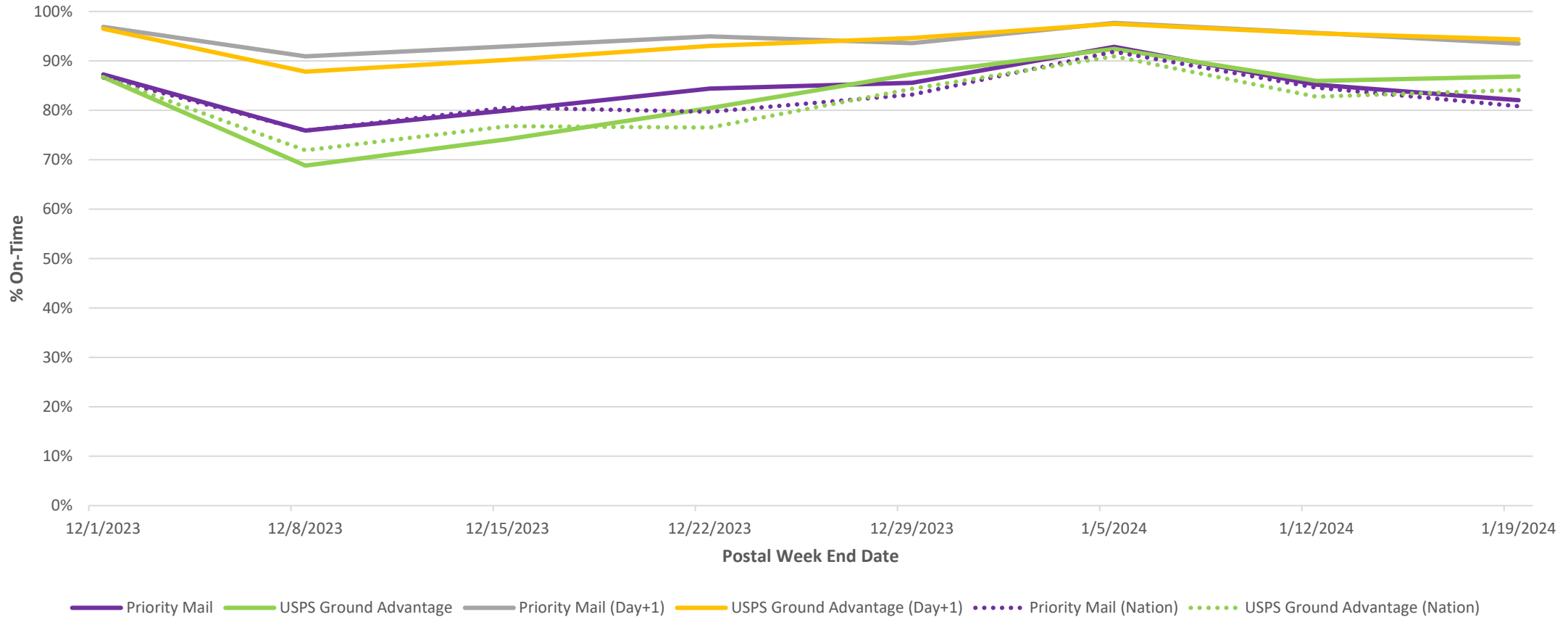
# Atlanta RPDC – Package Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Parcels	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating	Turnaround
Priority Mail	12/1/2023	47.37%	86.96%	96.85%	94.61%	87.62%	96.93%	85.83%	96.60%	93.92%	98.34%	87.25%	96.88%	263,034	282,658	45,855
	12/8/2023	32.60%	74.13%	90.17%	92.23%	77.76%	91.69%	72.56%	89.49%	85.79%	95.21%	75.89%	90.91%	371,061	347,396	46,826
	12/15/2023	35.79%	77.03%	91.95%	91.97%	83.43%	94.11%	75.27%	91.29%	91.01%	97.18%	79.99%	92.95%	357,803	370,351	46,871
	12/22/2023	38.13%	82.90%	94.33%	92.23%	85.85%	95.58%	81.96%	93.97%	90.34%	97.22%	84.37%	94.96%	480,952	428,039	54,311
	12/29/2023	43.28%	84.23%	93.14%	92.23%	87.15%	94.14%	83.48%	92.85%	91.38%	95.95%	85.58%	93.60%	217,566	230,531	24,228
	1/5/2024	47.76%	91.67%	97.27%	100.00%	94.15%	98.09%	91.54%	97.22%	92.80%	97.73%	92.83%	97.65%	194,006	197,628	23,586
	1/12/2024	34.03%	83.09%	94.81%	92.23%	87.48%	96.60%	82.48%	94.66%	88.15%	96.00%	85.17%	95.66%	250,931	249,946	30,482
1/19/2024	33.21%	80.44%	93.00%	97.49%	83.95%	94.06%	79.25%	92.55%	89.07%	96.29%	82.05%	93.48%	181,786	188,739	26,064	
USPS Ground Advantage	12/1/2023	47.57%	85.99%	96.25%	94.36%	87.40%	96.71%	85.11%	96.03%	92.50%	97.88%	86.66%	96.47%	912,389	883,227	119,705
	12/8/2023	27.31%	65.06%	86.50%	37.48%	72.55%	89.11%	63.07%	85.68%	83.97%	94.25%	68.79%	87.79%	1,257,950	1,149,089	120,374
	12/15/2023	30.58%	69.17%	88.51%	52.63%	79.61%	92.04%	67.29%	87.77%	88.85%	96.30%	74.13%	90.19%	1,215,949	1,229,108	117,577
	12/22/2023	34.56%	78.94%	92.78%	91.97%	82.06%	93.33%	78.10%	92.46%	87.58%	96.03%	80.43%	93.04%	1,161,486	1,158,774	113,943
	12/29/2023	42.95%	86.11%	94.14%	91.97%	88.48%	95.10%	85.56%	93.98%	91.64%	95.80%	87.30%	94.62%	721,555	650,406	63,981
	1/5/2024	46.64%	91.09%	96.96%	99.75%	93.62%	97.92%	90.90%	96.87%	92.95%	97.79%	92.41%	97.46%	782,641	652,796	67,444
	1/12/2024	35.55%	82.63%	94.31%	92.23%	88.98%	96.75%	82.10%	94.20%	88.15%	95.52%	85.91%	95.57%	950,579	809,925	77,219
1/19/2024	45.16%	85.47%	93.85%	91.97%	88.29%	94.86%	84.92%	93.59%	90.58%	96.37%	86.84%	94.34%	688,450	657,712	69,991	

Atlanta RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 298, 300-306, 308-312, 318, 319, 399): Date Range - 11/25/2023 Thru 1/19/2024

# Atlanta RPDC – Package Service Performance - 8 Week Trend



Atlanta RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 298, 300-306, 308-312, 318, 319, 399): Date Range - 11/25/2023 Thru 1/19/2024

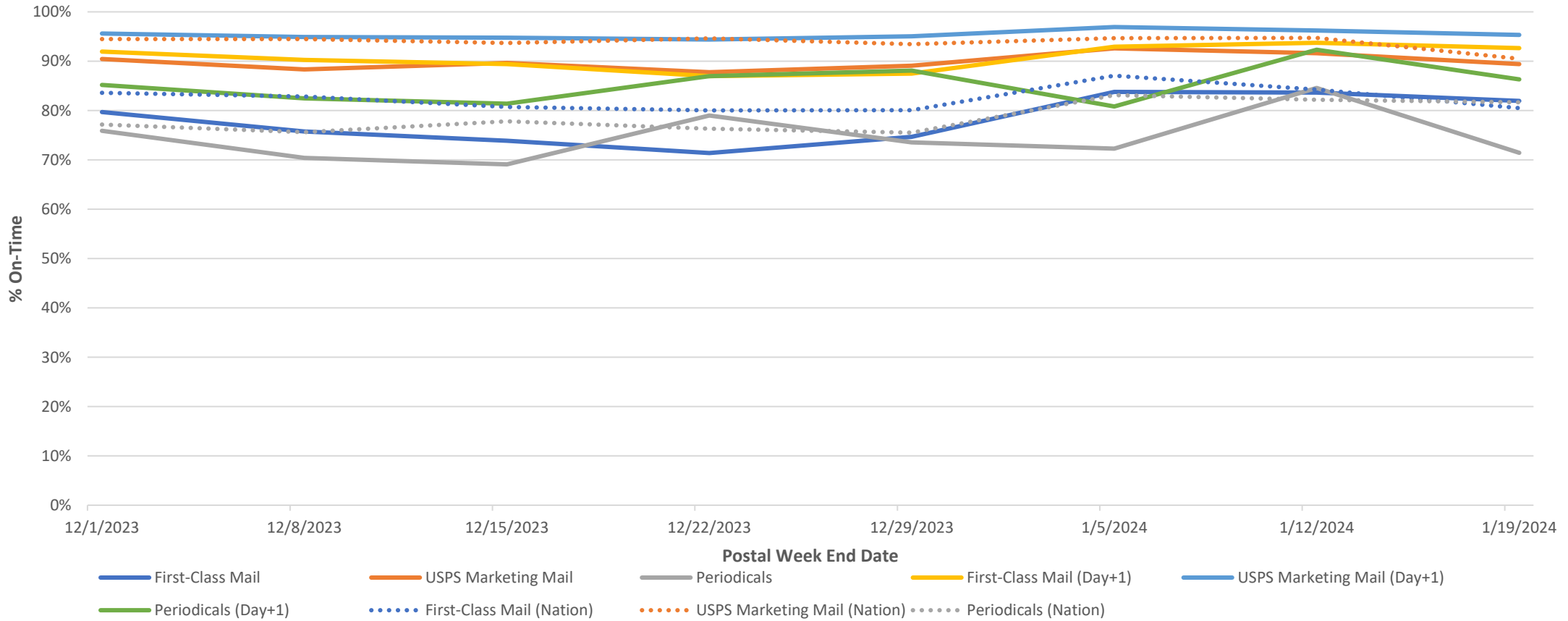
# Atlanta RPDC – Mail Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Mail	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1		% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating
First-Class Mail	12/1/2023	40.78%	77.92%	90.86%	99.75%	81.36%	92.99%	75.30%	89.91%	85.16%	93.51%	79.70%	91.96%	14,577,779	9,959,234	3,600,513
	12/8/2023	32.21%	73.74%	88.95%	54.05%	77.72%	91.52%	68.21%	85.89%	84.92%	95.12%	75.75%	90.25%	18,703,091	12,201,402	6,027,408
	12/15/2023	30.22%	70.16%	87.83%	38.94%	77.82%	91.03%	64.61%	84.66%	82.02%	94.63%	73.88%	89.39%	20,574,201	14,822,214	6,921,766
	12/22/2023	34.13%	70.33%	86.39%	41.22%	72.54%	87.63%	68.13%	83.84%	75.36%	92.20%	71.39%	86.98%	21,171,753	16,163,013	7,080,867
	12/29/2023	30.91%	77.11%	89.71%	25.46%	72.26%	85.30%	77.25%	90.06%	76.75%	88.79%	74.69%	87.51%	16,829,718	12,278,847	4,562,303
	1/5/2024	36.15%	85.35%	93.95%	100.00%	82.40%	92.06%	84.84%	93.76%	86.81%	94.48%	83.79%	92.95%	15,153,940	9,998,038	3,567,696
	1/12/2024	41.90%	83.86%	94.07%	100.00%	83.47%	93.42%	82.61%	93.76%	86.91%	94.83%	83.65%	93.73%	20,598,000	12,891,029	5,266,967
	1/19/2024	35.05%	83.93%	93.75%	100.00%	80.41%	91.81%	82.73%	92.78%	87.00%	96.23%	81.95%	92.65%	21,662,878	12,073,162	4,716,255
USPS Marketing Mail	12/1/2023	70.82%	91.21%	96.04%	60.28%	86.47%	93.34%	85.50%	90.88%	91.60%	96.39%	90.44%	95.60%	4,598,748	1,515,969	22,239,393
	12/8/2023	70.89%	91.13%	96.02%	26.22%	77.20%	90.32%	84.53%	90.61%	91.73%	96.52%	88.35%	94.89%	4,936,100	1,656,800	18,130,105
	12/15/2023	64.43%	91.07%	95.79%	50.28%	84.16%	90.83%	83.79%	90.48%	91.91%	96.40%	89.64%	94.76%	4,585,022	1,802,619	15,703,897
	12/22/2023	65.83%	91.63%	96.15%	53.60%	69.27%	85.86%	85.78%	91.38%	92.44%	96.81%	87.78%	94.38%	2,754,991	1,599,472	11,626,464
	12/29/2023	62.64%	91.80%	96.12%	39.15%	79.23%	91.05%	85.76%	92.16%	92.58%	96.63%	89.09%	95.03%	3,218,897	1,344,160	10,393,216
	1/5/2024	56.46%	93.55%	97.14%	36.74%	88.23%	95.87%	86.23%	91.32%	94.11%	97.58%	92.60%	96.91%	3,739,099	1,224,708	16,035,647
	1/12/2024	73.65%	93.74%	97.14%	50.24%	84.21%	93.03%	88.33%	92.72%	94.16%	97.49%	91.62%	96.23%	5,232,426	1,329,826	16,973,758
	1/19/2024	57.13%	92.79%	97.34%	25.46%	69.78%	83.78%	85.82%	92.46%	93.42%	97.78%	89.40%	95.34%	3,301,690	1,574,994	17,502,034
Periodicals	12/1/2023	51.47%	75.10%	85.54%	91.97%	77.56%	84.48%	57.92%	67.15%	77.87%	88.51%	75.88%	85.20%	210,860	62,601	387,636
	12/8/2023	45.19%	76.47%	87.45%	78.49%	38.05%	55.73%	41.72%	56.95%	81.87%	92.20%	70.41%	82.45%	73,327	52,756	339,023
	12/15/2023	32.84%	71.80%	84.21%	87.02%	56.47%	68.46%	33.02%	49.13%	79.74%	91.40%	69.06%	81.40%	102,771	80,487	392,756
	12/22/2023	38.40%	80.53%	88.02%	83.49%	64.66%	77.13%	37.04%	48.29%	85.97%	92.98%	79.00%	86.96%	71,970	74,764	597,993
	12/29/2023	33.02%	74.86%	89.41%	59.05%	69.68%	84.37%	37.62%	50.93%	80.10%	94.83%	73.53%	88.12%	300,312	107,558	763,270
	1/5/2024	50.18%	80.56%	88.54%	77.52%	29.65%	41.19%	63.43%	73.52%	86.51%	93.76%	72.26%	80.82%	58,165	77,112	221,641
	1/12/2024	43.83%	86.00%	93.60%	95.11%	76.08%	84.67%	65.68%	77.73%	88.07%	95.22%	84.57%	92.31%	159,825	87,693	861,154
	1/19/2024	38.82%	74.04%	88.71%	91.97%	55.42%	71.60%	52.97%	70.17%	78.05%	92.23%	71.42%	86.30%	61,380	59,764	314,609

Atlanta RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 298, 300-306, 308-312, 318, 319, 399): Date Range - 11/25/2023 Thru 1/19/2024

# Atlanta RPDC – Mail Service Performance - 8 Week Trend

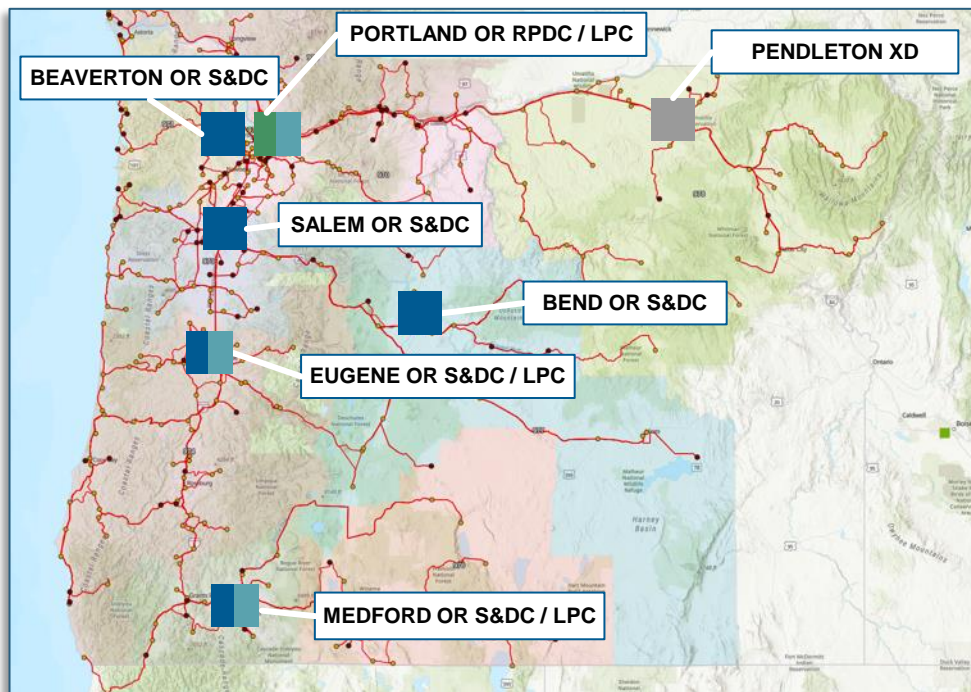


Atlanta RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 298, 300-306, 308-312, 318, 319, 399): Date Range - 11/25/2023 Thru 1/19/2024

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# Appendix - Portland

# Portland OR region | Portland RPDC has 3 LPCs, 5 S&DCs, and 1 Cross Dock



## Portland region summary

# LPCs	3
# S&DCs	5
# Cross Docks	1
# Offices (DUs+POs)	405 (302 DUs + 101 Standalone POs + 2 Standalone retail unit)
3-Digit ZIP Codes <sup>1</sup>	970, 971, 972, 973, 974, 975, 976, 977, 978, 986
5-Digit ZIP count	523

Numbers are for estimated Portland Destinating Go Live February 2024 state.

- 1. Source: CDAO LPC\_RPDC\_Data\_v4.7.xlsx
- 2. Active delivery ZIP-5s/DPF from AMS as of 8/8/2023



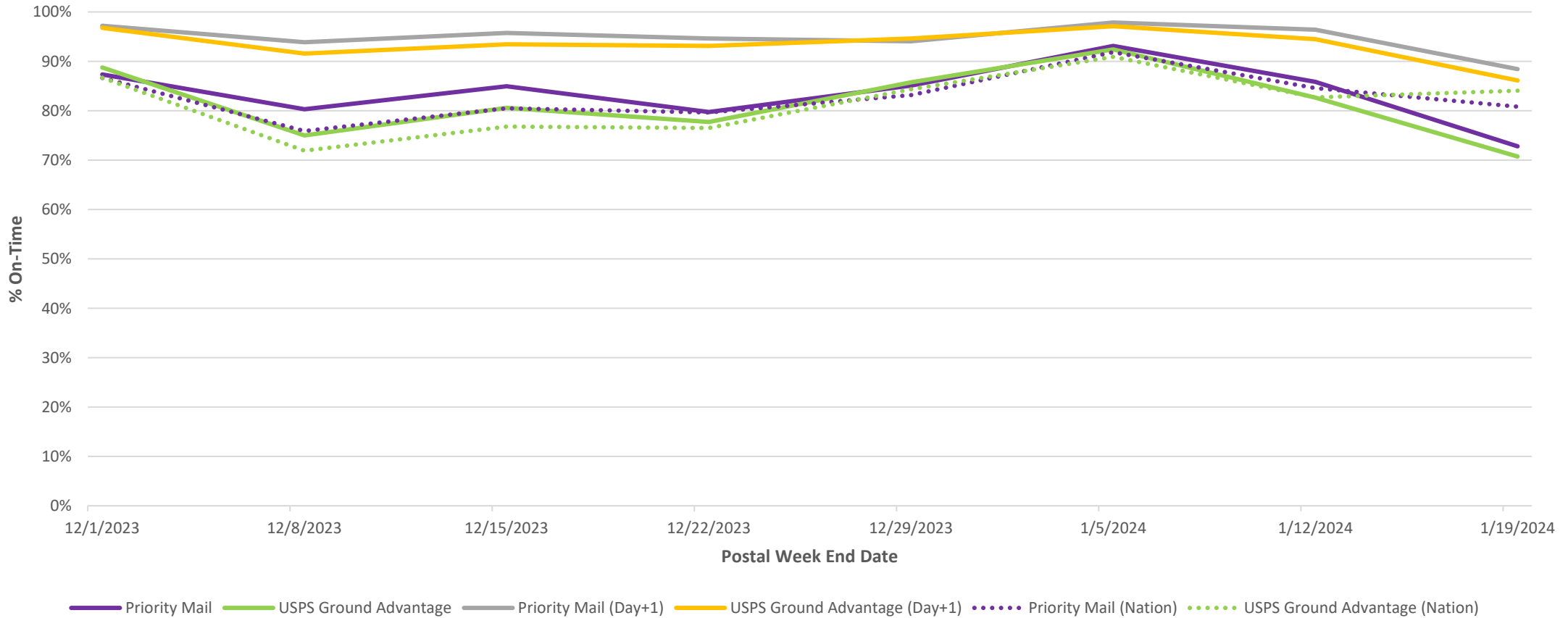
# Portland RPDC – Package Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Parcels	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating	Turnaround
Priority Mail	12/1/2023	37.16%	87.66%	97.18%	100.00%	87.01%	97.26%	86.42%	96.75%	93.25%	99.11%	87.34%	97.22%	185,510	160,289	35,600
	12/8/2023	30.65%	80.34%	94.06%	100.00%	80.23%	93.72%	78.71%	93.33%	90.81%	98.74%	80.29%	93.90%	233,574	245,318	38,143
	12/15/2023	35.34%	85.86%	95.92%	100.00%	83.89%	95.61%	84.91%	95.39%	91.28%	98.97%	84.95%	95.78%	236,115	235,095	41,129
	12/22/2023	26.70%	78.99%	94.53%	100.00%	80.60%	94.78%	77.61%	93.95%	87.79%	98.20%	79.77%	94.65%	332,596	310,886	48,876
	12/29/2023	39.18%	84.03%	93.54%	100.00%	86.35%	94.62%	82.94%	92.87%	91.33%	97.99%	85.12%	94.05%	172,387	168,614	25,165
	1/5/2024	42.28%	92.90%	97.46%	100.00%	93.34%	98.36%	93.04%	97.14%	92.17%	99.16%	93.11%	97.88%	138,071	129,681	24,290
	1/12/2024	29.77%	86.79%	96.76%	100.00%	84.83%	96.08%	85.94%	96.47%	91.87%	98.53%	85.85%	96.44%	179,204	167,867	27,988
	1/19/2024	18.35%	71.79%	87.24%	87.08%	74.04%	89.98%	71.01%	86.15%	76.72%	94.08%	72.79%	88.45%	80,492	87,153	13,835
USPS Ground Advantage	12/1/2023	52.41%	86.38%	95.91%	94.94%	92.35%	98.08%	83.70%	95.11%	98.04%	99.37%	88.75%	96.77%	419,689	517,702	118,883
	12/8/2023	34.54%	72.15%	90.30%	0.00%	79.64%	93.62%	68.27%	88.93%	97.61%	99.26%	75.02%	91.57%	599,313	836,156	127,435
	12/15/2023	36.86%	77.47%	92.42%	49.51%	85.34%	95.00%	73.95%	91.24%	97.74%	99.22%	80.60%	93.45%	606,240	783,288	136,197
	12/22/2023	30.82%	73.24%	91.99%	0.00%	84.16%	94.79%	69.13%	90.73%	96.00%	98.97%	77.75%	93.15%	638,624	769,354	138,940
	12/29/2023	41.95%	83.47%	93.69%	69.60%	89.55%	96.13%	80.92%	92.75%	97.70%	98.95%	85.78%	94.62%	357,858	495,693	88,801
	1/5/2024	48.39%	90.94%	96.47%	100.00%	94.88%	98.23%	89.15%	95.76%	98.67%	99.57%	92.42%	97.13%	325,641	441,639	101,794
	1/12/2024	39.78%	78.95%	93.06%	69.60%	88.56%	96.78%	74.69%	91.65%	98.22%	99.43%	82.67%	94.50%	421,696	546,470	120,908
	1/19/2024	29.23%	65.22%	82.69%	0.00%	80.18%	92.00%	60.73%	80.28%	93.32%	97.76%	70.74%	86.13%	274,298	404,013	64,526

Portland RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 970-978, 986): Date Range - 11/25/2023 Thru 1/19/2024

# Portland RPDC – Package Service Performance - 8 Week Trend



Portland RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 970-978, 986): Date Range - 11/25/2023 Thru 1/19/2024

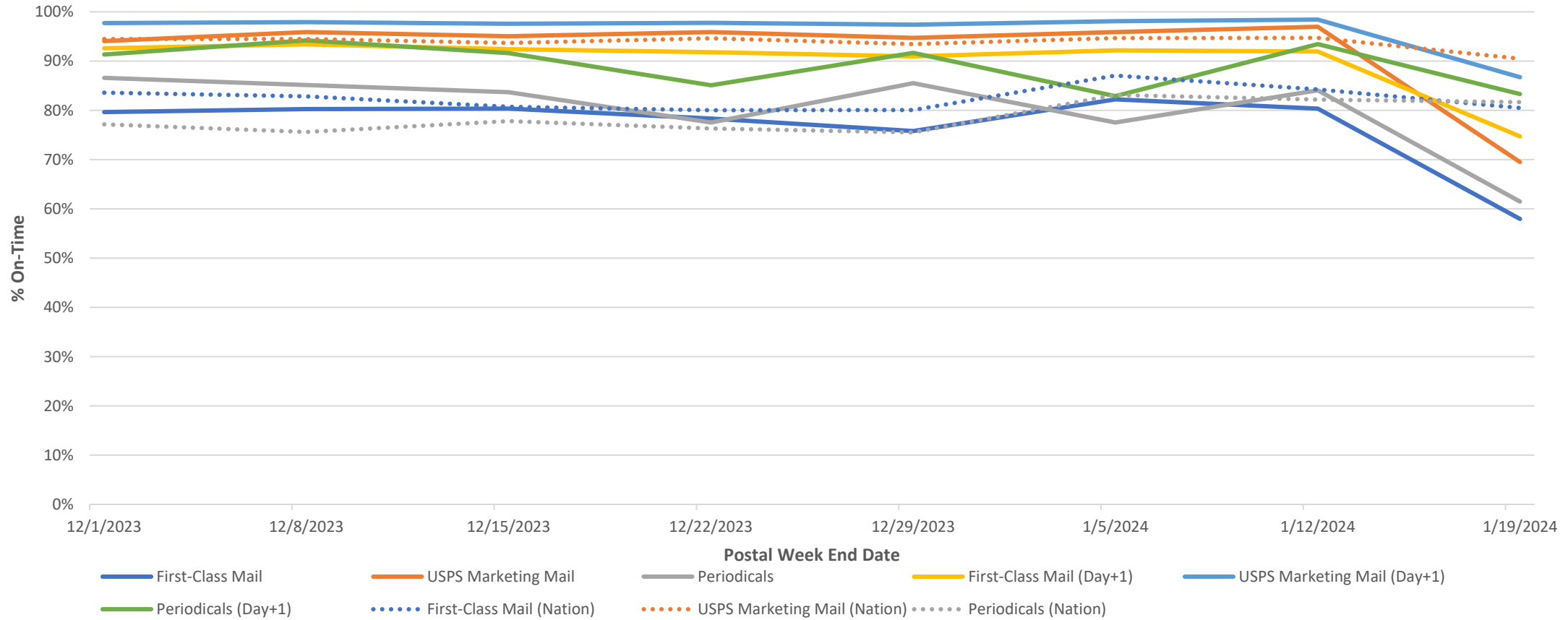
# Portland RPDC – Mail Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Mail	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating	Turnaround
First-Class Mail	12/1/2023	44.58%	83.15%	93.87%	68.16%	73.84%	90.55%	79.19%	92.11%	90.80%	97.28%	79.65%	92.62%	4,102,085	4,473,800	2,318,991
	12/8/2023	33.79%	82.31%	93.95%	68.16%	76.54%	92.44%	76.75%	91.02%	90.15%	98.08%	80.27%	93.41%	5,758,625	6,142,312	4,351,475
	12/15/2023	35.45%	83.44%	93.42%	21.35%	73.14%	90.03%	79.95%	90.75%	89.41%	98.01%	80.37%	92.41%	5,113,562	7,606,421	4,431,871
	12/22/2023	34.13%	80.77%	93.16%	0.00%	72.90%	88.79%	75.42%	90.49%	89.25%	97.39%	78.32%	91.80%	5,711,938	7,754,946	4,886,613
	12/29/2023	22.88%	79.28%	92.05%	0.00%	69.17%	88.84%	74.25%	89.68%	90.73%	97.45%	75.79%	90.94%	4,755,032	6,265,379	2,751,378
	1/5/2024	29.24%	83.69%	93.14%	0.00%	79.00%	90.07%	78.27%	90.15%	92.91%	98.25%	82.25%	92.20%	3,381,676	4,812,101	2,823,662
	1/12/2024	34.14%	84.19%	94.23%	20.10%	71.81%	86.78%	79.57%	92.17%	92.83%	98.07%	80.36%	91.92%	4,163,914	6,067,624	3,243,027
	1/19/2024	21.63%	57.60%	74.10%	0.00%	58.60%	75.93%	54.34%	70.91%	70.76%	86.91%	57.94%	74.72%	3,935,559	6,103,521	1,516,924
USPS Marketing Mail	12/1/2023	85.86%	94.13%	97.83%	94.18%	92.58%	95.84%	87.71%	95.42%	95.60%	98.39%	94.04%	97.73%	716,131	2,358,180	10,237,293
	12/8/2023	87.56%	96.15%	98.17%	91.70%	92.24%	94.26%	91.30%	95.73%	97.29%	98.74%	95.87%	97.89%	833,370	2,036,507	8,719,205
	12/15/2023	88.07%	95.26%	97.98%	91.70%	93.01%	94.35%	89.66%	96.18%	97.54%	98.72%	95.02%	97.60%	984,191	2,382,662	5,867,027
	12/22/2023	88.01%	96.06%	97.89%	91.70%	94.62%	96.99%	92.49%	96.36%	97.34%	98.44%	95.89%	97.78%	1,111,747	2,109,813	5,915,846
	12/29/2023	73.15%	94.53%	97.36%	78.79%	96.36%	97.64%	89.34%	95.32%	95.99%	97.94%	94.73%	97.39%	964,452	1,715,589	6,094,937
	1/5/2024	73.46%	95.92%	98.22%	91.70%	95.82%	97.18%	94.25%	96.63%	96.38%	98.65%	95.91%	98.12%	815,532	1,581,548	5,809,509
	1/12/2024	91.34%	97.06%	98.45%	91.70%	96.10%	98.22%	94.74%	96.87%	97.72%	98.90%	96.97%	98.43%	992,867	2,089,981	7,328,216
	1/19/2024	36.93%	66.52%	85.30%	0.00%	88.52%	95.79%	67.68%	83.39%	66.10%	86.00%	69.49%	86.72%	1,006,681	1,714,380	4,726,448
Periodicals	12/1/2023	55.81%	86.78%	91.50%	100.00%	76.25%	83.35%	69.04%	77.42%	90.74%	94.65%	86.58%	91.35%	7,074	68,017	305,047
	12/8/2023	52.53%	85.21%	94.27%	94.18%	59.25%	66.01%	73.06%	84.52%	88.43%	96.86%	85.15%	94.20%	1,084	96,085	362,297
	12/15/2023	38.06%	84.12%	92.14%	72.97%	0.46%	0.90%	68.63%	81.84%	90.95%	96.67%	83.66%	91.64%	1,877	103,382	234,815
	12/22/2023	42.23%	77.56%	85.12%	72.97%	68.35%	82.56%	67.29%	73.98%	81.02%	88.86%	77.54%	85.11%	745	83,827	249,198
	12/29/2023	61.22%	84.71%	89.20%	72.97%	87.12%	96.60%	53.24%	60.64%	93.97%	97.60%	85.50%	91.64%	191,598	88,326	300,102
	1/5/2024	46.16%	78.85%	84.87%	33.00%	73.64%	77.05%	65.24%	72.67%	89.15%	94.10%	77.52%	82.87%	69,404	87,338	115,344
	1/12/2024	48.69%	84.34%	93.48%	100.00%	70.68%	92.76%	73.20%	83.46%	87.78%	96.58%	84.04%	93.46%	9,139	95,667	309,381
	1/19/2024	28.06%	58.69%	82.14%	46.11%	90.54%	95.49%	59.45%	76.25%	58.42%	84.19%	61.48%	83.31%	33,123	88,992	256,192

Portland RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 970-978, 986): Date Range - 11/25/2023 Thru 1/19/2024

# Portland RPDC – Mail Service Performance - 8 Week Trend



Portland RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 970-978, 986): Date Range - 11/25/2023 Thru 1/19/2024

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# Appendix – Portland Material Flows

# Beaverton S&DC | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	-
Manual sort downstream parcels (F1)	-
SDUS sort carrier parcels	12k
Manual sort carrier parcels (F4)	-
Parcels cross-docking	-
Letters sorted	-
Letters cross-docking	214k
Flats sorted	-
Flats cross-docking	154k
Carrier count	73

Note: reflects volumes on an 85<sup>th</sup>% day

**Hub-specific notes:**

- Carrier sorting only hub
- Beaverton Aloha Branch will maintain its current operations with 20 carriers being served out of Beaverton S&DC, and the remaining 40 Aloha carriers coming from a direct RPDC dispatch.

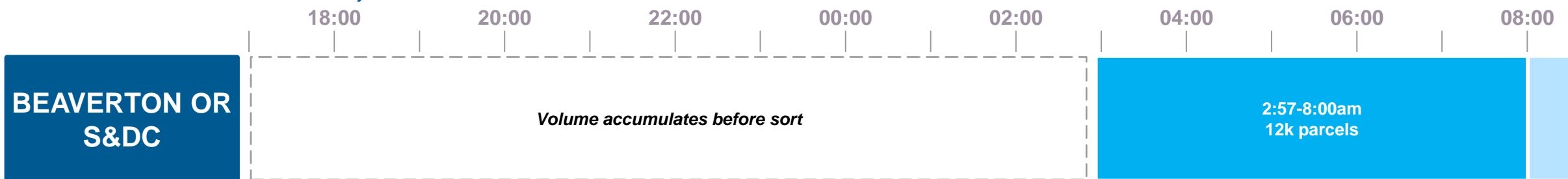
### What's changing vs. today?

Is arrival profile and run plan set up to meet DUT? ■■■

Are destinating sort plans known? ■■■

Are dispatches for destinating runs known, including where each 5 digit is going? ■■■

Are 5D ZIPs for each S&DC known? ■



Sign off from:

CRDO  CPDO  CTO  CLO

Downstream DU/PO Sort     Carrier Sort     CLO     CRDO  
 CTO     CPDO

# Salem S&DC | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	11k
Manual sort downstream parcels	-
SDUS sort carrier parcels	12k
Manual sort carrier parcels	-
Parcels cross-docking	15k
Letters sorted	-
Letters cross-docking	813k
Flats sorted	-
Flats cross-docking	287k
Carrier count	86

Note: reflects volumes on an 85<sup>th</sup>% day

Hub-specific notes
<ul style="list-style-type: none"> <li>Downstream sorting, carrier sorting, and cross-docking hub</li> <li>West Salem not being in-sourced due to constraints, 2k parcels shift to RPDC sort</li> </ul>

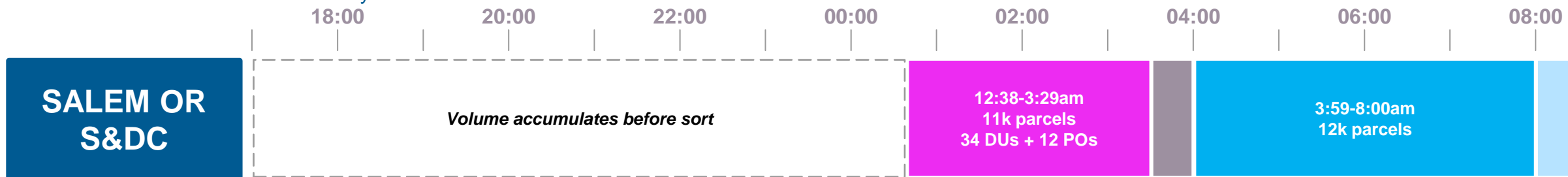
## What's changing vs. today?

Is arrival profile and run plan set up to meet DUT? ■ ■ ■

Are destinating sort plans known? ■ ■ ■

Are dispatches for destinating runs known, including where each 5 digit is going? ■ ■ ■

Are 5D ZIPs for each S&DC known? ■



Sign off from:

CRDO  
  CPDO  
  CTO  
  CLO

<span style="color:blue">■</span> Downstream DU/PO Sort	<span style="color:yellow">■</span> Carrier Sort	<span style="color:yellow">■</span> CLO	<span style="color:purple">■</span> CRDO
		<span style="color:green">■</span> CTO	<span style="color:blue">■</span> CPDO

# Bend S&DC | Requirements for Feb 2024 Activation

Hub Requirement Type	Feb 24, 2024 count
SDUS sort downstream parcels	3k
Manual sort downstream parcels	-
SDUS sort carrier parcels	9k
Manual sort carrier parcels	-
Parcels cross-docking	2k
Letters sorted	-
Letters cross-docking	209k
Flats sorted	-
Flats cross-docking	76k
Carrier count	47

**Hub-specific notes**

- Downstream sorting, carrier sorting, and cross-docking hub
- Bend sort speed currently assumed to be slower - 2.5k PPH because not an SDUS+ belt

**What's changing vs. today?**

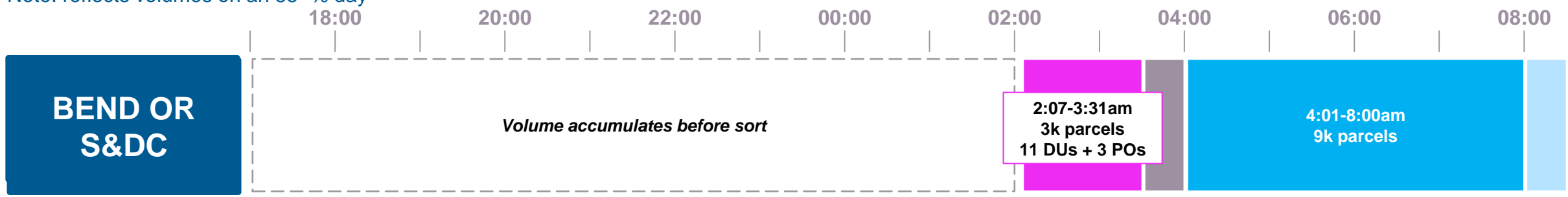
Is arrival profile and run plan set up to meet DUT? ■■■

Are destinating sort plans known? ■■■

Are dispatches for destinating runs known, including where each 5 digit is going? ■■■

Are 5D ZIPs for each S&DC known? ■

Note: reflects volumes on an 85<sup>th</sup>% day



Sign off from:

CRDO  CPDO  CTO  CLO

Downstream DU/PO Sort
  Carrier Sort
  CLO
  CRDO
  CTO
  CPDO



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# Appendix - Charlotte

# Charlotte region overview

Status	On track
Model	50% complete

Integration activities in progress
1. Ongoing service performance and customer experience monitoring
2. Phasing plan for mail & package moves and facility activation
3. Determine disposition timing for Mid-C PSA
4. Postal Paks for S&DCs
5. Plan for accelerated Mid-C LPC activation
6. Explore routing destinating volume for Greenville, Johnson City, and Hickory through Charlotte RPDC
<i>Today's focus in blue text</i>

Risks
Decisions from Prior Weeks

## Completed and Upcoming Activities

As of 1.25.2024

Milestone/Deliverable	Date
Health checks start	Started 9/5
Plans locked for originating, partial Charlotte RPDC go-live (5-zips, interim state sort plans, interim state staffing) ahead of 11/4 launch	Completed 9/20 11/1
Install and burn-in 5 HOPS machines	Completed
☆ <b>Start originating package move</b> (Mid-C P&DC to Charlotte RPDC)	Completed 11/6
Move remaining originating package volume (65%) from Greenville P&DC to RPDC	Completed 11/27
Official notification posted to Mid-C BMEU customers	Completed 12/15
☆ <b>Start destinating package move</b> (Mid-C P&DC to Charlotte RPDC)	Completed 12/30
Move Mid-C BMEU to RPDC	1/15
THS insourcing	Completed 1/20
Final customer notification for mail and package moves (drop ship and BMEU)	TBD (45 days pre-launch)
☆ <b>End originating package move</b> (Johnson City and Hickory to RPDC)	TBD
90% model released	10/20 TBD
100% model released	11/17 TBD
Critical plans locked for destinating, full Charlotte RPDC go-live (5-zips, transportation, sort schema, staffing) ahead of full destinating move launch	TBD
☆ <b>End destinating package move</b> - Move remaining destinating package volume (from Greenville, Hickory, and Johnson City ZIP3s) to Charlotte RPDC	TBD
Shift to new operating plan	TBD
Local Transportation Optimization launch and PVO/PVS conversion	TBD
Charlotte LPC (current Mid-C P&DC) go-live	9/7
☆ <b>Destinating &amp; originating letters &amp; flats move</b> – full region to RPDC and LPCs	TBD
S&DC Transfer Hub capability launch	TBD (multiple dates)

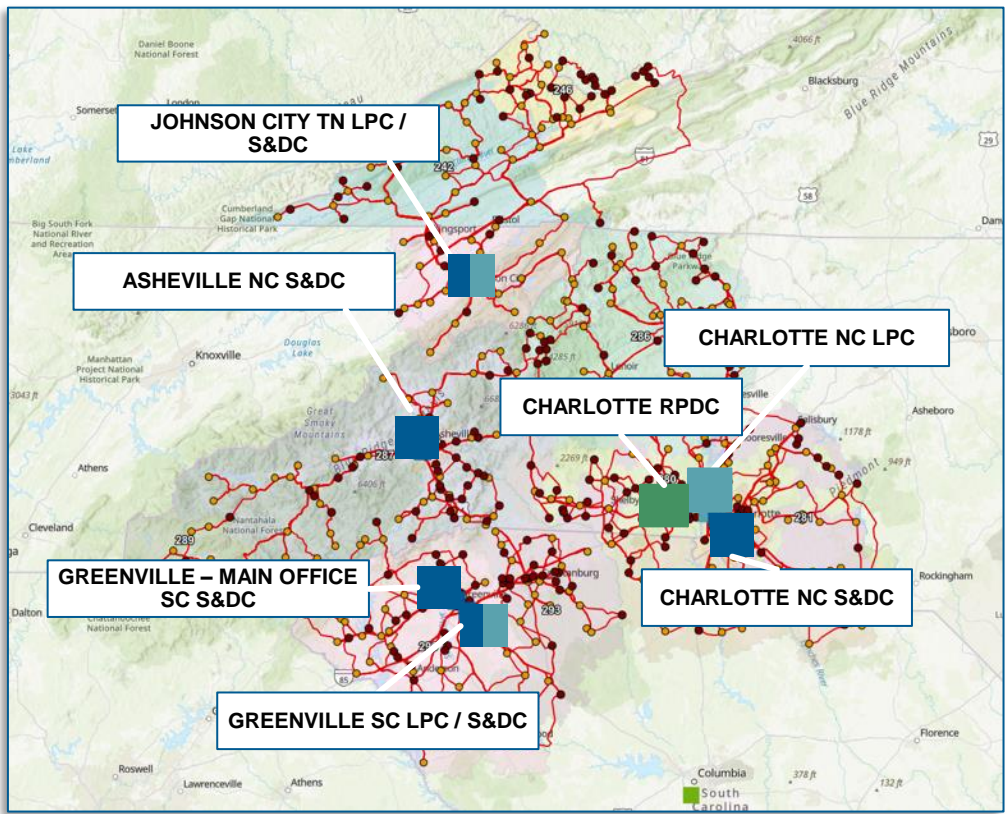
2023  
2024



Approved	Approved with condition	Not Approved	New proc. / method.	Additional info req.	Guiding principle
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◆ Completed	◆ On track	◆ At risk	◆ Off track	☆ Key mail & package move dates
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# Charlotte NC region overview | Gastonia RPDC has 5 S&DCs and 3 LPCs



■ RPDC  
 ■ LPC  
 ■ S&DC  
 — Route

## Charlotte region summary

# LPCS	3
# S&DCs	5
# Offices (DUs+POs)	514 (306 DUs + 208 Standalone POs)
3-Digit ZIP Codes	242, 246, 280, 281, 282, 286, 287, 288, 289, 293, 296, 297, 376
Critical dates	Partial Parcel Go-Live - Nov. 2023 End-State – TBC

Note: Numbers are for estimated Charlotte Destinating Go Live September 2024 state; excludes new Johnson City TN area S&DC under contracting/lease process

# Charlotte NC region | Gastonia RPDC Parcel Flow

3 ZIPS: 242, 246, 280, 281, 282, 286, 287, 288, 289, 293, 296, 297, 376

**GASTONIA NC RPDC**  
353k network parcels  
203 RPDC Separations

Team is adjusting options to achieve <190 RPDC separations for future model release

306k (87%) of parcels finalized to 5-zip level at RPDC

Expected to be co-located S&DC/LPC in late 2024 in new building

Facility Info	Greenville SC LPC Catchment Area			Johnson City TN LPC Catchment Area	Mid Carolina NC P&DC Catchment Area	
	ASHEVILLE NC S&DC	GREENVILLE - MAIN OFFICE SC S&DC	GREENVILLE SC S&DC	JOHNSON CITY TN LPC	CHARLOTTE NC S&DC	MID CAROLINA NC LPC / Originating Mail
S&DC Carriers	91	110	157	-	293	-
Carrier Parcel volume	11k	10k	18k	-	29k	-
DUs / POs Sorted	15 / 36	17 / 15	34 / 26	- / -	34 / 92	- / -
DUs / POs XD	- / -	- / -	44 / -	63 / 46	- / -	85 / -
Downstream Parcels Sorted	4k	12k	23k	-	8k	-
Parcels XD	-	-	65k	34k	-	136k
% of Parcels	4%	7%	30%	10%	11%	39%

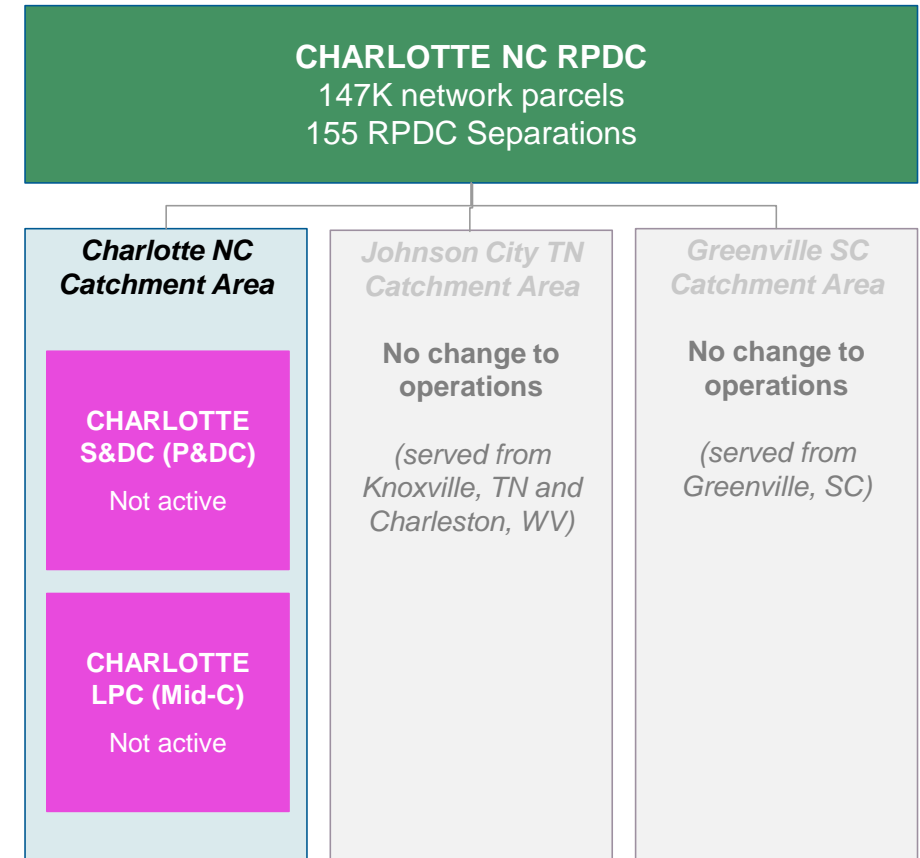
New building being evaluated for Johnson City LPC that could include Delivery space – potential co-located LPC / S&DC

Evaluating alternative XD locations to relieve space-constrained Mid Carolina LPC

# Charlotte | Volume moves through December 2024

- ✓ **10/16** – ~35% originating parcel volume Greenville → RPDC (Asheville, Hendersonville) *[complete]*
- ✓ **11/6** – Originating machinable parcel volume Mid-C → RPDC *[complete]*
- ✓ **11/6** - Originating NMOs volume Mid-C → RPDC (after USS operational) *[complete]*
- ✓ **11/25** – ~65% remaining originating parcel volume Greenville → RPDC *[complete]*
- ✓ **12/30** – Destinating parcel volume Mid-C → RPDC (280, 281, 282, 297) *[complete]*

## Jan. 2024 state (destinating parcels)

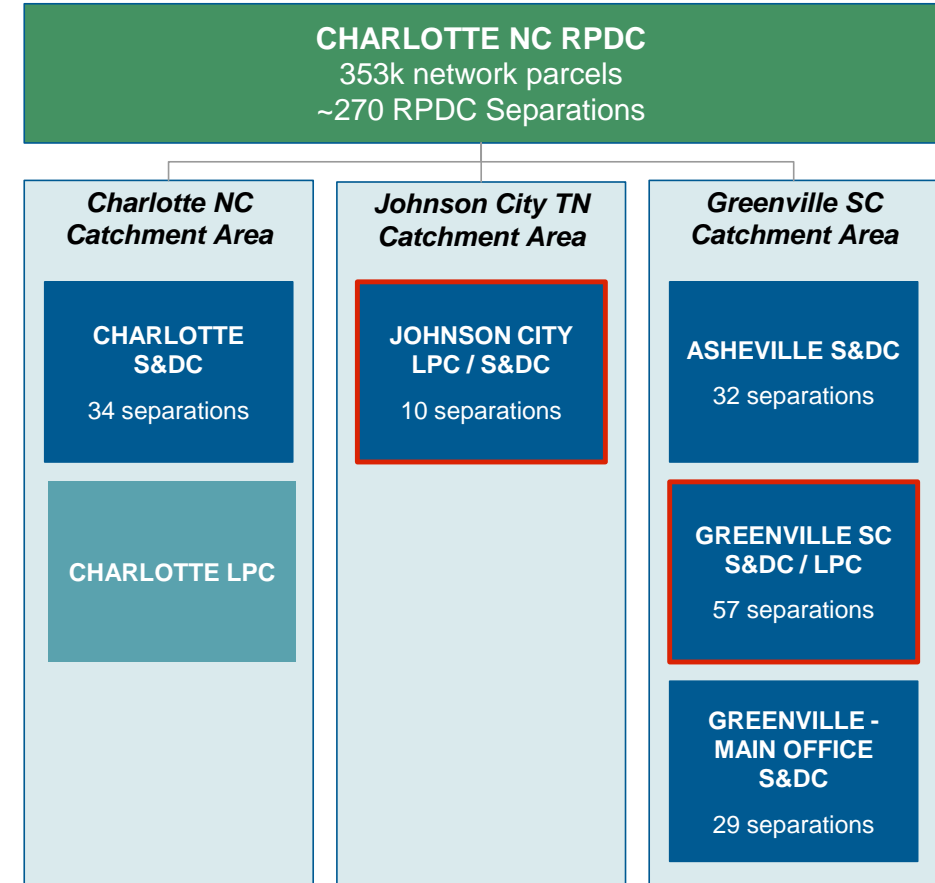


*All originating parcels + Mid-C destinating at RPDC  
Operating under current operating plan for originating and destinating parcel volume*

# Charlotte | Open items to address

- ❑ S&DC activation dates
- ❑ Shift to new operating plan
- ❑ Remaining destinating parcel volume moves to RPDC
  - ❑ **Johnson City** (242, 246, 376)
  - ❑ **Hickory** (286)
  - ❑ **Greenville** (287, 288, 289, 293, 296)
- ❑ Originating letters & flats move to RPDC / Charlotte LPC
- ❑ Destinating letters & flats move to LPCs
- ❑ Plan to bring down number of separations at the RPDC

## End state (destinating parcels)



All originating and destinating parcels at RPDC  
 Operating under new operating plan for originating and destinating parcel volume



## Charlotte RPDC – Package Service Performance

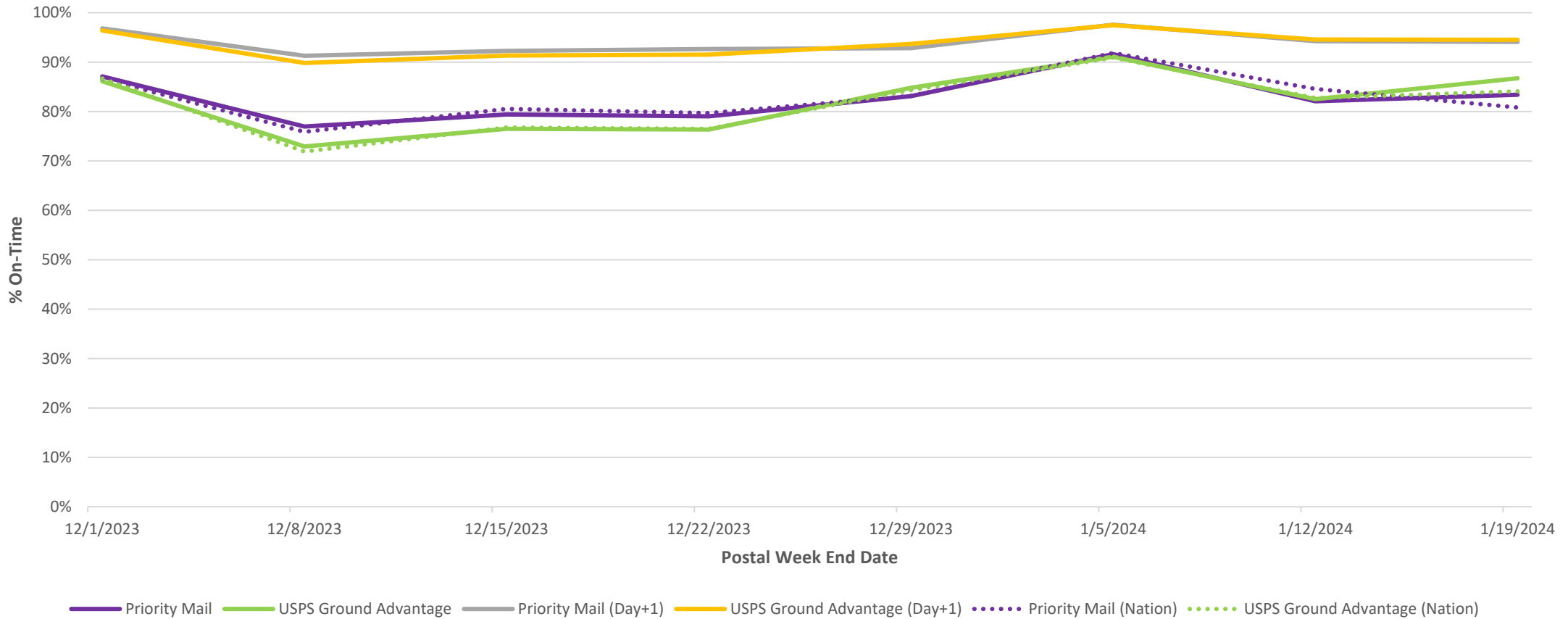
As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Parcels	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1		% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating
Priority Mail	12/1/2023	45.80%	87.68%	96.99%	100.00%	86.06%	96.54%	87.86%	97.04%	85.01%	96.33%	87.09%	96.83%	152,531	249,676	17,067
	12/8/2023	38.66%	80.60%	92.95%	99.17%	72.01%	88.99%	80.70%	92.92%	79.34%	93.31%	76.95%	91.27%	232,062	292,560	21,401
	12/15/2023	40.79%	82.65%	93.92%	99.17%	74.78%	89.85%	82.96%	94.00%	77.88%	92.77%	79.42%	92.25%	225,243	303,843	19,975
	12/22/2023	39.07%	83.42%	94.73%	99.17%	73.19%	89.89%	83.93%	94.88%	76.40%	92.60%	79.01%	92.64%	293,401	361,841	26,663
	12/29/2023	44.55%	85.31%	94.10%	100.00%	80.42%	91.27%	85.30%	94.07%	85.43%	94.47%	83.10%	92.82%	157,565	178,023	13,330
	1/5/2024	48.25%	91.19%	97.53%	100.00%	92.21%	97.64%	91.13%	97.47%	91.91%	98.28%	91.60%	97.57%	113,114	153,246	12,230
	1/12/2024	35.95%	81.07%	93.80%	100.00%	83.43%	94.79%	81.06%	93.76%	81.17%	94.35%	82.06%	94.22%	161,167	207,240	14,929
	1/19/2024	34.94%	84.70%	94.55%	100.00%	81.77%	93.51%	85.78%	94.55%	73.29%	94.53%	83.38%	94.08%	124,009	138,082	13,005
USPS Ground Advantage	12/1/2023	47.90%	86.76%	96.69%	100.00%	85.07%	95.93%	86.81%	96.70%	86.08%	96.57%	86.11%	96.40%	556,739	828,340	65,185
	12/8/2023	37.79%	75.16%	90.90%	88.86%	69.84%	88.35%	74.78%	90.72%	80.72%	93.50%	72.93%	89.83%	778,486	1,008,865	70,129
	12/15/2023	39.79%	78.16%	92.25%	99.17%	73.94%	89.89%	78.08%	92.16%	79.41%	93.76%	76.47%	91.31%	734,650	1,035,682	65,564
	12/22/2023	38.90%	80.72%	93.75%	99.17%	70.75%	88.69%	81.06%	93.86%	76.20%	92.21%	76.33%	91.52%	821,974	973,071	72,033
	12/29/2023	44.63%	87.12%	94.94%	100.00%	81.98%	92.16%	87.07%	94.99%	87.88%	94.30%	84.79%	93.68%	479,300	540,904	36,882
	1/5/2024	48.95%	91.34%	97.41%	100.00%	90.75%	97.56%	91.22%	97.35%	93.13%	98.26%	91.10%	97.47%	402,647	534,750	38,190
	1/12/2024	40.02%	82.24%	94.56%	100.00%	82.77%	94.53%	81.84%	94.49%	88.23%	95.55%	82.48%	94.55%	578,760	683,181	45,477
	1/19/2024	45.40%	87.22%	94.72%	100.00%	86.11%	94.25%	86.88%	94.55%	91.80%	96.95%	86.72%	94.51%	454,553	515,513	38,293

Charlotte RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 242, 246, 280-282, 286-289, 293, 296, 297, 376): Date Range - 11/25/2023 Thru 1/19/2024

# Charlotte RPDC – Package Service Performance - 8 Week Trend

As of 01.19.2024



Charlotte RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 242, 246, 280-282, 286-289, 293, 296, 297, 376): Date Range - 11/25/2023 Thru 1/19/2024



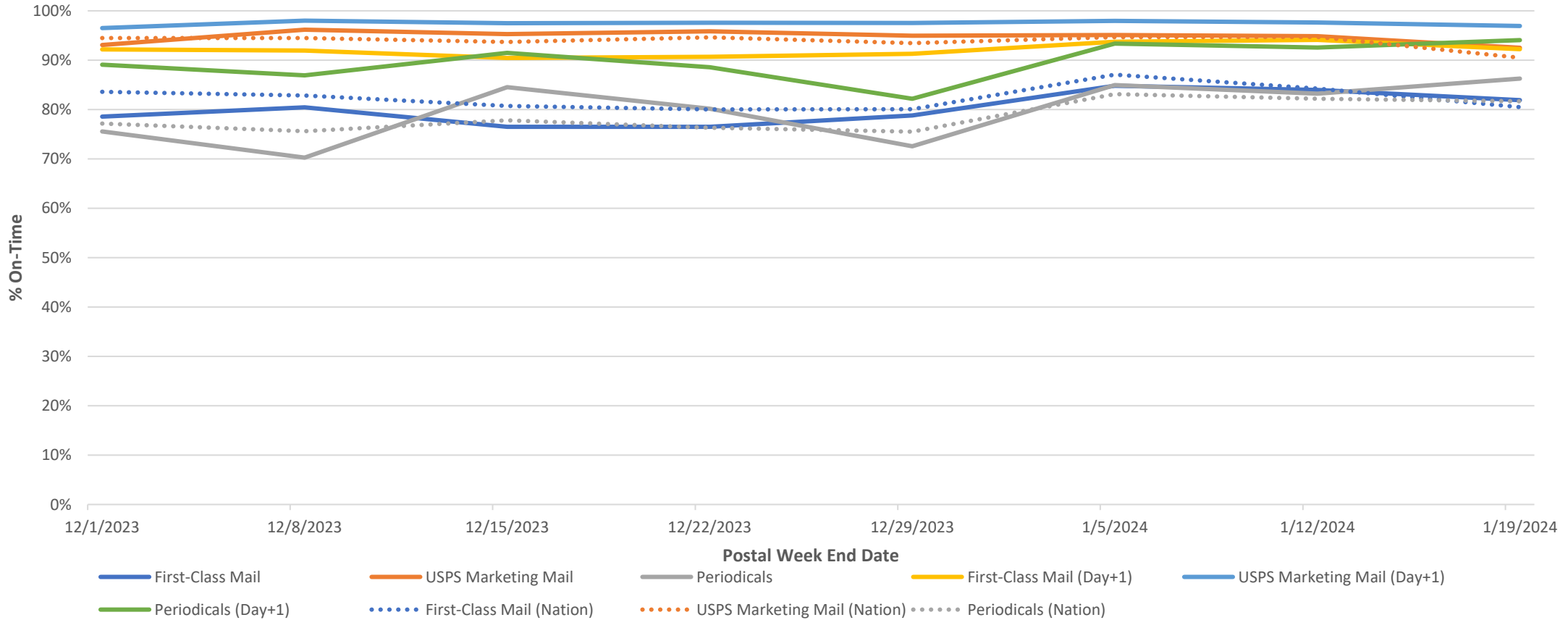
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As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Mail	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating	Turnaround
First-Class Mail	12/1/2023	42.15%	78.51%	92.03%	89.69%	78.63%	92.46%	76.64%	91.29%	88.32%	95.95%	78.56%	92.19%	6,714,880	10,252,378	1,959,201
	12/8/2023	33.06%	80.33%	91.50%	96.77%	80.64%	92.60%	76.98%	89.77%	92.03%	97.57%	80.45%	91.93%	9,821,057	12,091,516	3,460,537
	12/15/2023	30.18%	76.72%	90.19%	79.49%	76.04%	90.92%	73.29%	88.24%	88.48%	96.88%	76.48%	90.45%	10,101,469	14,286,249	4,168,496
	12/22/2023	32.09%	78.74%	91.51%	90.09%	72.21%	89.12%	75.30%	89.73%	89.79%	97.22%	76.50%	90.69%	10,329,770	15,075,343	4,699,146
	12/29/2023	27.82%	79.62%	90.75%	42.14%	77.45%	92.12%	77.24%	89.62%	92.31%	96.76%	78.79%	91.27%	8,243,513	11,275,142	2,117,927
	1/5/2024	33.58%	86.31%	94.23%	100.00%	81.60%	92.68%	84.90%	93.56%	93.36%	97.58%	84.83%	93.75%	5,600,817	10,187,450	2,032,460
	1/12/2024	41.61%	84.80%	94.54%	100.00%	82.72%	93.46%	83.15%	93.91%	92.81%	97.60%	83.99%	94.12%	9,529,462	12,298,742	2,541,007
	1/19/2024	35.36%	84.47%	93.09%	90.09%	78.23%	91.00%	82.87%	92.24%	92.07%	97.13%	81.89%	92.22%	8,928,155	10,439,319	2,188,010
USPS Marketing Mail	12/1/2023	77.80%	94.02%	97.52%	99.17%	82.80%	85.94%	90.95%	95.29%	95.21%	98.38%	93.05%	96.52%	1,713,900	5,078,844	13,054,968
	12/8/2023	88.61%	96.50%	98.22%	96.77%	93.54%	96.25%	93.61%	96.78%	97.85%	98.90%	96.17%	98.00%	2,062,120	5,290,322	11,271,684
	12/15/2023	88.19%	95.77%	97.62%	90.09%	91.55%	96.49%	91.55%	95.47%	97.88%	98.69%	95.28%	97.49%	1,690,735	4,275,455	8,556,088
	12/22/2023	87.68%	95.84%	97.60%	90.09%	96.02%	97.51%	91.79%	95.16%	97.84%	98.81%	95.86%	97.59%	1,345,115	3,525,862	7,133,756
	12/29/2023	71.62%	94.99%	97.55%	78.50%	94.45%	97.39%	90.38%	94.90%	97.16%	98.80%	94.93%	97.53%	1,130,947	3,070,315	6,519,655
	1/5/2024	64.08%	95.68%	98.13%	21.16%	91.12%	96.89%	93.52%	96.81%	96.85%	98.84%	95.07%	97.96%	1,959,479	4,464,276	8,249,160
	1/12/2024	82.11%	95.32%	97.95%	100.00%	90.45%	94.50%	94.99%	97.39%	95.49%	98.25%	94.86%	97.63%	1,602,920	5,293,971	10,156,117
	1/19/2024	63.09%	92.84%	97.08%	76.25%	89.84%	95.69%	86.68%	94.05%	95.66%	98.46%	92.51%	96.93%	1,573,691	4,020,942	8,815,203
Periodicals	12/1/2023	21.79%	75.41%	89.11%	99.17%	84.87%	88.44%	69.62%	84.78%	78.79%	91.65%	75.56%	89.10%	10,147	224,794	383,556
	12/8/2023	34.32%	69.95%	86.86%	98.72%	82.96%	90.02%	56.47%	81.86%	80.09%	90.61%	70.25%	86.93%	10,007	184,774	245,801
	12/15/2023	42.35%	84.63%	91.55%	98.72%	75.93%	85.06%	70.57%	78.84%	90.25%	96.63%	84.55%	91.49%	6,129	193,601	484,368
	12/22/2023	37.26%	80.19%	88.60%	100.00%	77.00%	84.13%	68.85%	78.39%	86.97%	94.71%	80.18%	88.58%	2,367	173,369	290,004
	12/29/2023	35.98%	72.14%	81.88%	17.74%	88.89%	93.85%	55.20%	64.58%	84.30%	94.31%	72.55%	82.18%	8,977	148,631	206,914
	1/5/2024	54.25%	84.74%	93.15%	92.49%	88.53%	96.66%	82.70%	89.44%	86.41%	96.20%	84.94%	93.34%	21,323	166,855	202,301
	1/12/2024	49.55%	82.09%	92.10%	100.00%	96.72%	97.86%	75.85%	86.78%	86.01%	95.44%	83.23%	92.55%	34,095	155,767	247,631
	1/19/2024	33.87%	86.28%	94.09%	100.00%	79.09%	86.93%	79.81%	88.27%	89.46%	96.94%	86.25%	94.05%	2,661	198,879	404,611

Charlotte RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 242, 246, 280-282, 286-289, 293, 296, 297, 376): Date Range - 11/25/2023 Thru 1/19/2024

# Charlotte RPDC – Mail Service Performance - 8 Week Trend



Charlotte RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 242, 246, 280-282, 286-289, 293, 296, 297, 376): Date Range - 11/25/2023 Thru 1/19/2024

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# Appendix – Boise

# Boise region overview

Status	On track
Model	90% complete

Integration activities in progress
<ol style="list-style-type: none"> <li>Ongoing service performance monitoring</li> <li>Staffing retention post-peak</li> </ol>
<i>Today's focus in blue text</i>

Risks
Decisions from Prior Weeks

## Completed and Upcoming Activities

As of 1.25.2024

Milestone/Deliverable	Date
☆ <b>Originating letters and flats move</b> - Salt Lake City P&DC into Boise RPDC / LPC (SCF 832, 834)	Completed 7/1
☆ <b>Originating package move</b> - Salt Like City P&DC to Boise RPDC / LPC (SCF 832, 834)	Completed 7/1
☆ <b>Destinating package move</b> – Salt Like City P&DC to Boise RPDC / LPC (SCF 832, 834)	Completed 7/1
☆ <b>Destinating flats &amp; primary letters move</b> - Salt Lake City P&DC into Boise RPDC / LPC (SCF 832, 834)	Completed 7/1
90% model release	Completed 10/27
Finalize additional staff hiring ahead of peak season	Completed
Peak season employees start date	Completed 11/17
100% model release (LRO team)	1/15
Shift to new operating plan	4/26
THS insourcing	4/26
Local Transportation Optimization launch	4/26

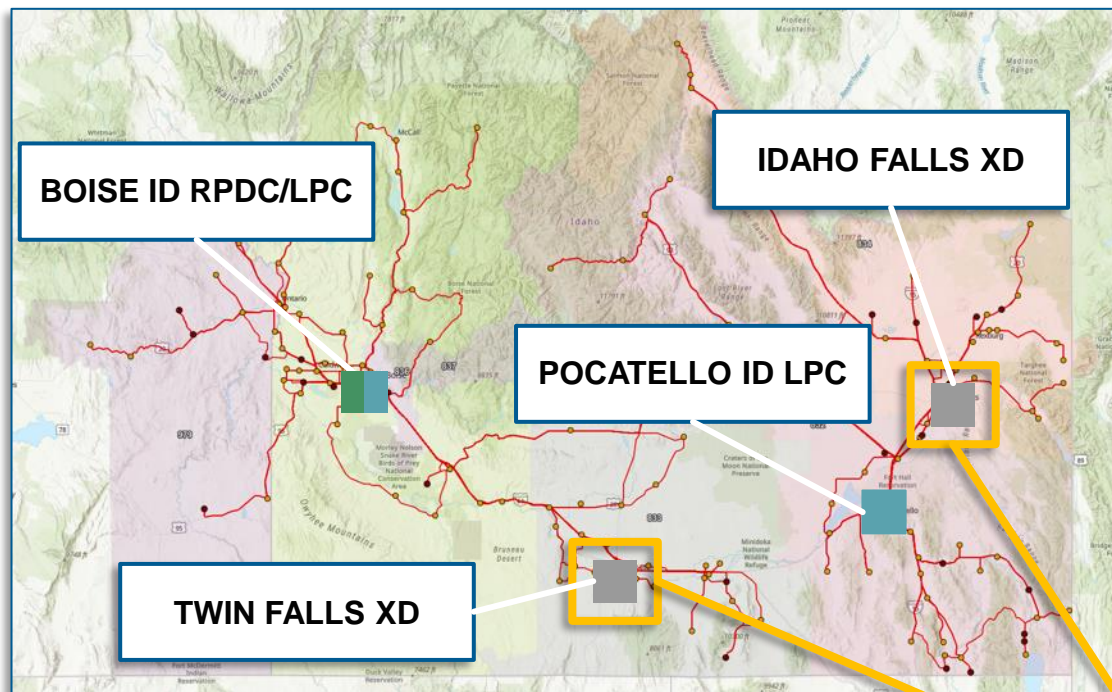


Approved	Approved with condition	Not Approved	New proc. / method.	Additional info req.	Guiding principle
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◆ Completed
◆ On track
◆ At risk
◆ Off track
☆ Key mail & package move dates

2023  
2024

# Boise region | Boise region has 2 LPCs, 0 S&DCs, and 2 Cross-docks



## Boise region summary

# LPCS	2
# S&DCs	0
# Cross-docks (XD)	2
# Offices (DUs+POs)	166 (131 DUs + 35 Standalone POs)
# 5-Digit ZIP codes	249
3-Digit ZIP Codes	832, 833, 834, 836, 837, 979

90% model reflects continued usage of two current state cross-docks

# Boise region | Feb 2024 parcel flow summary

3-Digit ZIPs: 832, 833, 834, 836, 837, 979

**BOISE ID RPDC**  
77k network parcels<sup>1</sup>  
130 RPDC Separations

**76k (99%) network parcels<sup>1</sup> & 227 (91%) of 5-digit delivery ZIPs finalized to 5-digit level at RPDC**

Facility Info	Boise ID LPC Catchment Area 833, 836, 837, 979		Pocatello ID LPC Catchment Area 832, 834	
	BOISE ID LPC	TWIN FALLS ID XD	IDAHO FALLS ID XD	POCATELLO ID LPC
Carrier count <sup>2</sup>	-	41	50	52
Carrier parcels sorted <sup>3</sup>	-	3k	6k	6k
DUs / POs Sorted <sup>4</sup>	- / -	- / 3	- / 2	- / 14
DUs / POs XD	53 / -	23 / -	23 / -	30 / -
Downstream parcels sorted <sup>5</sup>	0.1k	0.2k	-	0.5k
Parcels XD	48k	5k	2k	12k
% of Parcels	63%	11%	10%	16%

 Co located with RPDC

<sup>1</sup> Includes all network & hub-entered parcel pieces  
<sup>2</sup> Carrier count source is S&DC team and Postal Properties - 10.12.2023  
<sup>3</sup> Carrier sort parcels include network and destination entered volume, including volume of children of hub  
<sup>4</sup> PO boxes will be jackpotted at RPDC and manually sorted at hub  
<sup>5</sup> Downstream sort parcels is only network volume

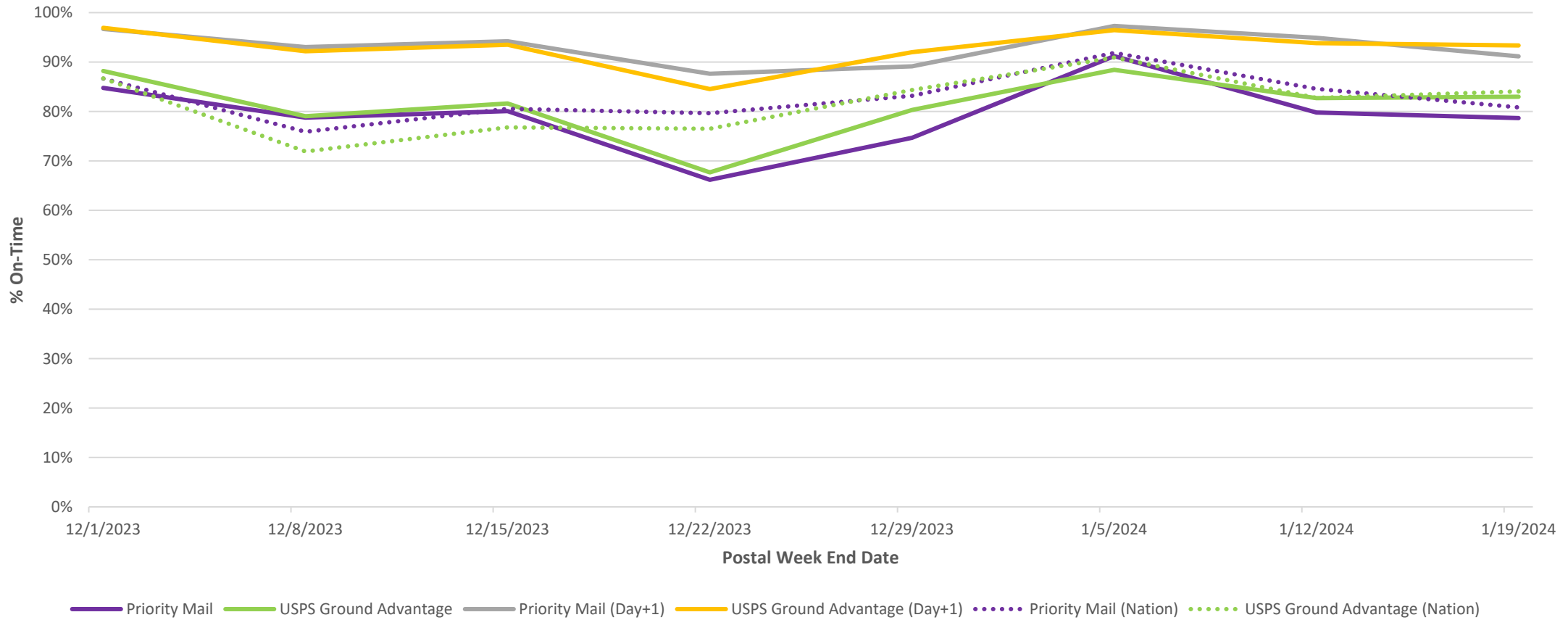
# Boise RPDC – Package Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Parcels	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1		% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating
Priority Mail	12/1/2023	38.95%	84.11%	96.43%	100.00%	85.47%	96.92%	83.86%	96.29%	87.82%	98.54%	84.79%	96.68%	46,761	44,309	3,078
	12/8/2023	32.17%	79.58%	93.53%	100.00%	77.84%	92.47%	79.16%	93.21%	86.92%	98.95%	78.73%	93.01%	58,732	58,406	3,340
	12/15/2023	33.39%	79.66%	93.90%	100.00%	80.48%	94.44%	79.56%	93.72%	81.08%	96.31%	80.08%	94.18%	64,691	56,787	4,254
	12/22/2023	19.56%	60.66%	86.05%	56.66%	71.37%	89.10%	59.60%	85.62%	75.52%	92.05%	66.15%	87.61%	81,296	72,140	5,143
	12/29/2023	29.91%	72.30%	89.29%	73.14%	77.18%	89.00%	72.22%	89.42%	73.72%	86.97%	74.67%	89.15%	43,047	43,246	2,310
	1/5/2024	39.83%	89.49%	96.79%	100.00%	93.12%	97.84%	89.30%	96.70%	92.98%	98.39%	91.18%	97.28%	29,349	31,868	1,796
	1/12/2024	28.23%	82.58%	94.80%	100.00%	77.13%	94.96%	82.19%	94.62%	88.79%	97.72%	79.80%	94.88%	42,588	38,590	2,408
	1/19/2024	28.48%	83.37%	94.01%	100.00%	73.27%	87.84%	82.67%	93.62%	92.67%	99.13%	78.66%	91.13%	24,362	25,966	1,950
USPS Ground Advantage	12/1/2023	39.61%	78.85%	94.63%	100.00%	95.07%	98.60%	77.67%	94.29%	96.00%	99.49%	88.18%	96.91%	200,080	138,506	9,545
	12/8/2023	29.85%	66.63%	87.28%	56.66%	89.74%	96.38%	65.31%	86.72%	93.70%	98.74%	79.06%	92.18%	244,462	200,228	9,755
	12/15/2023	30.05%	70.90%	89.52%	56.66%	90.68%	96.86%	69.50%	88.95%	92.76%	98.36%	81.61%	93.49%	228,542	181,775	11,618
	12/22/2023	19.34%	50.30%	75.59%	0.00%	84.51%	93.17%	48.33%	74.64%	84.29%	92.14%	67.70%	84.53%	215,576	196,921	11,383
	12/29/2023	30.30%	71.97%	89.66%	58.76%	89.11%	94.47%	71.28%	89.62%	85.58%	90.58%	80.30%	92.00%	119,814	120,622	6,124
	1/5/2024	37.77%	80.04%	94.16%	73.14%	97.10%	98.84%	79.04%	93.86%	97.45%	99.27%	88.42%	96.46%	110,536	108,157	6,201
	1/12/2024	31.04%	71.51%	89.38%	73.14%	92.68%	97.79%	69.73%	88.68%	96.39%	99.15%	82.72%	93.83%	161,431	133,767	9,596
	1/19/2024	36.72%	78.47%	91.84%	73.14%	88.60%	95.24%	77.07%	91.31%	96.67%	98.67%	82.96%	93.35%	91,787	106,939	8,280

Boise RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 832-834, 836-837, 979): Date Range - 11/25/2023 Thru 1/19/2024

# Boise RPDC – Package Service Performance - 8 Week Trend



Boise RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 832-834, 836-837, 979): Date Range - 11/25/2023 Thru 1/19/2024



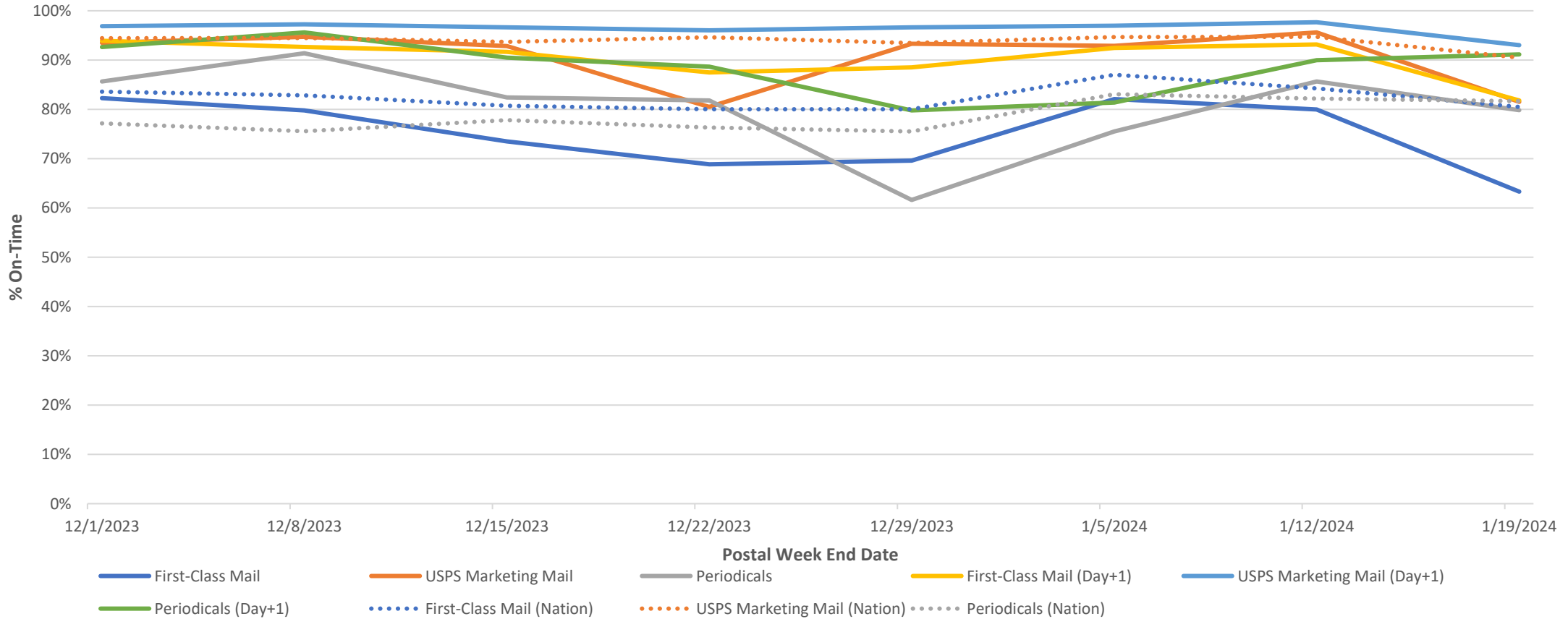
# Boise RPDC – Mail Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Mail	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1		% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating
First-Class Mail	12/1/2023	37.81%	82.59%	93.75%	71.05%	81.12%	94.51%	78.12%	92.41%	92.92%	96.83%	82.27%	93.92%	587,127	1,456,150	631,614
	12/8/2023	23.78%	78.62%	91.85%	0.00%	83.57%	95.32%	70.90%	88.17%	92.13%	98.30%	79.78%	92.67%	1,005,940	2,085,368	1,191,626
	12/15/2023	24.74%	71.64%	90.83%	0.00%	78.69%	94.08%	61.93%	87.05%	90.66%	98.24%	73.51%	91.69%	1,236,305	2,271,621	1,159,510
	12/22/2023	20.54%	67.20%	86.04%	0.00%	73.32%	91.54%	57.27%	80.42%	87.31%	97.41%	68.84%	87.51%	1,386,251	2,540,520	1,255,566
	12/29/2023	14.78%	67.86%	88.48%	0.00%	74.29%	88.56%	60.32%	85.38%	90.97%	97.98%	69.61%	88.51%	985,495	1,988,363	648,851
	1/5/2024	21.98%	81.28%	91.90%	0.00%	85.67%	95.01%	76.49%	89.21%	92.23%	98.06%	82.11%	92.49%	539,644	1,609,705	702,883
	1/12/2024	27.78%	80.45%	93.05%	20.87%	78.07%	93.66%	74.99%	90.80%	93.42%	98.40%	79.96%	93.17%	816,126	2,207,644	928,559
	1/19/2024	18.22%	59.48%	79.43%	0.00%	80.67%	92.41%	52.32%	75.21%	78.12%	90.43%	63.34%	81.80%	578,504	1,877,155	720,831
USPS Marketing Mail	12/1/2023	82.57%	94.53%	97.56%	85.21%	68.42%	79.68%	92.47%	96.05%	95.86%	98.55%	93.52%	96.88%	132,577	1,301,574	2,008,575
	12/8/2023	77.82%	95.01%	97.57%	14.38%	90.02%	91.79%	92.87%	96.31%	96.83%	98.64%	94.74%	97.26%	155,415	1,254,033	1,474,353
	12/15/2023	53.22%	92.91%	96.78%	0.00%	92.06%	95.00%	88.77%	93.37%	94.93%	98.44%	92.84%	96.63%	233,141	830,404	1,703,954
	12/22/2023	46.19%	80.53%	96.51%	0.00%	80.10%	87.01%	89.52%	93.88%	76.57%	97.68%	80.51%	96.04%	125,858	731,657	1,659,941
	12/29/2023	63.28%	93.30%	96.72%	0.00%	93.25%	96.02%	89.80%	94.88%	95.30%	97.77%	93.29%	96.65%	175,852	624,172	1,089,363
	1/5/2024	59.58%	92.95%	97.09%	0.00%	91.33%	92.88%	89.41%	94.55%	94.97%	98.54%	92.91%	96.99%	76,509	1,076,858	1,886,518
	1/12/2024	84.19%	95.88%	97.82%	97.91%	89.89%	94.76%	92.69%	95.99%	97.11%	98.52%	95.61%	97.68%	141,565	835,332	2,168,597
	1/19/2024	57.86%	81.22%	93.22%	0.00%	85.80%	90.31%	80.40%	89.16%	81.70%	95.57%	81.51%	93.03%	161,657	875,604	1,510,757
Periodicals	12/1/2023	67.94%	85.98%	92.86%	100.00%	78.30%	87.41%	83.12%	91.50%	95.10%	97.19%	85.67%	92.64%	4,318	79,124	24,779
	12/8/2023	70.31%	91.68%	95.89%	100.00%	71.78%	75.85%	90.99%	95.20%	94.30%	98.44%	91.40%	95.60%	2,418	133,105	35,502
	12/15/2023	66.45%	82.15%	90.58%	97.91%	86.67%	89.36%	75.97%	86.40%	94.96%	99.25%	82.40%	90.52%	3,815	44,559	21,510
	12/22/2023	37.10%	82.35%	89.01%	52.27%	66.61%	79.01%	81.00%	87.09%	87.28%	96.02%	81.82%	88.67%	2,956	66,916	18,277
	12/29/2023	30.13%	63.07%	80.02%	0.00%	46.38%	77.28%	58.34%	67.41%	68.46%	94.40%	61.61%	79.78%	9,237	51,236	44,930
	1/5/2024	41.17%	83.83%	90.25%	35.79%	0.97%	1.97%	80.93%	88.53%	93.30%	95.83%	75.51%	81.38%	11,767	80,642	24,719
	1/12/2024	63.38%	86.19%	90.29%	97.91%	52.18%	71.42%	84.37%	88.80%	96.62%	98.85%	85.64%	89.99%	2,164	112,529	19,654
	1/19/2024	48.46%	79.72%	91.19%	79.13%	83.28%	89.25%	75.64%	88.91%	93.17%	98.73%	79.82%	91.14%	2,889	80,374	24,365

Boise RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 832-834, 836-837, 979): Date Range - 11/25/2023 Thru 1/19/2024

# Boise RPDC – Mail Service Performance - 8 Week Trend



Boise RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 832-834, 836-837, 979): Date Range - 11/25/2023 Thru 1/19/2024

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# Appendix - Chicago

# Chicago region overview

Status	On track
Model	50% complete

Integration activities in progress
<ol style="list-style-type: none"> <li><b>Ongoing service performance monitoring</b></li> <li>Update on Chicagoland design concept</li> <li>Reevaluate carrier relocation in new destinating facilities</li> <li>Continue to move forward with capacity additions</li> </ol>
<i>Today's focus in blue text</i>

Risks
Decisions from Prior Weeks

## Completed and Upcoming Activities

As of 1.25.2024

Milestone/Deliverable	Date
SIPS installation starts	Completed 10/21
MaRS burn-in starts	Completed 11/13
☆ <b>Start originating package move</b> – OG parcel go-live at Chicago S. RPDC on MaRS	Completed 11/27
4/8 MaRS strands running	Completed 12/11
MaRS ramp-up ends (8/8 strands)	1/22
Final SIPS installation (SIPS #1-7 running)	2/12
5 transfer hubs activated in Chicago – Forest Park region	TBD
Busse originating parcel move to Chicago S. RPDC	TBD
Fox Valley P&DC originating volume move to Chicago S. RPDC	TBD
Chicago ISC originating volume move to Chicago S. RPDC	TBD
End of operations in Busse	TBD
USS XL installation (x2)	April 2024
Dock to Machine final 3 Systems (D,E,F) live	April 2024
Final customer notification for mail and package moves (drop ship and BMEU)	TBD (45 days pre-launch)
☆ <b>End originating package move</b> - to Chicago S. RPDC	TBD
☆ <b>Destinating package move</b>	TBD
THS insourcing	TBD
☆ <b>Originating letters &amp; flats move</b>	TBD

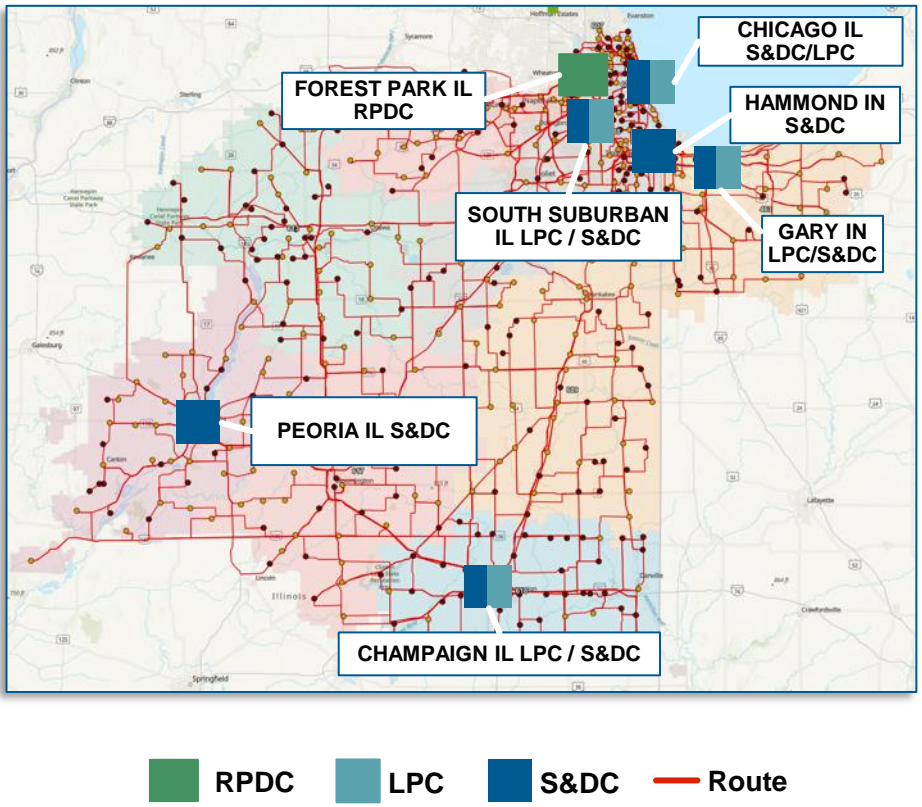
2023  
2024



Approved	Approved with condition	Not Approved	New proc. / method.	Additional info req.	Guiding principle
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◆ Completed
◆ On track
◆ At risk
◆ Off track
☆ Key mail & package move dates

# Chicago IL region | Forest Park RPDC has 6 S&DCs and 4 LPCs



## Chicago region summary

# LPCS	4
# S&DCs	6
# Offices (DUs+POs)	518 (310 DUs + 205 Standalone POs + 3 Standalone retail units)
3-Digit ZIP Codes	090, 091, 092, 093, 094, 095, 096, 098, 099, 463, 464, 604, 605, 606, 607, 608, 609, 613, 615, 616, 617, 618, 962, 963, 964, 965, 966*
Critical dates	Partial Parcel Go-Live - Nov. 20 <sup>th</sup> , 2023 End-State – TBC

\*Multiple Army Post Office zip codes are hubbed in Chicago, 090-099  
 Note: Numbers are for estimated Portland Destinating Go Live February 2024 state.

# Chicago IL region | Forest Park RPDC Parcel Flow

3 ZIPS: 090, 091, 092, 093, 094, 095, 096, 098, 099, 463, 464, 604, 605, 606, 607, 608, 609, 613, 615, 616, 617, 618, 962, 963, 964, 965, 966

**FOREST PARK IL RPDC**  
314k network parcels  
190 RPDC Separations

255k (81%) of parcels finalized to 5-zip level at RPDC

PARCEL FLOW ONLY

AS OF 08/11

Facility Info	Bedford Park IL LPC Catchment Area		Champaign IL LPC Catchment Area		Chicago IL LPC Catchment Area	Gary IN LPC Catchment Area	
	SOUTH SUBURBAN IL S&DC	CHAMPAIGN IL S&DC	PEORIA IL S&DC	CHICAGO IL S&DC	GARY IN S&DC	HAMMOND IN S&DC	
S&DC Carriers	300	119	195	300	176	79	
Carrier Parcel Volume	19k	10k	23k	26k	12k	4k	
DUs / POs Sorted	45 / 41	- / -	- / -	18 / 24	14 / 17	4 / 6	
DUs / POs XD	26 / -	105 / 104	14 / 13	23 / -	4 / -	1 / -	
Downstream Parcels Sorted	25k	11k	-	16k	5k	2k	
Parcels XD	64k	37k	<1k	55k	9k	2k	
% of Parcels	35%	15%	7%	31%	9%	3%	

1. Future DUs and PO Box locations in the network whose volume will be hubbed through the given S&DC.
2. Includes S&DC carrier volume and downstream DU volume

 Co located with RPDC

 LPC and S&DC colocated

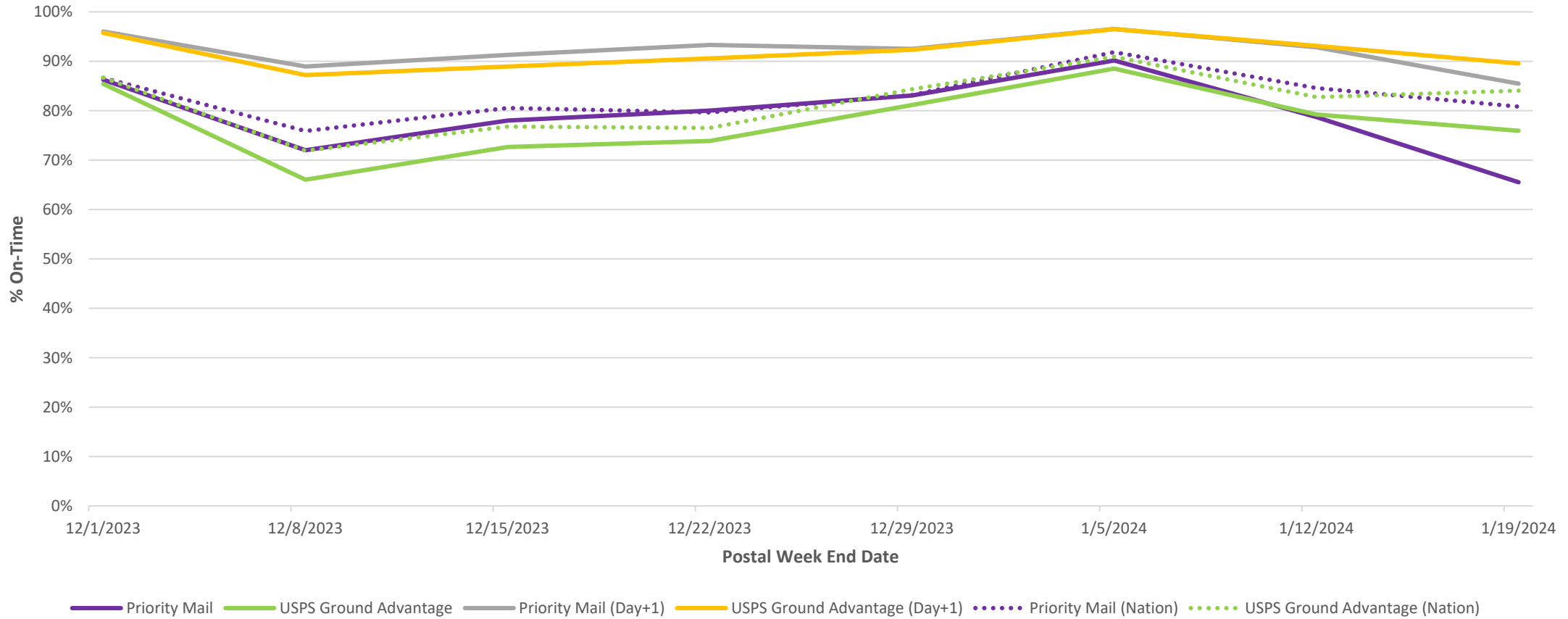
# Chicago RPDC – Package Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Parcels	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1		% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating
Priority Mail	12/1/2023	45.33%	86.73%	96.50%	100.00%	85.50%	95.31%	86.54%	96.53%	89.16%	96.03%	86.25%	96.04%	152,633	221,918	17,338
	12/8/2023	28.11%	72.40%	90.26%	80.63%	71.46%	87.17%	72.04%	90.25%	76.89%	90.36%	72.00%	88.95%	235,331	295,183	23,661
	12/15/2023	34.99%	77.92%	91.75%	86.17%	78.10%	90.65%	77.22%	91.54%	84.76%	93.85%	78.00%	91.28%	233,602	283,560	29,064
	12/22/2023	35.69%	78.93%	93.40%	86.17%	81.59%	93.16%	78.15%	93.29%	85.27%	94.30%	80.03%	93.30%	278,426	352,700	43,178
	12/29/2023	41.69%	81.92%	92.06%	88.54%	84.76%	93.10%	81.57%	92.08%	85.99%	91.85%	83.09%	92.49%	143,718	189,558	16,373
	1/5/2024	47.53%	91.22%	96.72%	100.00%	88.58%	96.31%	91.19%	96.71%	91.67%	96.81%	90.18%	96.56%	111,364	159,922	10,951
	1/12/2024	30.04%	81.62%	94.93%	100.00%	74.53%	89.88%	81.59%	95.03%	82.05%	93.54%	78.70%	92.86%	142,854	191,769	13,055
	1/19/2024	22.52%	67.93%	89.33%	79.37%	61.80%	79.54%	67.62%	89.26%	72.10%	90.16%	65.53%	85.49%	103,837	149,706	11,306
USPS Ground Advantage	12/1/2023	45.87%	87.39%	96.35%	100.00%	82.29%	94.74%	87.50%	96.40%	85.19%	95.45%	85.42%	95.73%	493,290	745,026	39,191
	12/8/2023	25.28%	67.15%	88.37%	52.14%	64.48%	85.52%	66.96%	88.34%	71.01%	89.16%	66.04%	87.20%	775,116	1,049,794	51,249
	12/15/2023	30.85%	73.59%	89.64%	62.37%	71.39%	88.05%	73.37%	89.56%	77.56%	91.06%	72.65%	88.96%	753,593	961,678	51,821
	12/22/2023	31.74%	73.42%	90.70%	62.37%	74.45%	90.44%	73.20%	90.59%	77.42%	92.59%	73.86%	90.59%	748,252	970,489	54,526
	12/29/2023	39.11%	79.26%	91.43%	67.91%	83.63%	93.52%	78.98%	91.30%	83.97%	93.55%	81.16%	92.34%	443,055	545,594	31,846
	1/5/2024	45.54%	89.07%	96.41%	100.00%	87.81%	96.66%	88.96%	96.37%	91.19%	97.20%	88.52%	96.52%	441,518	537,601	28,684
	1/12/2024	32.89%	79.34%	93.63%	86.17%	79.06%	92.56%	79.23%	93.67%	81.52%	92.74%	79.21%	93.13%	574,783	620,002	32,122
	1/19/2024	33.15%	74.22%	89.50%	67.91%	78.11%	89.61%	74.18%	89.40%	74.86%	91.35%	75.93%	89.55%	436,122	527,205	27,941

Chicago RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 463-464, 604-609, 613, 615-618): Date Range - 11/25/2023 Thru 1/19/2024

# Chicago RPDC – Package Service Performance - 8 Week Trend



Chicago RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 463-464, 604-609, 613, 615-618): Date Range - 11/25/2023 Thru 1/19/2024



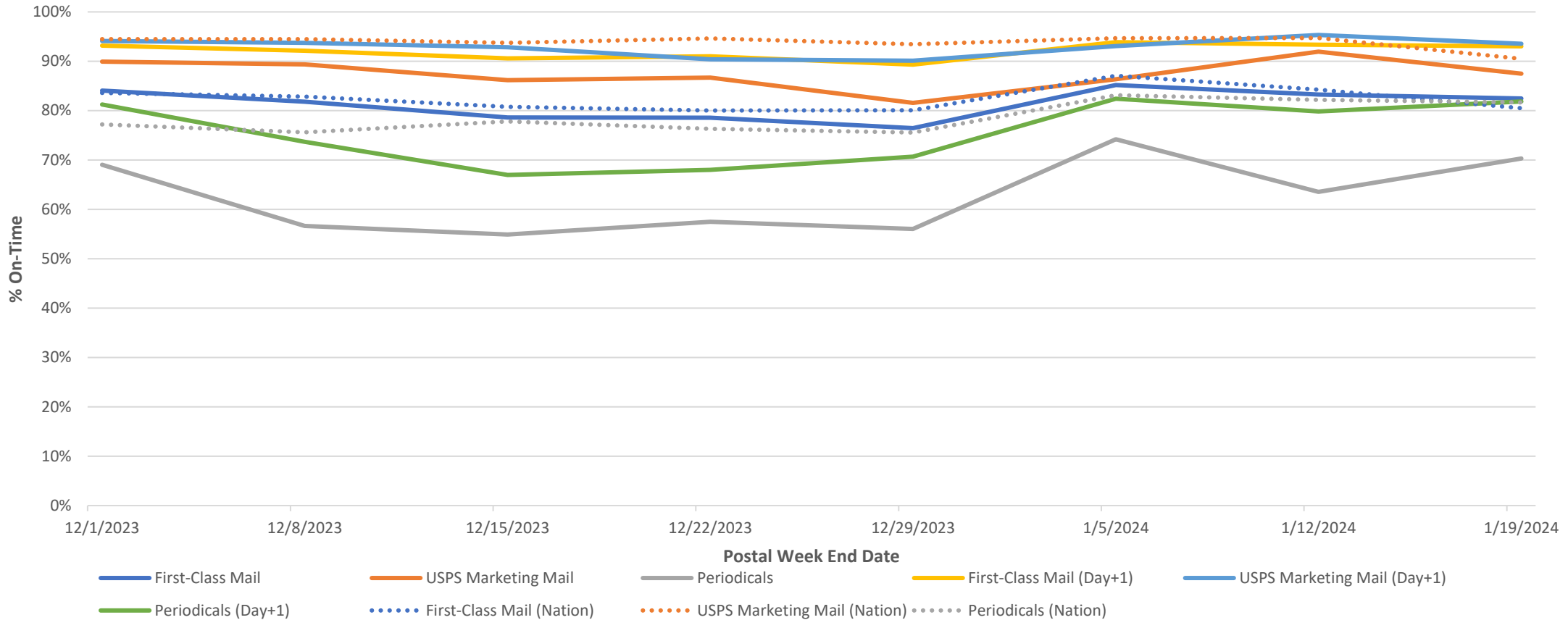
# Chicago RPDC – Mail Service Performance

As of 01.19.2024

Proportion of Measured Volume Delivered					Proportion of Population Receiving Mail	Service Performance								Volume		
Mail Class	Week Ending	% Advanced	% On-Time	% Day + 1	% Within 3 Days On Average	Originating % On-Time	Originating % On-Time + 1	Destinating % On-Time	Destinating % On-Time + 1	Turnaround % On-Time	Turnaround % On-Time + 1	Composite % On-Time	Composite % On-Time + 1	Originating	Destinating	Turnaround
First-Class Mail	12/1/2023	48.23%	86.16%	93.92%	100.00%	81.68%	92.28%	84.51%	93.27%	90.76%	95.71%	84.02%	93.14%	11,390,147	9,203,007	3,286,541
	12/8/2023	38.03%	84.81%	93.76%	100.00%	77.74%	89.95%	83.23%	93.10%	88.81%	95.45%	81.79%	92.13%	12,796,900	12,275,864	4,857,060
	12/15/2023	34.38%	81.14%	91.67%	89.77%	75.20%	89.12%	78.18%	89.92%	87.81%	95.63%	78.59%	90.57%	14,830,979	13,659,985	6,045,478
	12/22/2023	34.05%	79.25%	91.56%	97.59%	77.57%	90.24%	76.93%	90.25%	84.94%	94.75%	78.56%	91.01%	15,313,336	15,299,408	6,260,199
	12/29/2023	27.22%	77.15%	89.58%	76.85%	75.48%	88.94%	75.62%	88.73%	81.69%	92.12%	76.41%	89.30%	11,418,650	10,777,839	3,644,704
	1/5/2024	37.29%	86.33%	94.66%	100.00%	84.18%	93.15%	84.92%	94.13%	89.88%	96.01%	85.19%	93.86%	14,125,876	8,911,947	3,528,836
	1/12/2024	42.84%	85.53%	94.20%	100.00%	81.45%	92.69%	84.10%	93.68%	88.98%	95.47%	83.26%	93.36%	19,056,243	10,777,387	4,452,520
	1/19/2024	34.73%	81.43%	93.26%	100.00%	83.20%	92.83%	79.48%	92.42%	86.38%	95.40%	82.46%	93.01%	19,659,645	9,994,966	3,952,533
USPS Marketing Mail	12/1/2023	77.60%	91.57%	95.63%	68.82%	79.22%	84.30%	80.73%	89.41%	94.41%	97.25%	89.91%	94.10%	3,119,861	4,161,740	15,899,491
	12/8/2023	74.04%	90.63%	94.92%	68.82%	81.77%	86.67%	81.29%	89.04%	94.29%	97.23%	89.34%	93.72%	3,050,385	5,016,181	12,815,189
	12/15/2023	60.26%	86.54%	93.59%	58.59%	84.32%	89.26%	83.58%	88.60%	87.60%	95.38%	86.16%	92.83%	3,276,541	4,057,623	11,348,681
	12/22/2023	67.63%	90.28%	93.77%	68.82%	74.59%	79.13%	85.74%	89.66%	92.01%	95.33%	86.67%	90.40%	3,230,299	2,981,224	7,828,108
	12/29/2023	60.13%	82.77%	91.90%	56.97%	74.98%	80.36%	79.65%	86.89%	83.91%	93.72%	81.55%	90.08%	2,062,310	2,943,066	8,102,887
	1/5/2024	61.26%	89.02%	95.94%	58.59%	70.57%	75.91%	82.98%	92.19%	91.05%	97.19%	86.36%	93.05%	2,533,901	3,782,606	11,278,759
	1/12/2024	80.58%	93.35%	96.42%	68.82%	83.53%	88.80%	87.35%	92.44%	95.07%	97.56%	91.93%	95.32%	2,556,252	3,360,242	11,748,616
	1/19/2024	58.63%	88.86%	94.83%	68.82%	80.50%	87.06%	75.42%	83.76%	92.26%	97.62%	87.45%	93.51%	2,526,604	2,507,306	9,920,029
Periodicals	12/1/2023	37.02%	66.26%	79.68%	69.34%	72.44%	83.17%	40.01%	56.16%	74.37%	86.95%	69.03%	81.24%	298,217	86,657	280,308
	12/8/2023	30.01%	54.71%	72.88%	63.60%	58.67%	74.55%	27.47%	51.67%	70.88%	85.46%	56.62%	73.68%	372,990	149,283	251,501
	12/15/2023	25.61%	61.39%	74.67%	61.44%	39.43%	48.68%	38.27%	51.05%	73.34%	86.87%	54.87%	66.95%	295,938	238,427	461,568
	12/22/2023	35.98%	59.03%	69.63%	61.44%	56.13%	66.64%	34.03%	41.78%	69.90%	81.75%	57.46%	68.01%	406,784	104,396	239,868
	12/29/2023	27.63%	52.09%	67.05%	1.47%	61.26%	75.49%	29.51%	43.76%	75.66%	91.36%	56.00%	70.65%	347,819	238,608	228,606
	1/5/2024	44.50%	73.45%	83.01%	62.37%	75.40%	81.46%	59.07%	71.12%	85.44%	92.93%	74.19%	82.42%	193,673	142,962	171,327
	1/12/2024	31.93%	67.27%	83.76%	81.74%	56.72%	72.66%	50.91%	71.11%	77.06%	91.32%	63.52%	79.82%	225,898	153,612	256,731
	1/19/2024	32.79%	70.74%	83.23%	79.37%	69.60%	79.81%	27.84%	43.55%	81.93%	93.58%	70.28%	81.85%	408,586	124,427	477,240

Chicago RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 463-464, 604-609, 613, 615-618): Date Range - 11/25/2023 Thru 1/19/2024

# Chicago RPDC – Mail Service Performance - 8 Week Trend



Chicago RPDC Service Performance. Campus Volume for 3-Digits (ZIP-3's: 463-464, 604-609, 613, 615-618): Date Range - 11/25/2023 Thru 1/19/2024

