

FY24 - Measurement Modification Factor

Description

A Measurement Modification Factor will be added to the NPA cumulative score based on the level of the Post Office, MPOO / POOM or Plant. The goal of the modification factor is to level the playing field between smaller offices and larger, more complex, operations. The factor is based on data from FY18 thru FY20 (FY21 data was not used due to COVID impacts and management restructuring). Measurement Modification Factors will be made to all scorecards for Level 21 thru PCES level Post Offices, Level 23 and 25 MPOO / POOMs and medium and large PCES Plants.

A Measurement Modification Factor will be added to the NPA cumulative score of all Area, Region, Division and District scorecards based on the average modification factor within a specific operational group.

The Measurement Modification Factor(s) for the PCES Plant, MPOO, District, Division, Area, and Region scorecards is set at the start of FY2024. The Factor for the Plants is based on the number of EAS authorized positions at the start of FY2024, and will apply to both the Processing and Maintenance, and Logistics Finance numbers as well as any annexes under that Lead Finance. The Measurement Modification Factor for Post Offices is based on the level of the Post Office and will be updated as it changes during FY2024.

Measurement Period

The modification factor will remain constant throughout FY2024 and will be added to the bottom line each month (on applicable scorecards.)

Modification Factor Tables

Post Offices	Post Office Level		Measurement Modification Factor
	Level 18		0.00
	Level 20		0.00
	Level 21		0.25
	Level 22		0.50
	Level 24		0.50
	Level 26		0.75
	PCES		1.00

MPOO	MPOO / POOM Level		Measurement Modification Factor
	MPOO EAS 23		0.25
	MPOO EAS 25		0.75

Plants	Plants		# OF EAS	Measurement Modification Factor
	Level 23 and Below			0.00
	Level 24			0.00
	Level 25			0.00
	PCES Small	<= 45		0.00
	PCES Medium	46-90		0.50
	PCES Large	>= 91		1.00

Area / Districts	Code	Group	Measurement Modification Factor
	B	ATLANTIC AREA	0.57
	020	MA-RI DISTRICT	0.58
	040	ME-NH-VT DISTRICT	0.42
	060	CONNECTICUT DISTRICT	0.65
	070	NEW JERSEY DISTRICT	0.45
	100	NEW YORK 1 DISTRICT	0.95
	117	NEW YORK 2 DISTRICT	0.60
	120	NEW YORK 3 DISTRICT	0.46
	150	PENNSYLVANIA 1 DISTRICT	0.50
	190	DE-PA 2 DISTRICT	0.66
	200	MARYLAND DISTRICT	0.61
	230	VIRGINIA DISTRICT	0.66
	270	NORTH CAROLINA DISTRICT	0.58

Code	Group	Measurement Modification Factor
J	CENTRAL AREA	0.61
400	KY-WV DISTRICT	0.45
440	OHIO 1 DISTRICT	0.44
450	OHIO 2 DISTRICT	0.53
460	INDIANA DISTRICT	0.54
481	MICHIGAN 1 DISTRICT	0.65
493	MICHIGAN 2 DISTRICT	0.61
500	IA-NE-SD DISTRICT	0.46
530	WISCONSIN DISTRICT	0.51
553	MN-ND DISTRICT	0.64
604	ILLINOIS 2 DISTRICT	0.38
606	ILLINOIS 1 DISTRICT	0.49
630	KS-MO DISTRICT	0.60

Area / Districts	Code	Group	Measurement Modification Factor
	G	SOUTHERN AREA	0.54
	006	PUERTO RICO DISTRICT	0.51
	290	SOUTH CAROLINA DISTRICT	0.55
	300	GEORGIA DISTRICT	0.41
	320	FLORIDA 1 DISTRICT	0.62
	330	FLORIDA 3 DISTRICT	0.41
	335	FLORIDA 2 DISTRICT	0.47
	350	AL-MS DISTRICT	0.46
	370	TENNESSEE DISTRICT	0.51
	700	LOUISIANA DISTRICT	0.52
	730	AR-OK DISTRICT	0.40
	752	TEXAS 1 DISTRICT	0.60
	770	TEXAS 2 DISTRICT	0.55
	780	TEXAS 3 DISTRICT	0.75

Code	Group	Measurement Modification Factor
E	WESTPAC AREA	0.72
800	CO-WY DISTRICT	0.67
852	AZ-NM DISTRICT	0.73
890	NV-UT DISTRICT	0.79
900	CALIFORNIA 5 DISTRICT	0.81
913	CALIFORNIA 3 DISTRICT	0.69
920	CALIFORNIA 6 DISTRICT	0.79
926	CALIFORNIA 4 DISTRICT	0.75
940	CALIFORNIA 1 DISTRICT	0.75
956	CALIFORNIA 2 DISTRICT	0.79
967	HAWAII DISTRICT	0.50
970	ID-MT-OR DISTRICT	0.61
980	WASHINGTON DISTRICT	0.75
995	ALASKA DISTRICT	0.50

Processing & Maintenance Regions / Divisions	Code	Group	Measurement Modification Factor
	C	Eastern Processing	0.64
	411	New England Processing	0.63
	412	New York Metro Processing	0.73
	413	Chesapeake Processing	0.65
	414	Lakeshores Processing	0.65
	415	Southeast Processing	0.56
	416	Gulf Atlantic Processing	0.55
	417	South Atlantic Processing	0.65
	421	Westshores Processing	0.67

Code	Group	Measurement Modification Factor
F	Western Processing	0.57
422	Western Processing	0.58
423	Midwest Processing	0.60
424	Southwest Processing	0.60
425	Pacific NW Processing	0.63
426	Southern Cal Processing	0.45

Logistics Regions / Divisions	Code	Group	Measurement Modification Factor
	A	Atlantic Logistics	0.67
	511	New England Logistics	0.63
	512	New York Metro Logistics	0.73
	513	Chesapeake Logistics	0.65
517	South Atlantic Logistics	0.65	

Code	Group	Measurement Modification Factor
D	Central Logistics	0.64
514	Lakeshores Logistics	0.65
521	Westshore Logistics	0.67
523	Midwest Logistics	0.60

Logistics Regions / Divisions	Code	Group	Measurement Modification Factor
	I	Southern Logistics	0.57
	515	Southeast Logistics	0.56
	516	Gulf Atlantic Logistics	0.55
	524	Southwest Logistics	0.60

Code	Group	Measurement Modification Factor
H	WestPac Logistics	0.55
522	Western Logistics	0.58
525	Pacific NW Logistics	0.63
526	Southern Cal Logistics	0.45