

FY24 - Scanning Visibility

Scanning Visibility - Logistics

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
90.00	91.25	92.50	93.75	95.00	95.90	96.80	97.70	98.60	99.50

Scanning Visibility - Processing and Maintenance

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
90.25	91.00	91.75	92.50	93.25	94.37	95.49	96.61	97.73	98.85

Scanning Visibility - Retail and Delivery

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
98.80	98.93	99.05	99.18	99.30	99.41	99.52	99.63	99.74	99.85

Scanning Visibility - National

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
96.00	96.29	96.58	96.87	97.16	97.37	97.58	97.78	97.99	98.20

Description

The indicator measures the scan compliance of all required scans such as Origin Enroute (OE), Destination Enroute (DE), Arrival at Unit (AAU), Acceptable Delivered Event (ADE), SV Assign (SVA), SV Close (SVC), SV Load (SVL), SV Unload (SVU), SV Trailer Arrive (SVTA), SV Trailer Depart (SVTD), Parcel Return Service (PRS), RVS Scan (RVS), Bundle Visibility Nested (BVN), and Bundle Visibility Distributed (BVD). There will be four different scan composite indicators and those are: All Combined Scan Composite, Processing Scan Composite, Logistics Scan Composite, and Retail/Delivery Scan Composite. The facility for OE and DE is determined by taking the ZIP3 (Start/Acceptance or Stop/Destination respectively) along with the mail class to determine which facilities could have scanned the packages. This means that a package can be counted in more than one facility.

[Please see the spreadsheet here for that ZIP3 crosswalk.](#)

Processing and Maintenance Scan Composite: OE, DE, SVA, SVC, SVL, SVU, RVS and BVN.

Logistics Scan Composite: SVL, SVU, SVTA, SVTD and BVN.

Retail and Delivery Scan Composite: AAU, ADE, PRS and BVD.

National Composite: All scans listed for Processing and Maintenance, Logistics, and Retail and Delivery above.

Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

- Source** – EDW - Product Performance Reporting, Surface Visibility, RVS-GBS, and Bundle Visibility
- Indicator Value** – % properly completed all required scans
- Business Rule** – $((\text{Pieces Scanned with all required scans}) / (\text{Total Pieces Scanned})) * 100$
- Decimal Precision** – Two Decimals

Data Validation

Composite score report:

EDW: Product Performance Reporting > Shared Reports > Shared User Folder > *Headquarters > NPA Prompted Reports > Scan Visibility YTD

Note: Piece level data view is not available as scanning composite is more than just piece scanning. To see the scores for SV, use SV reports. For Package Scanning, use the DES-2. For Bundle Vis, use the Bundle Vis dashboard.

Scanning Questions Point of Contact: Brad Dau brad.a.dau@usps.gov

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	FE Weight	Total Weight Towards Composite
HQ CRDO	Nation - R	10.0%	5.0%
Area Retail and Delivery	Area	10.0%	5.0%
District Retail and Delivery	District	10.0%	5.0%
MPOO	MPOO	10.0%	5.0%
Post Office 22 or above	LF	10.0%	5.0%
Post Office 21-20	LF	10.0%	5.0%
Post Office 18 or below	LF	10.0%	5.0%
Stations or Branch (MCS/SCS) - PCES & 26	FN	10.0%	5.0%
HQ CPDO	Nation - P	8.0%	4.0%
Region Processing and Maintenance	Region	8.0%	4.0%
Division Processing and Maintenance	Division	8.0%	4.0%
Plant Processing and Maintenance	LF / Campus **	8.0%	4.0%
ISC	Nation - L or Nation - P	10.0%	5.0%
HQ CLO	Nation - L	8.0%	4.0%
Region Logistics	Region	8.0%	4.0%
Division Logistics	Division	8.0%	4.0%
Plant Logistics	LF / Campus **	8.0%	4.0%
HQ CTO	Nation	20.0%	10.0%